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Contract

Staff Engagement Surveys

APUC Limited

F03: Contract award notice

Notice identifier: 2023/S 000-027892

Procurement identifier (OCID): ocids-h6vhtk-03c1fe

Published 21 September 2023, 12:23pm

Section I: Contracting authority

I.1) Name and addresses

APUC Limited

Unit 27, Stirling Business Centre, Wellgreen

Stirling

FK8 2DZ

Email

annemartin@apuc-scot.ac.uk

Telephone

+44 1314428968

Country

United Kingdom

NUTS code

UKM77 - Perth & Kinross and Stirling

Internet address(es)

Main address

<http://www.apuc-scot.ac.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA10402

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Staff Engagement Surveys

Reference number

PFB1046 AP

II.1.2) Main CPV code

- 79342311 - Customer satisfaction survey

II.1.3) Type of contract

Services

II.1.4) Short description

The Authority sought Contractor(s) for the provision of Staff Engagement Survey services to the Scottish Further Education and Higher Education sector.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,200,000

II.2) Description

II.2.1) Title

Self-Serve (Software-Led)

Lot No

1

II.2.2) Additional CPV code(s)

- 79342311 - Customer satisfaction survey

II.2.3) Place of performance

NUTS codes

- UKM - Scotland

Main site or place of performance

Scotland

II.2.4) Description of the procurement

Lot 1 is a self-managed service that mainly focusses on the functionality of the platform, with most of the surveys being designed and executed by the institutions themselves. Additional value-added features will be sought, such as the ability to carry out unlimited surveys, access to survey templates and ongoing dashboard support that will help optimise the quality of the provision.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 50

Price - Weighting: 50

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Project-managed (Research House)

Lot No

2

II.2.2) Additional CPV code(s)

- 79342311 - Customer satisfaction survey

II.2.3) Place of performance

NUTS codes

- UKM - Scotland

Main site or place of performance

Scotland

II.2.4) Description of the procurement

Lot 2 is aligned with the procurement of an outsourced and project-managed service provision and is therefore more complex as a result. A close working relationship between the contractors and institutions will be fostered throughout the term of the contract and will include on-going dialogue between the two parties. The service will be comprehensive and detailed in scope, with an end-to-end approach that will include objective setting, strategy building and action planning.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-011211](#)

Section V. Award of contract

Lot No

2

Title

Project-managed (Research House)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

8 August 2023

V.2.2) Information about tenders

Number of tenders received: 9

Number of tenders received from SMEs: 9

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 9

Number of tenders received by electronic means: 9

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

People Insight

33 Foley Street

London

W1W7TL

Telephone

+44 7904987622

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

SocialOptic Ltd

2 Park Court, Pyrford Road

West Byfleet

KT14 6SD

Telephone

+44 2033936591

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Explorance Inc

1470 Rue Peel #500

Montréal

H3A 1T1

Telephone

+44 7764481205

Country

Canada

NUTS code

- CA - Canada

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Peachy Mondays

Citypoint, 65 Haymarket Terrace

Edinburgh

EH12 5HD

Telephone

+44 7970792919

Country

United Kingdom

NUTS code

- UKM - Scotland

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Survey Solutions Ltd

Causeway House, 13 The Causeway

Teddington

TW11 0JR

Telephone

+44 208941445

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £300,000

Section V. Award of contract

Lot No

1

Title

Self-Serve (Software-Led)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

8 August 2023

V.2.2) Information about tenders

Number of tenders received: 9

Number of tenders received from SMEs: 9

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 9

Number of tenders received by electronic means: 9

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Wotter Group Limited

Unit 81 Chichester Enterprise Centre

Chichester

PO198TX

Telephone

+44 7411324460

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

People Insight

33 Foley Street

London

W1W7TL

Telephone

+44 7904987622

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

SocialOptic Ltd

2 Park Court, Pyrford Road

West Byfleet

KT14 6SD

Telephone

+44 2033936591

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Explorance Inc

1470 Rue Peel #500

Montréal

H3A 1T1

Telephone

+44 7764481205

Country

Canada

NUTS code

- CA - Canada

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Peachy Mondays

Citypoint, 65 Haymarket Terrace

Edinburgh

EH12 5HD

Telephone

+44 7970792919

Country

United Kingdom

NUTS code

- UKM - Scotland

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £900,000

Section VI. Complementary information

VI.3) Additional information

(SC Ref:744054)

VI.4) Procedures for review

VI.4.1) Review body

Stirling Sheriff Court and Justice of the Peace Court

Sheriff Court House, Viewfield Place

Stirling

FK8 1NH

Email

stirling@scotcourts.gov.uk

Telephone

+44 1786462191

Country

United Kingdom