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Contract

## **Contract for the Provision of a Voice Analytic Solution**

Police and Crime Commissioner for Gwent

F03: Contract award notice

Notice identifier: 2022/S 000-027874

Procurement identifier (OCID): ocds-h6vhtk-02f0b5

Published 4 October 2022, 3:30pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Police and Crime Commissioner for Gwent

Police Headquarters, Croesyceiliog

Cwmbran

NP44 2XJ

#### **Email**

[procurement@gwent.pnn.police.uk](mailto:procurement@gwent.pnn.police.uk)

#### **Telephone**

+44 1633838111

#### **Country**

United Kingdom

#### **NUTS code**

UKL2 - East Wales

**Internet address(es)**

Main address

[www.gwent.police.uk](http://www.gwent.police.uk)

Buyer's address

[https://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=AA0384](https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0384)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Public order and safety

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Contract for the Provision of a Voice Analytic Solution

Reference number

JCPS206

**II.1.2) Main CPV code**

- 72212314 - Voice recognition software development services

**II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Police and Crime Commissioner for Gwent requires Voice Analytic Software to help with demand within the forces control room.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £291,600

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 48000000 - Software package and information systems
- 48314000 - Voice recognition software package

#### **II.2.3) Place of performance**

NUTS codes

- UKL2 - East Wales

#### **II.2.4) Description of the procurement**

The Police and Crime Commissioner for Gwent requires Voice Analytic Software to help with demand within the forces control room.

#### **II.2.5) Award criteria**

Quality criterion - Name: Technical / Weighting: 50

Price - Weighting: 50

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-026952](#)

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## **Section V. Award of contract**

### **Contract No**

JCPS0206

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

28 September 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 3

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Avoira Ltd

Pennine House, Salford Street

Bury

BL96YA

Telephone

+44 1619251443

Country

United Kingdom

NUTS code

- UKD3 - Greater Manchester

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £291,600

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## **Section VI. Complementary information**

### **VI.3) Additional information**

(WA Ref:125320)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom