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Tender

CP2080-21 - Online Emotional Mental Health and Wellbeing Service

Devon County Council
Plymouth City Council
Torbay Council
NHS Devon Clinical Commissioning Group

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2021/S 000-027790

Procurement identifier (OCID): ocds-h6vhtk-02f3fb

Published 5 November 2021, 10:17am

Section I: Contracting authority

I.1) Name and addresses

Devon County Council

County Hall, Topsham Road

Exeter

EX2 4QD

Contact

Mr William Reed

Email

william.reed@devon.gov.uk

Telephone

+44 1392383000 Country **United Kingdom NUTS** code UKK43 - Devon CC Internet address(es) Main address http://www.devon.gov.uk Buyer's address http://www.devon.gov.uk I.1) Name and addresses Plymouth City Council Plymouth City Council, Windsor House, Tavistock Road Plymouth PL6 5UF Contact Sarah Lees **Email** sarah.lees@plymouth.gov.uk Country **United Kingdom**

NUTS code

UKK41 - Plymouth

Internet address(es)

Main address

https://www.plymouth.gov.uk/

I.1) Name and addresses

Torbay Council

Torquay Town Hall, Castle Circus

Torquay

TQ1 3DR

Contact

Rachel Bell

Email

rachel.bell@torbay.gov.uk

Country

United Kingdom

NUTS code

UKK42 - Torbay

Internet address(es)

Main address

www.torbay.gov.uk

I.1) Name and addresses

NHS Devon Clinical Commissioning Group

Annexe, County Hall, Topsham Road, Exeter

EX2 4QD
Contact
Rachel Bell
Email
l.arrow1@nhs.net
Country
United Kingdom
NUTS code
UKK4 - Devon
Internet address(es)
Main address
www.DevonCCG.nhs.uk
Buyer's address
https://www.supplyingthesouthwest.org.uk/
I.2) Information about joint procurement
The contract involves joint procurement
I.3) Communication
The procurement documents are available for unrestricted and full direct access, free or charge, at
https://procontract.due-north.com/Advert/Index?advertId=202e14ed-8fbf-eb11-810c-005056b64545

Additional information can be obtained from the above-mentioned address

Exeter

Tenders or requests to participate must be submitted electronically via

https://procontract.due-north.com/Advert/Index?advertId=202e14ed-8fbf-eb11-810c-005056b64545

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

CP2080-21 - Online Emotional Mental Health and Wellbeing Service

Reference number

DN542489

II.1.2) Main CPV code

• 85300000 - Social work and related services

II.1.3) Type of contract

Services

II.1.4) Short description

The Provider will deliver an accessible, self-directed, confidential, online digital-based provision of Emotional Mental Health and Wellbeing Service support to adults aged 18 years

and over (Service Users) in Devon, Plymouth and Torbay. This will be integrated into the local system to maximise access to this support and other services aligned to the needs

of

the Service User. It will be a 24/7 offer that particularly enables 'outside office hours' access

to trained professionals/practitioners. This will include immediate access to support with a 'no waiting list' approach.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85141000 Services provided by medical personnel
- 85147000 Company health services
- 98000000 Other community, social and personal services

II.2.3) Place of performance

NUTS codes

• UKK43 - Devon CC

II.2.4) Description of the procurement

The Provider will deliver an accessible, self-directed, confidential, online digital-based provision of Emotional Mental Health and Wellbeing Service support to adults aged 18 years

and over (Service Users) in Devon, Plymouth and Torbay. This will be integrated into the local system to maximise access to this support and other services aligned to the needs of

the Service User. It will be a 24/7 offer that particularly enables 'outside office hours' access

to trained professionals/practitioners. This will include immediate access to support with a

'no waiting list' approach.

II.2.6) Estimated value

Value excluding VAT: £1,080,000

II.2.7) Duration of the contract or the framework agreement

Start date

27 June 2022

End date

26 June 2026

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

6 December 2021

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Devon County Council

County Hall, Topsham Road

Exeter

EX2 4QD

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

In accordance with Regulations 86 (notices of decisions to award a contract or conclude a

Framework

Agreement), 87 (standstill period) and Regulation 91 (enforcement of duties through the court) of the Public Contracts Regulations 2015.