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Tender

Contract for the Provision of a Carers Support Service

North Yorkshire County Council

F02: Contract notice

Notice identifier: 2021/S 000-027849

Procurement identifier (OCID): ocids-h6vhtk-02f436

Published 5 November 2021, 2:32pm

Section I: Contracting authority

I.1) Name and addresses

North Yorkshire County Council

North Yorkshire County Council, County Hall

Northallerton

DL7 8AD

Contact

Mr Tim Wood

Email

tim.wood@northyorks.gov.uk

Telephone

+44 1609533450

Country

United Kingdom

NUTS code

UKE22 - North Yorkshire CC

Internet address(es)

Main address

<http://www.northyorks.gov.uk/>

Buyer's address

<http://www.northyorks.gov.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.yortender.co.uk/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.yortender.co.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Contract for the Provision of a Carers Support Service

Reference number

DN577410

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

North Yorkshire County Council would like to appoint a provider(s) to provide a carers support service across North Yorkshire for Adults and Young Carers. The tender is divided into Lots.

Lot value per annum (approx)

Lot 1 - £183,000. Young carers £56,000, Adults £127,000.

Lot 2 - £219,000. Young carers £77,000, Adults £142,000.

Lot 3 - £177,000. Young carers £25,000, Adults £152,000.

Lot 4 - £143,000. Young carers £55,000, Adults £88,000.

Total = £722,000 per annum

II.1.5) Estimated total value

Value excluding VAT: £5,800,000

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

II.2) Description

II.2.1) Title

Lot 1 - Hambleton & Richmondshire- Adults and Young Carers Service

Lot No

1

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKE22 - North Yorkshire CC

II.2.4) Description of the procurement

Hambleton & Richmondshire- Adults and Young Carers Service

II.2.5) Award criteria

Quality criterion - Name: Service Delivery Model / Weighting: 10

Quality criterion - Name: Service Mobilisation and Implementation / Weighting: 10

Quality criterion - Name: The Carer Journey/Service Outcomes / Weighting: 20

Quality criterion - Name: Collaboration with Health, Care and Community Partners / Weighting: 15

Quality criterion - Name: Visibility and Accessibility / Weighting: 15

Quality criterion - Name: Ongoing Carer Engagement / Weighting: 5

Quality criterion - Name: Social Value / Weighting: 5

Price - Weighting: 20

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

3 year initial period followed by 2 possible extensions :

1st extension – 01/07/2025- 30/06/2028

2nd extension – 01/07/2028- 30/06/2030

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 2 - 2- Scarborough & Ryedale

Lot No

2

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKE22 - North Yorkshire CC

II.2.4) Description of the procurement

Scarborough & Ryedale- Adults & Young Carers Service

II.2.5) Award criteria

Quality criterion - Name: Service Delivery Model / Weighting: 10

Quality criterion - Name: Service Mobilisation and Implementation / Weighting: 10

Quality criterion - Name: The Carer Journey/Service Outcomes / Weighting: 20

Quality criterion - Name: Collaboration with Health, Care and Community Partners / Weighting: 15

Quality criterion - Name: Visibility and Accessibility / Weighting: 15

Quality criterion - Name: Ongoing Carer Engagement / Weighting: 5

Quality criterion - Name: Social Value / Weighting: 5

Price - Weighting: 20

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

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1st extension – 01/07/2025- 30/06/2028

2nd extension – 01/07/2028- 30/06/2030

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 3- Harrogate & Craven

Lot No

3

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKE22 - North Yorkshire CC

II.2.4) Description of the procurement

Harrogate & Craven- Adults & Young Carers Service (Please note that, for adult carers only, services in the Craven area are not within the scope of this contract).

