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Tender

## **CP2080-21 - Online Emotional Mental Health and Wellbeing Service**

Devon County Council  
Plymouth City Council  
Torbay Council  
NHS Devon Clinical Commissioning Group

F21: Social and other specific services – public contracts  
Contract notice  
Notice identifier: 2021/S 000-027790  
Procurement identifier (OCID): ocds-h6vhtk-02f3fb  
Published 5 November 2021, 10:17am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Devon County Council  
  
County Hall, Topsham Road  
  
Exeter  
  
EX2 4QD

#### **Contact**

Mr William Reed

#### **Email**

[william.reed@devon.gov.uk](mailto:william.reed@devon.gov.uk)

#### **Telephone**

+44 1392383000

**Country**

United Kingdom

**NUTS code**

UKK43 - Devon CC

**Internet address(es)**

Main address

<http://www.devon.gov.uk>

Buyer's address

<http://www.devon.gov.uk>

**I.1) Name and addresses**

Plymouth City Council

Plymouth City Council, Windsor House, Tavistock Road

Plymouth

PL6 5UF

**Contact**

Sarah Lees

**Email**

[sarah.lees@plymouth.gov.uk](mailto:sarah.lees@plymouth.gov.uk)

**Country**

United Kingdom

**NUTS code**

UKK41 - Plymouth

**Internet address(es)**

Main address

<https://www.plymouth.gov.uk/>

**I.1) Name and addresses**

Torbay Council

Torquay Town Hall, Castle Circus

Torquay

TQ1 3DR

**Contact**

Rachel Bell

**Email**

[rachel.bell@torbay.gov.uk](mailto:rachel.bell@torbay.gov.uk)

**Country**

United Kingdom

**NUTS code**

UKK42 - Torbay

**Internet address(es)**

Main address

[www.torbay.gov.uk](http://www.torbay.gov.uk)

**I.1) Name and addresses**

NHS Devon Clinical Commissioning Group

Annexe, County Hall, Topsham Road, Exeter

Exeter

EX2 4QD

**Contact**

Rachel Bell

**Email**

[l.arrow1@nhs.net](mailto:l.arrow1@nhs.net)

**Country**

United Kingdom

**NUTS code**

UKK4 - Devon

**Internet address(es)**

Main address

[www.DevonCCG.nhs.uk](http://www.DevonCCG.nhs.uk)

Buyer's address

<https://www.supplyingthesouthwest.org.uk/>

**I.2) Information about joint procurement**

The contract involves joint procurement

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Advert/Index?advertId=202e14ed-8fbf-eb11-810c-005056b64545>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Advert/Index?advertId=202e14ed-8bf-eb11-810c-005056b64545>

#### **I.4) Type of the contracting authority**

Regional or local authority

#### **I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

CP2080-21 - Online Emotional Mental Health and Wellbeing Service

Reference number

DN542489

#### **II.1.2) Main CPV code**

- 85300000 - Social work and related services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Provider will deliver an accessible, self-directed, confidential, online digital-based provision of Emotional Mental Health and Wellbeing Service support to adults aged 18 years

and over (Service Users) in Devon, Plymouth and Torbay. This will be integrated into the local system to maximise access to this support and other services aligned to the needs

of

the Service User. It will be a 24/7 offer that particularly enables 'outside office hours' access

to trained professionals/practitioners. This will include immediate access to support with a 'no waiting list' approach.

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 85141000 - Services provided by medical personnel
- 85147000 - Company health services
- 98000000 - Other community, social and personal services

### **II.2.3) Place of performance**

NUTS codes

- UKK43 - Devon CC

### **II.2.4) Description of the procurement**

The Provider will deliver an accessible, self-directed, confidential, online digital-based provision of Emotional Mental Health and Wellbeing Service support to adults aged 18 years

and over (Service Users) in Devon, Plymouth and Torbay. This will be integrated into the local system to maximise access to this support and other services aligned to the needs of

the Service User. It will be a 24/7 offer that particularly enables 'outside office hours' access

to trained professionals/practitioners. This will include immediate access to support with a

'no waiting list' approach.

#### **II.2.6) Estimated value**

Value excluding VAT: £1,080,000

#### **II.2.7) Duration of the contract or the framework agreement**

Start date

27 June 2022

End date

26 June 2026

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

6 December 2021

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Devon County Council

County Hall, Topsham Road

Exeter

EX2 4QD

Country

United Kingdom

#### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

In accordance with Regulations 86 (notices of decisions to award a contract or conclude a Framework

Agreement), 87 (standstill period) and Regulation 91 (enforcement of duties through the court) of the Public Contracts Regulations 2015.