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Contract

## **TC1097 - Provision of Technology Solution and Implementation Partner for Resident and Business Digital Experience**

Manchester City Council

F03: Contract award notice

Notice identifier: 2022/S 000-027896

Procurement identifier (OCID): ocds-h6vhtk-02fa5a

Published 4 October 2022, 4:26pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Manchester City Council

Room 407, Town Hall

Manchester

M60 2JR

#### **Contact**

Mrs Louise Causley

#### **Email**

[louise.causley@manchester.gov.uk](mailto:louise.causley@manchester.gov.uk)

#### **Telephone**

+44 1612344287

**Country**

United Kingdom

**Region code**

UKD3 - Greater Manchester

**Internet address(es)**

Main address

<http://www.manchester.gov.uk>

Buyer's address

<http://www.manchester.gov.uk>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

TC1097 - Provision of Technology Solution and Implementation Partner for Resident and Business Digital Experience

Reference number

DN582343

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The provision and implementation of a low-code content management system, customer relationship management and integration layer.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £1,250,000

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKD3 - Greater Manchester

#### **II.2.4) Description of the procurement**

The provision and implementation of a low-code content management system, customer relationship management and integration layer.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 50

Quality criterion - Name: Social and Ethical Value / Weighting: 20

Quality criterion - Name: Environmental and Climate Change / Weighting: 10

Price - Weighting: 20

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-029419](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

**V.2.1) Date of conclusion of the contract**

13 September 2022

**V.2.2) Information about tenders**

Number of tenders received: 8

Number of tenders received from SMEs: 6

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 8

Number of tenders received by electronic means: 8

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

IEG4

Alderley Edge

Country

United Kingdom

NUTS code

- UKD3 - Greater Manchester

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1,250,000

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## **Section VI. Complementary information**

### **VI.3) Additional information**

The Council used the e-business portal known as the Chest. Applicants needed to register

their details at the following link [www.the-chest.org.uk](http://www.the-chest.org.uk) . Once registered, applicants will be emailed a log-in and password which will allow them to gain access to the documentation relating to this opportunity. Applicants were required to electronically submit their completed tender documents, including online questionnaire, via the on-line portal by 11am

on 7th January 2022 as referred to in IV.2.2. Any clarification queries must also be submitted via the Chest website by the date referred to in the tender documentation.

The contract will be for 3 years, expected to commence 10th October 2022 with option to extend for up to an additional 3 years.

The successful supplier will be required to actively participate in the economic and social regeneration of the locality of, and surroundings of, the place of delivery of the contract.

Therefore, selection and award criteria, specification requirements and contract performance conditions may relate in particular to social and environmental considerations

as relevant to the subject matter of this project.

The Council reserves the right not to award the contract, as a result of this Contract Notice.

The Council shall not be liable for any costs or expenses incurred by any organisation in responding to this notice or in tendering for the proposed contract.

All submissions must be in English, with any clarifications or discussions conducted in

English. Tenders and supporting documents must be priced in pounds sterling and all payments under the proposed contract will be made in pounds sterling.

#### **VI.4) Procedures for review**

##### **VI.4.1) Review body**

Manchester City Council

Manchester

Country

United Kingdom