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Tender

## **Help to Live at Home Services Zones 1 and 2**

South Tyneside Council

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2022/S 000-027762

Procurement identifier (OCID): ocids-h6vhtk-037299

Published 4 October 2022, 7:20am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

South Tyneside Council

Town Hall, Westoe Road

South Shields

NE332RL

#### **Contact**

Karen Dixon

#### **Email**

[karen.dixon@southtyneside.gov.uk](mailto:karen.dixon@southtyneside.gov.uk)

#### **Telephone**

+44 7585966533

#### **Country**

United Kingdom

**Region code**

UKC22 - Tyneside

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<https://www.southtyneside.gov.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Login>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Login>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Help to Live at Home Services Zones 1 and 2

Reference number

S8295

#### **II.1.2) Main CPV code**

- 85300000 - Social work and related services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Contract is for the provision of a Help to Live at Home Service. The Contract is divided into 2 Lots each pertaining to a specific Geographical zone within the Borough of South Tyneside. The service will enable and support people to live as independently as possible in their own homes. The care and support will have a person-centred approach that enables individuals to 'live a good life' by using assistive technology wherever possible to promote independence. Help to Live at Home Service consists of 3 service elements:

1. Home Independence and Crisis Support, which includes hospital to home, intermediate care, restorative support, hospital prevention, emergency response 24/7 and crisis support.
2. Home Independence Service, which includes long term support, palliative/end of life support and night support.
3. Extra Care independence and wellbeing support

#### **II.1.5) Estimated total value**

Value excluding VAT: £75,202,895

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

## **II.2) Description**

### **II.2.1) Title**

H2L@H Zone 1

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 85300000 - Social work and related services

### **II.2.3) Place of performance**

NUTS codes

- UKC22 - Tyneside

Main site or place of performance

This zone incorporates the Hebburn and Jarrow areas of the Borough which includes the following postcodes (NE31 1, NE31 2, NE32 3, NE32 5, NE37 3, NE10 0, NE10 8).

### **II.2.4) Description of the procurement**

Home Independence Service typical weekly hours 2846, Home Independence and Crisis Response Service 458.5 weekly hours , Extra Care - Independence and Wellbeing Support Service within Campbell Court which includes 462 individual 1-2-1 hours + 168 core hours.

During the term of this Contract there are plans in place to build an Extra Care facility within this Zone, the facility could include up to 95 Apartments. The successful Provider will be expected to provide the care and support services within this facility. The anticipated cost of this additional care and support is estimated to be in the region of £1,083,394 per annum based on 1300 hours at 22/23 hourly rate of £15.99. This build programme is anticipated to commence 2023 with anticipated opening in late 2024.

Lot 1- the anticipated annual value range £3,637,481 - £5,630,745 (including the future planned extra care scheme)

## **II.2.6) Estimated value**

Value excluding VAT: £37,897,304

## **II.2.7) Duration of the contract or the framework agreement**

Duration in months

85

## **II.2.14) Additional information**

Initial contract term is 49 months commencing mid-March 2023, or as soon as possible following contract award, to 5 April 2027 with the option to extend by up to 36 months (1 x 2 years plus 1 x 1 year)

## **II.2) Description**

### **II.2.1) Title**

H2L@H Zone 2

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 85300000 - Social work and related services

### **II.2.3) Place of performance**

NUTS codes

- UKC22 - Tyneside

Main site or place of performance

This Zone incorporates both Boldon and South Shields South areas of the Borough which includes the following postcodes (NE32 4, NE34 0, NE34 9, NE35 9, NE36 0, SR5 3, SR5 4).

### **II.2.4) Description of the procurement**

Home Independence Service typical weekly hours 2,884, Home Independence and Crisis Response Service 458.5 weekly hours and Extra Care - Independence and wellbeing

Support Service within Blenkinsopp Court 462 individual 1-2-1 hours per week and 168 core hours per week.

During the term of this Contract there are plans in place to build an Extra Care facility within this Zone, the facility could include up to 120 Apartments. The successful Provider will be expected to provide the care and support services within this facility. The anticipated cost of this additional care and support is estimated to be in the region of £1,667,529 per annum based on 2000 hours at 22/23 hourly rate of £15.99. This may be ready in 2025.

Lot 2- the anticipated annual value range £3,672,133 - £6,257,695 (including the future planned extra care scheme)

#### **II.2.6) Estimated value**

Value excluding VAT: £37,305,591

#### **II.2.7) Duration of the contract or the framework agreement**

Duration in months

79

#### **II.2.14) Additional information**

The initial term is 43 months commencing 13 September 2023 to 5 April 2027 with the option to extend by up to 36 months (1 x 2 years, plus 1 x 1 year).

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.4) Objective rules and criteria for participation**

List and brief description of rules and criteria

This procurement is undertaken under Chapter 3 of Part 2 of the Public Contracts Regulations 2015 (also known as the "light touch" regime). The process adopted uses the primary methodology of an open tender, but the Council reserves the right to make such adjustments as are required to facilitate the process. The Council will ensure that the tender process is, and will remain, fair and transparent.

### **III.2) Conditions related to the contract**

#### **III.2.2) Contract performance conditions**

In order to deliver this contract you will be required to hold current Care Quality Commissioning (CQC) registration for the provision of Personal Care and have a proven track record of delivering similar services.

The selected provider will be required to actively participate in the achievement of social and/or environmental objectives. Accordingly contract performance conditions may relate in particular to social, environmental or other corporate social responsibility considerations. Further details are set out in the procurement documents.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Form of procedure**

Open procedure

#### **IV.1.11) Main features of the award procedure**

Quality criterion - Name: Mobilisation and Implementation / Weighting: 20%

Quality criterion - Name: Workforce Management / Weighting: 15%

Quality criterion - Name: Service Delivery / Weighting: 20%

Quality criterion - Name: Electronic Care Management and Electronic Call Monitoring

Systems / Weighting: 7.5%

Quality criterion - Name: Quality Assurance / Weighting: 7.5%

Quality criterion - Name: Business Continuity / Weighting: 5%

Quality criterion - Name: Collaborative Working / Weighting: 5%

Quality criterion - Name: Social Value / Weighting: 10%

Quality criterion - Name: Interview / Weighting: 10%

Price - Weighting: 0%

## **IV.2) Administrative information**

### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

4 November 2022

Local time

12:00pm

### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

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## **Section VI. Complementary information**

### **VI.3) Additional information**

Tender documentation is available to be downloaded on the NEPO ProContract system. If not already registered please register, free of charge, at the following link:

<https://procontract.due-north.com> - this will then grant access to the tender documentation. Please note that registering on ProContract and expressing interest does not mean that you have bid for the tender - once you have registered you will be required to complete and submit the tender documentation. Tenders and all supporting documentation must be priced in Sterling and written in English. Any agreement entered into will be governed by English law and will be subject to the exclusive jurisdiction of the English Courts. The Council is not liable for any costs incurred by those expressing an interest in tendering for this contract opportunity.

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

High Court of England and Wales Royal Courts of Justice

Strand

London

WC2A 2LL

Telephone

+44 2079499882

Country

United Kingdom

### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

Any review proceedings should be promptly brought to the attention of the Chief Executive of South Tyneside Council at Town Hall & Civic Offices, Westoe Road, South Shields NE33 2RL and will be dealt with in accordance with the requirements of the Public Contracts Regulations 2015 ("PCR 2015"). Any review proceedings must be brought within the timescales specified by the applicable law, including, without limitation, PCR 2015. In accordance with PCR 2015, The Council will incorporate a minimum 10 calendar day standstill period from the date information on the award of the contract is communicated to tenderers.