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Tender

Multi Provider Framework for the Provision of Family Support, Assessment and Therapy

Norfolk County Council

F02: Contract notice

Notice identifier: 2022/S 000-027811

Procurement identifier (OCID): ocids-h6vhtk-035294

Published 4 October 2022, 11:42am

Section I: Contracting authority

I.1) Name and addresses

Norfolk County Council

County Hall, Martineau Lane

Norwich

NR1 2DH

Email

sourcingteam@norfolk.gov.uk

Country

United Kingdom

NUTS code

UKH15 - Norwich and East Norfolk

Internet address(es)

Main address

<https://www.norfolk.gov.uk/>

Buyer's address

<https://in-tendhost.co.uk/norfolkcc/asp/Home>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://in-tendhost.co.uk/norfolkcc/asp/Home>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://in-tendhost.co.uk/norfolkcc/asp/Home>

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Multi Provider Framework for the Provision of Family Support, Assessment and Therapy

Reference number

NCCT42455

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Norfolk County Council Children's Services wish to re-procure a Framework Agreement for the provision of Family Support, Assessment and Therapy services. Key services/provision areas in scope are detailed in the service specification, but we would expect Providers to be adaptable and flexible to develop services/provisions as required throughout the lifetime of the Framework.

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

II.2) Description

II.2.1) Title

Family Support

Lot No

1

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKH17 - Breckland and South Norfolk
- UKH16 - North and West Norfolk
- UKH15 - Norwich and East Norfolk

Main site or place of performance

Norfolk

II.2.4) Description of the procurement

Norfolk County Council Children's Services wish to re-procure a Framework Agreement for the provision of Family Support, Assessment and Therapy services. Lot 1 covers family support with services required under this lot as follows: family support, home based family support, community-based support, therapeutic support, intensive parenting & domestic support, family support for children with additional needs, support for parenting teenagers, non-violent resistance, practical living support, independent living skills, personal care, positive activities, respite care, short breaks, child minding. Full details of the requirements under Lot 1 can be found in the procurement documents.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

96

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Emergency Family Support

Lot No

2

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKH17 - Breckland and South Norfolk
- UKH16 - North and West Norfolk
- UKH15 - Norwich and East Norfolk

II.2.4) Description of the procurement

Norfolk County Council Children's Services wish to re-procure a Framework Agreement for the provision of Family Support, Assessment and Therapy services. Lot 2 covers emergency family support with services required under this lot as follows: urgent response family support, 24/7 family support, emergency/crisis support. Full details of the requirements under Lot 2 can be found in the procurement documents.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Independent Social Work

Lot No

3

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKH17 - Breckland and South Norfolk
- UKH16 - North and West Norfolk
- UKH15 - Norwich and East Norfolk

Main site or place of performance

Norfolk

II.2.4) Description of the procurement

Norfolk County Council Children's Services wish to re-procure a Framework Agreement for the provision of Family Support, Assessment and Therapy services. Lot 3 covers independent social work with services required under this lot as follows: community based assessment, assessed parental contact, psychological assessment, family group conference, care proceedings, report writing (section 7, 29, 37, form f), viability assessment, special guardianship order, life story, child permanence report, later in life letter. Full details of the requirements under Lot 3 can be found in the procurement documents.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Assessment

Lot No

4

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKH17 - Breckland and South Norfolk
- UKH16 - North and West Norfolk
- UKH15 - Norwich and East Norfolk

Main site or place of performance

Norfolk

II.2.4) Description of the procurement

Norfolk County Council Children's Services wish to re-procure a Framework Agreement for the provision of Family Support, Assessment and Therapy services. Lot 4 covers assessment with services required under this lot as follows: psychological assessments - all kinds, court-directed psychological assessments, cognitive assessment, mental capacity assessments, pre-birth assessment, forensic risk assessment, protective carers assessment, parenting assessment, parenting assessment for learning disabilities (e.g. PAMS or alternative software), attachment assessment, foetal alcohol syndrome assessment, sexualised behaviour assessment, AIMS assessment, sensory integration assessment (e.g. NMT), SALT assessment, autism assessment, ADD or ADHD assessment, psychiatric assessment, paediatric assessment, any other assessment. Full details of the requirements under Lot 4 can be found in the procurement documents.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Therapy

