

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/027758-2022>

Contract

Business Application Support

Tower Hamlets Community Housing Ltd

F03: Contract award notice

Notice identifier: 2022/S 000-027758

Procurement identifier (OCID): ocids-h6vhtk-034bc8

Published 3 October 2022, 7:05pm

Section I: Contracting authority

I.1) Name and addresses

Tower Hamlets Community Housing Ltd

285 Commercial Rd

London

E1 2PS

Email

customerservices@thch.org.uk

Telephone

+44 2077803070

Country

United Kingdom

Region code

UKI - London

National registration number

United Kingdom

Internet address(es)

Main address

<https://www.thch.org.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Business Application Support

Reference number

THC/APP/2022

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Tower Hamlets Community Housing (THCH) currently has a contract for development and support of its principal business applications including the Orchard Housing Management

and Open Accounts systems and the Documotive EDM the solution from MRI. This contract expires in August 2022 and this contract is to provide a new contract for the continuing development and support of these systems.

THCH welcomes bidders who have proven experience in the development and support of these systems together with other systems as listed in the Statement of Requirements.

The Contract with the Successful Bidder shall last for an initial period of three (3) years, with an option to extend at THCH's sole discretion for a further four (4) periods of one (1) year each, giving a total potential term of up to seven (7) years.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £847,515

II.2) Description

II.2.2) Additional CPV code(s)

- 72250000 - System and support services
- 72000000 - IT services: consulting, software development, Internet and support
- 72610000 - Computer support services

II.2.3) Place of performance

NUTS codes

- UKI - London

Main site or place of performance

LONDON

II.2.4) Description of the procurement

Tower Hamlets Community Housing (THCH) currently has a contract for development and support of its principal business applications including the Orchard Housing Management and Open Accounts systems and the Documotive EDM the solution from MRI. This contract expires in August 2022 and this contract is to provide a new contract for the continuing development and support of these systems.

THCH welcomes bidders who have proven experience in the development and support of these systems together with other systems as listed in the Statement of Requirements.

The Contract with the Successful Bidder shall last for an initial period of three (3) years, with an option to extend at THCH's sole discretion for a further four (4) periods of one (1) year each, giving a total potential term of up to seven (7) years.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Cost criterion - Name: Cost / Weighting: 30

II.2.11) Information about options

Options: Yes

Description of options

Subject to the take up of extension options, 7 (seven) years from contract award

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

To respond to this opportunity please click here: <https://www.delta-sourcing.com/respond/3GQT8MBX9Q>

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-017698](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

10 August 2022

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Manifest Associates Ltd

74 Silver Street, Nailsea

Bristol

BS48 2DS

Country

United Kingdom

NUTS code

- UKI - London

National registration number

07946947

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £800,000

Total value of the contract/lot: £847,515

Section VI. Complementary information

VI.3) Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

This tender opportunity is being administered on behalf of Tower Hamlets Community Housing by Clarity Procurement Solutions Limited.

Potential Bidders wishing to participate in this tender are instructed to:

- Download and read the procurement documents to familiarise yourselves with Tower Hamlets Community Housing's requirements
- Submit a completed Invitation to Tender in accordance with the stated instructions, noting the submission deadline of 10:00 hours on 29/07/2022

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=720118719>

GO Reference: GO-2022103-PRO-21061758

VI.4) Procedures for review

VI.4.1) Review body

The High Court of England and Wales

London

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

The Contracting Authority will enter into this Contract following a minimum 10 calendar day standstill period starting on the day after the notification of the result. The Public Contracts Regulations 2015 (SI 2015/02) (as amended) (the Regulations) provide for aggrieved parties who have been harmed or who are at risk of harm by a breach of the Regulations to bring proceedings in the High Court. Any such proceedings must be brought within the limitation period specified by the Regulations according to the remedy sought.