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Contract

Framework Agreement for Staffordshire County Council Workforce Mental Wellbeing Early Intervention Support

Staffordshire County Council

F03: Contract award notice

Notice identifier: 2023/S 000-027757

Procurement identifier (OCID): ocids-h6vhtk-03c51f

Published 20 September 2023, 11:39am

Section I: Contracting authority

I.1) Name and addresses

Staffordshire County Council

Tipping Street

STAFFORD

ST162DH

Email

michelle.davies@staffordshire.gov.uk

Telephone

+44 1785277116

Country

United Kingdom

Region code

UKG2 - Shropshire and Staffordshire

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.staffordshire.gov.uk/Homepage.aspx>

Buyer's address

<https://supplierlive.proactisp2p.com>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Framework Agreement for Staffordshire County Council Workforce Mental Wellbeing Early Intervention Support

Reference number

IA2923

II.1.2) Main CPV code

- 85312320 - Counselling services

II.1.3) Type of contract

Services

II.1.4) Short description

Staffordshire County Council requires a range of organisations/individual professionals to complement our employed Occupational Health and Health and Safety professionals to deliver a range of prevention and early intervention support services to the workforce under a Framework Agreement.

The use of a Framework Agreement for the provision of early intervention support to employees will allow the Council to have a range of competent providers offering a wide range of skills and services. There are no guaranteed levels of referrals per provider.

Providers are expected to work in partnership with the County Council to deliver early intervention services to the corporate workforce of 4300 employees and for other customers supported by the Council's Health, Safety and Wellbeing Service.

Providers appointed to the framework will assist us to support employees suffering from mental ill health and help prevent and reduce the impact that ill health of this nature has on individuals, their families and organisational productivity.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £580,000

II.2) Description

II.2.1) Title

Triage

Lot No

1

II.2.2) Additional CPV code(s)

- 85312300 - Guidance and counselling services
- 85312320 - Counselling services

II.2.3) Place of performance

NUTS codes

- UKG2 - Shropshire and Staffordshire

Main site or place of performance

Staffordshire

II.2.4) Description of the procurement

Triage

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 20

Price - Weighting: 80

II.2.11) Information about options

Options: Yes

Description of options

Options to extend by 12 months to the 31 October 2027

II.2) Description

II.2.1) Title

Self-referral - Digital Counselling

Lot No

2a

II.2.2) Additional CPV code(s)

- 85312300 - Guidance and counselling services
- 85312320 - Counselling services

II.2.3) Place of performance

NUTS codes

- UKG2 - Shropshire and Staffordshire

Main site or place of performance

Staffordshire

II.2.4) Description of the procurement

Digital Counselling completed by video meeting (telephone if client cannot access video) with support for employee to develop their own support plan. Summary documentation provided to ThinkWell including KPI data.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 20

Price - Weighting: 80

II.2.11) Information about options

Options: Yes

Description of options

Option to extend by 12 months to 31 October 2027

II.2) Description

II.2.1) Title

Self-referral - Face to face Counselling

Lot No

2b

II.2.2) Additional CPV code(s)

- 85312300 - Guidance and counselling services
- 85312320 - Counselling services

II.2.3) Place of performance

NUTS codes

- UKG2 - Shropshire and Staffordshire

Main site or place of performance

Staffordshire

II.2.4) Description of the procurement

Face to face Counselling with support for employee to develop their own support plan. Summary documentation provided to ThinkWell including KPI data.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 20

Price - Weighting: 80

II.2.11) Information about options

Options: Yes

Description of options

Option to extend by 12 months to the 31 October 2027

II.2) Description

II.2.1) Title

Manager Referral - Digital Counselling

Lot No

2c

II.2.2) Additional CPV code(s)

- 85312300 - Guidance and counselling services
- 85312320 - Counselling services

II.2.3) Place of performance

NUTS codes

- UKG2 - Shropshire and Staffordshire

Main site or place of performance

Staffordshire

II.2.4) Description of the procurement

Digital Counselling completed by video meeting (telephone if client cannot access video) with support for employee to develop their own support plan. Provide initial and final report for Manager and ThinkWell and summary document including KPI data to ThinkWell.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 20

Price - Weighting: 80

II.2.11) Information about options

Options: Yes

Description of options

Option to extend by 12 months to the 31 October 2027

II.2) Description

II.2.1) Title

Manager Referral - Face to face Counselling

Lot No

2d

II.2.2) Additional CPV code(s)