Lot No

5

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKH17 - Breckland and South Norfolk
- UKH16 - North and West Norfolk
- UKH15 - Norwich and East Norfolk

Main site or place of performance

Norfolk

II.2.4) Description of the procurement

Norfolk County Council Children's Services wish to re-procure a Framework Agreement for the provision of Family Support, Assessment and Therapy services. Lot 5 covers therapy with services required under this lot as follows: psychological therapy, creative arts & nature-based therapies, integration therapy, therapy consultations, play therapy, filial therapy, VIG practitioner, Theraplay (between 20-28 sessions typically), Dyadic Developmental Psychotherapy (DPP), therapeutic parenting, systemic family or network therapy, direct child psychotherapy, narrative therapy, sleep counselling, sensory therapy, cognitive analytical therapy, Eye Movement Desensitisation and Reprocessing Therapy (EMDR), CBT, DBT, mentoring/child sexual exploitation, sexual abuse therapy, sexualised behaviour therapy, therapy for sexually harmful behaviours, other therapeutic services. Full details of the requirements under Lot 6 can be found in the procurement documents.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Other

Lot No

6

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKH17 - Breckland and South Norfolk
- UKH16 - North and West Norfolk
- UKH15 - Norwich and East Norfolk

Main site or place of performance

Norfolk

II.2.4) Description of the procurement

Norfolk County Council Children's Services wish to re-procure a Framework Agreement for the provision of Family Support, Assessment and Therapy services. Lot 6 covers other services with services required under this lot as follows: hair strand or blood analysis, DNA analysis, SCRAM bracelets, house clear & clean/laundry, hoarding support. Full details of the requirements under Lot 6 can be found in the procurement documents.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

Envisaged maximum number of participants to the framework agreement: 50

In the case of framework agreements, provide justification for any duration exceeding 4 years:

The Framework is being let under Regulation 74 to 77 of the Public Contract Regulations 2015 (Light touch Regime), under which the Council has flexibility as to the process or procedure to be used when purchasing certain services of which this is one.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-019436](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

7 November 2022

Local time

10:00am

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 90 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

7 November 2022

Local time

10:02am

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: As the need dictates

VI.3) Additional information

The framework duration given in section II.2.7 is the maximum possible length for this framework agreement. The initial term of the framework agreement will be 48 months. The Council reserves the right to extend the framework agreement beyond the initial term by an additional 48 months in two periods of 24 months. The maximum number of framework providers given in section IV.1.3 is an estimate. There is no limit on the number of providers that will be appointed to the framework agreement. This Framework is being let under Regulations 74 to 77 of the Public Contract Regulations 2015 (Light Touch Regime), under which the Council has flexibility as to the process or procedure to be used when purchasing certain services of which this is one. In this instance, the Council is establishing a framework agreement with multiple suppliers that will set out the terms and conditions for making specific purchases (call –offs). The framework agreement differs from those let under the non-light touch regime in that the Council, exercising its flexibility, may periodically open the framework for new applicants. This procurement will be managed electronically via the Council's e-procurement system. To participate in this procurement, applicants must first be registered on the system at <https://in-tendhost.co.uk/norfolkcc>. Full instructions for registration and use of the system can be found at <https://in-tendhost.co.uk/norfolkcc/asp/BUYERPROFILES>. Once registered you will be able to see the procurement project under the `tenders` section and `express an interest` to view the documentation. If you encounter any difficulties whilst using the system you can contact the In-tend support team by phoning +44 8442728810 or e-mailing support@in-tend.co.uk.

VI.4) Procedures for review

VI.4.1) Review body

Norfolk County Council

Norwich

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

NPLaw

Norwich

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

The Public Contracts Regulations 2015 (as amended) provide for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court (England, Wales and Northern Ireland). Proceedings must be brought within 30 days from the date of knowledge (the date on which the economic operator first knew or ought to have known that grounds for starting the proceedings had arisen) unless the Court considers that there is good reason for extending the period within which proceedings may be brought, in which case the Court may extend that period up to a maximum of 3 months from the date of knowledge.