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Tender

Interpreting and Communication Services for People who are d/Deaf and Deafblind (November 2021)

Kent County Council

F02: Contract notice

Notice identifier: 2021/S 000-027777

Procurement identifier (OCID): ocds-h6vhtk-02f3ee

Published 5 November 2021, 9:12am

Section I: Contracting authority

I.1) Name and addresses

Kent County Council

County Hall

Maidstone

ME14 1XQ

Contact

Mrs Katherine Clark

Email

katherine.clark@kent.gov.uk

Telephone

+44 3000411290

Country

United Kingdom

NUTS code

UKJ4 - Kent

Internet address(es)

Main address

<http://www.kent.gov.uk>

Buyer's address

<http://www.kent.gov.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

www.kentbusinessportal.org.uk

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

www.kentbusinessportal.org.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Interpreting and Communication Services for People who are d/Deaf and Deafblind (November 2021)

Reference number

DN580314

II.1.2) Main CPV code

- 98000000 - Other community, social and personal services

II.1.3) Type of contract

Services

II.1.4) Short description

The Council has set up a Framework for Interpreting and Communication Services for People who are d/Deaf and Deafblind to allow the Council to buy communication services from a list of approved providers who meet a certain set of minimum standards. The framework commenced on 17th June 2019 and will run until 16th June 2023. The framework opens every two months for new tender applications.

Services which will be commissioned under the Framework will fall into one of the following disciplines. Applicants may apply to join the Framework within one or more of these disciplines (please download the Invitation to Tender for a list of the sub-lotting structure):

Lot 1 – Face-to-face Interpreting Services (Verbal)

Lot 2 – Face-to-face Interpreting Services (Non-Verbal)

Lot 3 – Transcription

Lot 4 – Lip Speakers

Lot 5 – Speech to Text Reporters

Lot 6 – Deaf Relay

Lot 7 – Translation

Lot 8 – Video Interpreting Services

Lot 9 – Other Sign Language Interpreting from an International Range of Languages

Lot 10 – Trainee Interpreters

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

II.2) Description

II.2.1) Title

Lots 1-10 as described in II.1.4

Lot No

1-10

II.2.2) Additional CPV code(s)

- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKJ4 - Kent

II.2.4) Description of the procurement

Expression of Interest and Tender Process

Expressions of Interest will only be accepted via the Kent Business Portal. In order to submit your interest in this opportunity, please select the 'Login and Express an Interest' button located at the bottom of this page. Note: If you have not registered on the portal before, in order to successfully submit your interest you will first need to register for an account. After registration is complete and you have received your login details, you should return to the advert for the opportunity and express your interest. Once you have expressed an interest, you will be able to access the Invitation to Tender. Tenders must be received by 12 noon on the 6th December 2021.

The anticipated tendering schedule is as follows:

Invitation to Tender opens – 07/11/2021

Last date for clarification questions – 26/11/2021

Invitation to tender closes – 06/12/2021, 12 noon

Evaluation period – 07/12/2021 – 17/12/2021

Anticipated contract start date – 01/02/2022

Questions and Communication

Please direct all questions and communications through the Kent Business Portal via the Discussion facility.

Tendering Schedule

This Framework will be opened for applications from new entrants every two months.

The partner organisations with access to the framework are as follows:

- Kent Police,
- Kent Fire and Rescue,
- National Deaf Child and Adolescent Mental Health Service- Kent,
- KMPT (Kent and Medway Partnership Trust), and
- Dover District Council.

At any time during the term of the framework, any of the following public sector organisations may apply to gain access to the framework:

- Medway Council,
- any district council Kent,
- KCHFT (Kent Community Health Foundation Trust),
- NHS England (Kent and Medway) (AKA NHS Commissioning Board),

— Kent NHS Clinical Commissioning Group (CCG).

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

End date

16 June 2023

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

In the case of framework agreements, provide justification for any duration exceeding 4 years:

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

6 December 2021

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

6 December 2021

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Kent County Council

Maidstone

Country

United Kingdom