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Contract

TC1097 - Provision of Technology Solution and Implementation Partner for Resident and Business Digital Experience

Manchester City Council

F03: Contract award notice

Notice identifier: 2022/S 000-027896

Procurement identifier (OCID): ocds-h6vhtk-02fa5a

Published 4 October 2022, 4:26pm

Section I: Contracting authority

I.1) Name and addresses

Manchester City Council

Room 407, Town Hall

Manchester

M60 2JR

Contact

Mrs Louise Causley

Email

louise.causley@manchester.gov.uk

Telephone

+44 1612344287

Country

United Kingdom

Region code

UKD3 - Greater Manchester

Internet address(es)

Main address

<http://www.manchester.gov.uk>

Buyer's address

<http://www.manchester.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

TC1097 - Provision of Technology Solution and Implementation Partner for Resident and Business Digital Experience

Reference number

DN582343

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

The provision and implementation of a low-code content management system, customer relationship management and integration layer.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,250,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKD3 - Greater Manchester

II.2.4) Description of the procurement

The provision and implementation of a low-code content management system, customer relationship management and integration layer.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 50

Quality criterion - Name: Social and Ethical Value / Weighting: 20

Quality criterion - Name: Environmental and Climate Change / Weighting: 10

Price - Weighting: 20

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-029419](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

13 September 2022

V.2.2) Information about tenders

Number of tenders received: 8

Number of tenders received from SMEs: 6

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 8

Number of tenders received by electronic means: 8

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

IEG4

Alderley Edge

Country

United Kingdom

NUTS code

- UKD3 - Greater Manchester

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,250,000

Section VI. Complementary information

VI.3) Additional information

The Council used the e-business portal known as the Chest. Applicants needed to register

their details at the following link www.the-chest.org.uk . Once registered, applicants will be emailed a log-in and password which will allow them to gain access to the documentation relating to this opportunity. Applicants were required to electronically submit their completed tender documents, including online questionnaire, via the on-line portal by 11am

on 7th January 2022 as referred to in IV.2.2. Any clarification queries must also be submitted via the Chest website by the date referred to in the tender documentation.

The contract will be for 3 years, expected to commence 10th October 2022 with option to extend for up to an additional 3 years.

The successful supplier will be required to actively participate in the economic and social regeneration of the locality of, and surroundings of, the place of delivery of the contract.

Therefore, selection and award criteria, specification requirements and contract performance conditions may relate in particular to social and environmental considerations

as relevant to the subject matter of this project.

The Council reserves the right not to award the contract, as a result of this Contract Notice.

The Council shall not be liable for any costs or expenses incurred by any organisation in responding to this notice or in tendering for the proposed contract.

All submissions must be in English, with any clarifications or discussions conducted in

English. Tenders and supporting documents must be priced in pounds sterling and all payments under the proposed contract will be made in pounds sterling.

VI.4) Procedures for review

VI.4.1) Review body

Manchester City Council

Manchester

Country

United Kingdom