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Contract

Provision of General Advice Service to the Community across BCP Council

Bournemouth Christchurch and Poole Council

F03: Contract award notice

Notice identifier: 2023/S 000-027900

Procurement identifier (OCID): ocds-h6vhtk-034774

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Section I: Contracting authority

I.1) Name and addresses

Bournemouth Christchurch and Poole Council

BCP Council, Civic Centre, Bourne Avenue

Bournemouth

BH2 6DY

Contact

Strategic Procurement Team

Email

procurement@bcpcouncil.gov.uk

Telephone

+44 1202128989

Country

United Kingdom

Region code

UKK24 - Bournemouth, Christchurch and Poole

Internet address(es)

Main address

<https://www.bcpccouncil.gov.uk>

Buyer's address

<https://www.bcpccouncil.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of General Advice Service to the Community across BCP Council

Reference number

DN617749

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Provision of General Advice Service to the Community across BCP Council

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,185,896

II.2) Description

II.2.2) Additional CPV code(s)

- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKK24 - Bournemouth, Christchurch and Poole

II.2.4) Description of the procurement

This contract has been split into two elements:

1. General Advice Service: is for the provision of free advice and support to residents within BCP on a range of issues such as debt management, immigration, consumer issues, relationships, benefits claims etc.

2. Financial Wellbeing Service (split into two levels):

- Financial Wellbeing Advice Service - Initial advice and support to review a person's current financial circumstance, ensuring action is taken to maximise income, manage debt and set up mechanisms to ensure regular payment of priority bills are made.
- Financial Wellbeing Support Service - Longer term support to improve people's understanding and knowledge of financial matters and their ability to independently manage their own financial affairs on a long-term basis. Looking to address pertinent issues which holds the person back in seeking or maintaining accommodation or in dealing with other welfare issues.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: 0

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.6) Information about electronic auction

An electronic auction will be used

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-015163](#)

Section V. Award of contract

Contract No

DN617749

Title

Provision of General Advice Service to the Community across BCP Council

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

12 September 2023

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Citizen Advice Bournemouth Christchurch and Poole

Bournemouth

Country

United Kingdom

NUTS code

- UKK24 - Bournemouth, Christchurch and Poole

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,185,896

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

BCP Council

Bournemouth

Country

United Kingdom