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Contract

Contract for the Provision of a Voice Analytic Solution

Police and Crime Commissioner for Gwent

F03: Contract award notice

Notice identifier: 2022/S 000-027874

Procurement identifier (OCID): ocds-h6vhtk-02f0b5

Published 4 October 2022, 3:30pm

Section I: Contracting authority

I.1) Name and addresses

Police and Crime Commissioner for Gwent

Police Headquarters, Croesyceiliog

Cwmbran

NP44 2XJ

Email

procurement@gwent.pnn.police.uk

Telephone

+44 1633838111

Country

United Kingdom

NUTS code

UKL2 - East Wales

Internet address(es)

Main address

www.gwent.police.uk

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0384

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Contract for the Provision of a Voice Analytic Solution

Reference number

JCPS206

II.1.2) Main CPV code

- 72212314 - Voice recognition software development services

II.1.3) Type of contract

Services

II.1.4) Short description

The Police and Crime Commissioner for Gwent requires Voice Analytic Software to help with demand within the forces control room.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £291,600

II.2) Description

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems
- 48314000 - Voice recognition software package

II.2.3) Place of performance

NUTS codes

- UKL2 - East Wales

II.2.4) Description of the procurement

The Police and Crime Commissioner for Gwent requires Voice Analytic Software to help with demand within the forces control room.

II.2.5) Award criteria

Quality criterion - Name: Technical / Weighting: 50

Price - Weighting: 50

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-026952](#)

Section V. Award of contract

Contract No

JCPS0206

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 September 2022

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Avoira Ltd

Pennine House, Salford Street

Bury

BL96YA

Telephone

+44 1619251443

Country

United Kingdom

NUTS code

- UKD3 - Greater Manchester

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £291,600

Section VI. Complementary information

VI.3) Additional information

(WA Ref:125320)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom