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Planning

## **Multi Agency Incident Transfer (MAIT)**

Kent Fire and Rescue Service

F01: Prior information notice

Prior information only

Notice identifier: 2021/S 000-027904

Procurement identifier (OCID): ocids-h6vhtk-02f46d

Published 8 November 2021, 8:57am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Kent Fire and Rescue Service

The Godlands, Straw Mill Hill, Tovil

Maidstone

ME15 6XB

#### **Contact**

Mrs Sally Conquest

#### **Email**

[sally.conquest@kent.fire-uk.org](mailto:sally.conquest@kent.fire-uk.org)

#### **Telephone**

+44 1622692121

**Country**

United Kingdom

**NUTS code**

UK - United Kingdom

**Internet address(es)**

Main address

<http://www.kent.fire-uk.org/>

Buyer's address

<http://www.kent.fire-uk.org/>

**I.3) Communication**

Additional information can be obtained from the above-mentioned address

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

Public order and safety

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**Section II: Object****II.1) Scope of the procurement****II.1.1) Title**

Multi Agency Incident Transfer (MAIT)

Reference number

DN579990

## **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

## **II.1.3) Type of contract**

Services

## **II.1.4) Short description**

Following recommendations from the Grenfell Inquiry, the Fire Sector are seeking a supplier to provide connections to the Multi Agency Incident Transfer (MAIT) hub, with a messaging solution to allow the sharing of critical incident information between blue light control rooms and other agencies.

The resultant contract shall provide for both replacement and new installations of MAIT hub and spoke solutions for all 33 English Fire and Rescue Services (FRS) Control Rooms.

Potential suppliers will be expected to have knowledge of the MAIT protocols and either have developed, or be developing, potential MAIT solutions for Emergency Services. Please see:

<https://www.gov.uk/government/publications/open-standards-for-government/multi-agency-incident-transfer> for further information.

Kent Fire and Rescue are acting as the lead Authority on behalf of the sector, and the Commercial Model is still to be determined, and will be finalised following Supplier Engagement.

This Prior Information Notice is a call for interest from potential suppliers. The sector intends to hold a Supplier Engagement Day w/c 6th December, with further details to follow.

The proposed publication date for the tender shall be February 2022.

Please visit the Kent Business Portal [www.kentbusinessportal.org](http://www.kentbusinessportal.org) in order to express an interest in this opportunity, and obtain further information on the Supplier Engagement Day in due course.

## **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

The strategic objectives of this work include, but are not limited to:

- To lead digital and data solutions to drive transformation. This will enable services to improve the way they collect, store, use and present data, manage information, and make best use of digital technology.
- Ensuring that FRS's respond effectively when our customers need us;
- Providing an enhanced emergency response alongside Police and Ambulance partners;
- Improving services whilst making efficiency savings and minimising risk;

The intention of the sector is initially to roll out MAIT in two Phases.

Phase One shall include the provision of a connection to the MAIT hub for each Fire and Rescue Control Room. This shall be a phased roll out over a defined period of time yet to be determined.

Phase Two shall include each Fire and Rescue Control room to determine the level of MAIT integration they are able to accept, ranging from a stand alone solution, to semi-integrated, and finally fully integrated. The successful supplier shall work with each local control room to install and configure the MAIT solution.

### **II.3) Estimated date of publication of contract notice**

14 February 2022

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