- 85312300 - Guidance and counselling services
- 85312320 - Counselling services

II.2.3) Place of performance

NUTS codes

- UKG2 - Shropshire and Staffordshire

Main site or place of performance

Staffordshire

II.2.4) Description of the procurement

Face to face Counselling with support for employee to develop their own support plan. Provide initial and final report for Manager and ThinkWell and summary document including KPI data to ThinkWell.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 20

Price - Weighting: 80

II.2.11) Information about options

Options: Yes

Description of options

Option to extend by 12 months to the 31 October 2027

II.2) Description

II.2.1) Title

Clinical Psychology Services

Lot No

2e

II.2.2) Additional CPV code(s)

- 85312300 - Guidance and counselling services
- 85312320 - Counselling services

II.2.3) Place of performance

NUTS codes

- UKG2 - Shropshire and Staffordshire

Main site or place of performance

Staffordshire

II.2.4) Description of the procurement

Face to face 1 hour session with support for employee to develop support plan and onward referrals as appropriate. Initial and final report for ThinkWell (and Manager as appropriate) and summary document including KPI data to ThinkWell.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 20

Price - Weighting: 80

II.2.11) Information about options

Options: Yes

Description of options

Option to extend by 12 months to the 31 October 2027

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-012302](#)

Section V. Award of contract

Lot No

1

Title

Triage

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 September 2023

V.2.2) Information about tenders

Number of tenders received: 14

Number of tenders received from SMEs: 10

Number of tenders received by electronic means: 14

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Burton and District Mind

Burton on Trent

Country

United Kingdom

NUTS code

- UKG2 - Shropshire and Staffordshire

Companies House

7438326

The contractor is an SME

No

V.2.3) Name and address of the contractor

The Cloud 9 For Life Group Limited

Wrexham

Country

United Kingdom

NUTS code

- UKL23 - Flintshire and Wrexham

Companies House

14392761

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Connect Assist Limited

Rhondda Cynon Taf

Country

United Kingdom

NUTS code

- UKL22 - Cardiff and Vale of Glamorgan

Companies House

05540728

The contractor is an SME

No

V.2.3) Name and address of the contractor

Counselling Lichfield

Lichfield

Country

United Kingdom

NUTS code

- UKG2 - Shropshire and Staffordshire

Companies House

NLK 09975907

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

GB Prohealth Limited

Burntwood

Country

United Kingdom

NUTS code

- UKG2 - Shropshire and Staffordshire

Companies House

06090081

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

North Staffs Mind

Stoke on Trent

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

02294089

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Psylutions Limited

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

7656249

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Sexual Abuse & Rape Advice Centre (BURTON & DISTRICT)

Burton on Trent

Country

United Kingdom

NUTS code

- UKG2 - Shropshire and Staffordshire

Companies House

NLK 01569689

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

The Dove Service

Stoke-on-Trent

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

3613893

The contractor is an SME

No

V.2.3) Name and address of the contractor

The MCL Group (Int) Limited t/a MCL Medics

Merseyside

Country

United Kingdom

NUTS code

- UKD7 - Merseyside

Companies House

03858827

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Therapy Centre Services

Worcestershire

Country

United Kingdom

NUTS code

- UKG12 - Worcestershire

Companies House

11773778

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Your Emotional Support Service

Uttoxeter

Country

United Kingdom

NUTS code

- UKG2 - Shropshire and Staffordshire

Companies House

07727783

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £90,000

Total value of the contract/lot: £90,000

Section V. Award of contract

Lot No

2a

Title

Self-referral - Digital Counselling

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 September 2023

V.2.2) Information about tenders

Number of tenders received: 16

Number of tenders received from SMEs: 11

Number of tenders received by electronic means: 16

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Bethany Thornton Counselling