II.2.5) Award criteria

Quality criterion - Name: Service Delivery Model / Weighting: 10

Quality criterion - Name: Service Mobilisation and Implementation / Weighting: 10

Quality criterion - Name: The Carer Journey/Service Outcomes / Weighting: 20

Quality criterion - Name: Collaboration with Health, Care and Community Partners /

Weighting: 15

Quality criterion - Name: Visibility and Accessibility / Weighting: 15

Quality criterion - Name: Ongoing Carer Engagement / Weighting: 5

Quality criterion - Name: Social Value / Weighting: 5

Price - Weighting: 20

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

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This contract is subject to renewal

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Description of renewals

3 year initial period followed by 2 possible extensions :

1st extension – 01/07/2025- 30/06/2028

2nd extension – 01/07/2028- 30/06/2030

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 4- Selby

Lot No

4

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKE22 - North Yorkshire CC

II.2.4) Description of the procurement

Selby - Adults & Young Carers Service

II.2.5) Award criteria

Quality criterion - Name: Service Delivery Model / Weighting: 10

Quality criterion - Name: Service Mobilisation and Implementation / Weighting: 10

Quality criterion - Name: The Carer Journey/Service Outcomes / Weighting: 20

Quality criterion - Name: Collaboration with Health, Care and Community Partners / Weighting: 15

Quality criterion - Name: Visibility and Accessibility / Weighting: 15

Quality criterion - Name: Ongoing Carer Engagement / Weighting: 5

Quality criterion - Name: Social Value / Weighting: 5

Price - Weighting: 20

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

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This contract is subject to renewal

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Description of renewals

3 year initial period followed by 2 possible extensions :

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II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

7 December 2021

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

7 December 2021

Local time

12:00pm

Place

Procurement and Contract Management, North Yorkshire County Council, County Hall, Northallerton, DL7 8AD'

Information about authorised persons and opening procedure

An independent member of the Procurement and Contract Management section will verify the tenders through our e-tendering system (YORtender).

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

VI.3) Additional information

To access the tender documents you must register your organisation details on the YORtender (ProContract) system at <https://procontract.due-north.com/Login/> by creating a username, password and company profile.

To view details of this opportunity click on the Find Opportunities icon within the Opportunities section. Select North Yorkshire County Council from the Organisations drop down in the filter section and click Update. The Opportunity should then be displayed on the page. Alternatively use the Find Opportunities icon and

- change the All Data drop down to Reference Number in the search drop down;
- enter the contract ID: DN577410
- click Go, and the details of this contract should be displayed.

Once you have selected the Opportunity by clicking on the project title, you will need to express your interest by clicking the Register Interest In This Opportunity button. This will then allow you to download any documentation required, complete and upload the documents to the system. This must be done in advance of the deadline date.

If you require further information, guidance or support using YORtender (ProContract) please visit the supplier help centre: <https://supplierhelp.due-north.com/> If you have specific system issues please log a support call using the following link: <http://proactis.kayako.com/procontractv3/Core/Default/Index>

Alternatively you can log your call by emailing ProContractSuppliers@proactis.com. For critical and time-sensitive issues (requiring resolution within 60 minutes) please call 0330 005 0352.

VI.4) Procedures for review

VI.4.1) Review body

High Court of England and Wales

Strand, City of Westminster

London

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Precise information on deadline(s) for review procedures:

North Yorkshire County Council shall in accordance with the Public Contracts (Amendment) Regulations 2015, incorporate a minimum 10 day standstill period commencing at the point that information on the intention to award the contract is sent to tenderers.

The Council shall, as soon as possible after the decision has been made, inform the tenderers and candidates of its decision, and shall do so by notice in writing by the most rapid means of communication practicable.

Should additional information be required, please contact the person cited in paragraph I.1) of this form. If an appeal regarding the award of a contract has not been successfully resolved, Public Contracts Regulations 2015 (SI 2015 No 6) provide for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court (England and Wales).

Any such action must be started within 30 days beginning with the date when the aggrieved party first knew or ought to have known that grounds for starting the proceedings had arisen. Where a contract has not been entered into the Court may order the setting aside of the award decision or order the authority to amend any document and may award damages. Following the 10 day standstill period, if no further debriefing has been requested, the Court may only award damages once the contract has been entered into.

VI.4.4) Service from which information about the review procedure may be obtained

High Court of England and Wales

Strand, City of Westminster

London

Country

United Kingdom