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Planning

Operations Management System

NORTHERN TRAINS LIMITED

F04: Periodic indicative notice – utilities

Reducing time limits for receipt of tenders

Notice identifier: 2021/S 000-027879

Procurement identifier (OCID): ocds-h6vhtk-02f454

Published 5 November 2021, 4:41pm

Section I: Contracting entity

I.1) Name and addresses

NORTHERN TRAINS LIMITED

Albany House Albany House,94-98 Petty France

LONDON

SW1H9AE

Contact

Neil Bowen

Email

neil.bowen@northernrailway.co.uk

Country

United Kingdom

NUTS code

UKD - North West (England)

Internet address(es)

Main address

www.northernrailway.co.uk

I.3) Communication

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

I.6) Main activity

Railway services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Operations Management System

II.1.2) Main CPV code

- 42965110 - Depot system

II.1.3) Type of contract

Supplies

II.1.4) Short description

NTL are looking to procure a cloud based integrated IT system to support the Engineering and Maintenance

part of the business in their daily tasks for their maintenance at their depots for visualization of the planned

work, briefings, visual planning, managing all maintenance documentation and their

update workflow processes,

providing the MSG3 approach for maintenance, and keeping a depot log for all maintenance tasks.

This Periodic Indicative Notice (PIN) acts to instigate the following:

- to provide advance notice to the market of an imminent procurement activity to procure a new Operations

Management Solution, to provide an initial outline of the scope of services, and to

- allow NTL to reduce the timescales associated with the tendering process.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 33952000 - Transport equipment and auxiliary products to transportation
- 42965110 - Depot system
- 48311100 - Document management system
- 63711000 - Support services for railway transport

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber

Main site or place of performance

The solution will be utilized by Northern Trains across the North of England

II.2.4) Description of the procurement

Northern Trains Limited (NTL) provides 2,800 local and regional train services every day

across the north of

England, serving a population of nearly 15 million. There are now 108 million passenger journeys made on our network each year and we employ over 6,500 people. This makes Northern the second largest train operator in

the UK. Since 2016 we have been modernising to improve our customers' experience by:

- removing Pacer trains
- introducing 101 brand new trains
- providing more than 2,000 extra services each week
- enhancing depots
- improving infrastructure through gauge clearances and lengthening platforms
- improving ticketing and retailing

From 1 March 2020 we came under public ownership and became Northern Trains Limited, a subsidiary of the

Department for Transport's own agency, DfT OLR Holdings (DOHL). We continue to trade under the name of

Northern.

In light of our obligations under Utility Contract Regulations (UCR) 2016 we are looking to procure an integrated

system with a view of delivering a 'best of class' service that would align to our strategic vision for Engineering

and Maintenance going forward, we expect that a new system would be;

A cost effective, market leading, online cloud based system, that will:

make the management of maintenance tasks at the depot easier for the staff , reducing the amount of

maintenance task by applying the MSG3 method whilst providing the Engineering leadership team and control

with up to date business insight data.

- Remain market leading, with ongoing investment and roadmap, to offer a best in class ecommerce experience.

- Integrate into our wider Engineering Change programme and with our new asset management system and

other business insight systems

- Be appropriate for Northern's investment appetite and team size.

- Enterprise-grade solution, meeting relevant security, accuracy, performance and availability targets.

- Ability to seamlessly integrate data from other UK train systems as Genius, Bugle, Voyager.

Suppliers who wish to make an expression of interest should notify NTL of their intention by email to: Neil

Bowen, Procurement Manager neil.bowen@northernrailway.co.uk

Suppliers will be issued with a Memorandum of Information (MOI) detailing a high-level summary of the

proposed scope and a summary of the procurement process. In addition, NTL will issue a Market Engagement

Questionnaire which will look to pose a series of questions which aim to provide NTL with greater market

awareness of existing capabilities prior to commencing the procurement exercise.

Information enclosed in the questionnaire form will be treated in the strictest confidence, suppliers should note

that NTL may use the information provided to help inform the procurement exercise, the requirements and any

other associated approach.

The deadline for return of the questionnaire is 12:00 (GMT) midday on the 1st December 2021, those who

miss the deadline can still forward the information, but NTL reserve the right to either ex/include the details for

consideration

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

Two (2) extension periods will be applicable each of a period of 12 months

II.3) Estimated date of publication of contract notice

7 January 2022

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.2) Information about electronic workflows

Electronic invoicing will be accepted

Electronic payment will be used

VI.4) Procedures for review

VI.4.1) Review body

Northern Trains Limited

9 Rougier Street

York

YO16HZ

Country

United Kingdom