Stafford

Country

United Kingdom

NUTS code

- UKG2 - Shropshire and Staffordshire

Companies House

NLK 13375800

The contractor is an SME

No

V.2.3) Name and address of the contractor

Burton and District Mind

Burton on Trent

Country

United Kingdom

NUTS code

- UKG2 - Shropshire and Staffordshire

Companies House

7438326

The contractor is an SME

No

V.2.3) Name and address of the contractor

The Cloud 9 For Life Group Limited

Wrexham

Country

United Kingdom

NUTS code

- UKL23 - Flintshire and Wrexham

Companies House

14392761

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Connect Assist Limited

Rhondda Cynon Taf

Country

United Kingdom

NUTS code

- UKL22 - Cardiff and Vale of Glamorgan

Companies House

05540728

The contractor is an SME

No

V.2.3) Name and address of the contractor

Counselling Lichfield

Lichfield

Country

United Kingdom

NUTS code

- UKG2 - Shropshire and Staffordshire

Companies House

NLK 09975907

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

GB Prohealth Limited

Burntwood

Country

United Kingdom

NUTS code

- UKG2 - Shropshire and Staffordshire

Companies House

06090081

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

North Staffs Mind

Stoke on Trent

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

02294089

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Psylutions Limited

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

7656249

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Serenity Psychotherapy Limited

Solihull

Country

United Kingdom

NUTS code

- UKG32 - Solihull

Companies House

11866697

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Sexual Abuse & Rape Advice Centre (BURTON & DISTRICT)

BURTON-ON-TRENT

Country

United Kingdom

NUTS code

- UKG2 - Shropshire and Staffordshire

Companies House

NLK 01569689

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

The Dove Service

Stoke-on-Trent

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

3613893

The contractor is an SME

No

V.2.3) Name and address of the contractor

The MCL Group (Int) Limited t/a MCL Medics

Merseyside

Country

United Kingdom

NUTS code

- UKD7 - Merseyside

Companies House

03858827

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Therapy Centre Services

Worcestershire

Country

United Kingdom

NUTS code

- UKG12 - Worcestershire

Companies House

11773778

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Your Emotional Support Service

Uttoxeter

Country

United Kingdom

NUTS code

- UKG2 - Shropshire and Staffordshire

Companies House

07727783

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £50,000

Total value of the contract/lot: £50,000

Section V. Award of contract

Lot No

2b

Title

Self-referral - Face to face Counselling

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 September 2023

V.2.2) Information about tenders

Number of tenders received: 12

Number of tenders received from SMEs: 8

Number of tenders received by electronic means: 12

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Bethany Thornton Counselling

Stafford

Country

United Kingdom

NUTS code

- UKG2 - Shropshire and Staffordshire

Companies House

NLK 13375800

The contractor is an SME

No

V.2.3) Name and address of the contractor

The Cloud 9 For Life Group Limited

Wrexham

Country

United Kingdom

NUTS code

- UKL23 - Flintshire and Wrexham

Companies House

14392761

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Counselling Lichfield

Lichfield

Country

United Kingdom

NUTS code

- UKG2 - Shropshire and Staffordshire

Companies House

NLK 09975907

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

GB Prohealth Limited

Burntwood

Country

United Kingdom

NUTS code

- UKG2 - Shropshire and Staffordshire

Companies House

06090081

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

North Staffs Mind

Stoke on Trent

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

02294089

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Psylutions Limited

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

7656249

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Serenity Psychotherapy Limited

Solihull

Country

United Kingdom

NUTS code

- UKG32 - Solihull

Companies House

11866697

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Sexual Abuse & Rape Advice Centre (BURTON & DISTRICT)

BURTON-ON-TRENT

Country

United Kingdom

NUTS code

- UKG2 - Shropshire and Staffordshire

Companies House

NLK 01569689

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

The Dove Service

Stoke-on-Trent

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

3613893

The contractor is an SME

No

V.2.3) Name and address of the contractor

The MCL Group (Int) Limited t/a MCL Medics

Merseyside

Country

United Kingdom

NUTS code

- UKD7 - Merseyside

Companies House

03858827

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Your Emotional Support Service

Uttoxeter

Country

United Kingdom

NUTS code

- UKG2 - Shropshire and Staffordshire

Companies House

07727783

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £250,000

Total value of the contract/lot: £250,000

Section V. Award of contract

Lot No

2c

Title

Manager Referral - Digital Counselling

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 September 2023

V.2.2) Information about tenders

Number of tenders received: 15

Number of tenders received from SMEs: 10

Number of tenders received by electronic means: 15

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Bethany Thornton Counselling

Stafford

Country

United Kingdom

NUTS code

- UKG2 - Shropshire and Staffordshire

Companies House

NLK 13375800

The contractor is an SME

No

V.2.3) Name and address of the contractor

Burton and District Mind

Burton on Trent

Country

United Kingdom

NUTS code

- UKG2 - Shropshire and Staffordshire

Companies House

7438326

The contractor is an SME

No

V.2.3) Name and address of the contractor

The Cloud 9 For Life Group Limited

Wrexham

Country

United Kingdom

NUTS code

- UKL23 - Flintshire and Wrexham

Companies House

14392761

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Connect Assist Limited

Rhondda Cynon Taf

Country

United Kingdom

NUTS code

- UKL22 - Cardiff and Vale of Glamorgan

Companies House

05540728

The contractor is an SME

No

V.2.3) Name and address of the contractor

Counselling Lichfield

Lichfield

Country

United Kingdom

NUTS code

- UKG2 - Shropshire and Staffordshire

Companies House

NLK 09975907

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

GB Prohealth Limited

Burntwood

Country

United Kingdom

NUTS code

- UKG2 - Shropshire and Staffordshire

Companies House

06090081

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

North Staffs Mind

Stoke on Trent

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

02294089

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Psylutions Limited

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

7656249

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Serenity Psychotherapy Limited

Solihull

Country

United Kingdom

NUTS code

- UKG32 - Solihull

Companies House

11866697

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Sexual Abuse & Rape Advice Centre (BURTON & DISTRICT)

BURTON-ON-TRENT

Country

United Kingdom

NUTS code

- UKG2 - Shropshire and Staffordshire

Companies House

NLK 01569689

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

The Dove Service

Stoke-on-Trent

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

3613893

The contractor is an SME

No

V.2.3) Name and address of the contractor

The MCL Group (Int) Limited t/a MCL Medics

Merseyside

Country

United Kingdom

NUTS code

- UKD7 - Merseyside

Companies House

03858827

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Therapy Centre Services

Worcestershire

Country

United Kingdom

NUTS code

- UKG12 - Worcestershire

Companies House

11773778

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Your Emotional Support Service

Uttoxeter

Country

United Kingdom

NUTS code

- UKG2 - Shropshire and Staffordshire

Companies House

07727783

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £40,000

Total value of the contract/lot: £40,000

Section V. Award of contract

Lot No

2d

Title

Manager Referral - Face to face Counselling

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 September 2023

V.2.2) Information about tenders

Number of tenders received: 12

Number of tenders received from SMEs: 9

Number of tenders received by electronic means: 12

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Bethany Thornton Counselling

Stafford

Country

United Kingdom

NUTS code

- UKG2 - Shropshire and Staffordshire

Companies House

NLK 13375800

The contractor is an SME

No

V.2.3) Name and address of the contractor

The Cloud 9 For Life Group Limited

Wrexham

Country

United Kingdom

NUTS code

- UKL23 - Flintshire and Wrexham

Companies House

14392761

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Counselling Lichfield

Lichfield

Country

United Kingdom

NUTS code

- UKG2 - Shropshire and Staffordshire

Companies House

NLK 09975907

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

GB Prohealth Limited

Burntwood

Country

United Kingdom

NUTS code

- UKG2 - Shropshire and Staffordshire

Companies House

06090081

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

North Staffs Mind

Stoke on Trent

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

02294089

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Psylutions Limited

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

7656249

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Serenity Psychotherapy Limited

Solihull

Country

United Kingdom

NUTS code

- UKG32 - Solihull

Companies House

11866697

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Sexual Abuse & Rape Advice Centre (BURTON & DISTRICT)

BURTON-ON-TRENT

Country

United Kingdom

NUTS code

- UKG2 - Shropshire and Staffordshire

Companies House

NLK 01569689

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

The Dove Service

Stoke-on-Trent

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

3613893

The contractor is an SME

No

V.2.3) Name and address of the contractor

The MCL Group (Int) Limited t/a MCL Medics

Merseyside

Country

United Kingdom

NUTS code

- UKD7 - Merseyside

Companies House

03858827

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Your Emotional Support Service

Uttoxeter

Country

United Kingdom

NUTS code

- UKG2 - Shropshire and Staffordshire

Companies House

07727783

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £145,000

Total value of the contract/lot: £145,000

Section V. Award of contract

Lot No

2e

Title

Clinical Psychology Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 September 2023

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 4

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

GB Prohealth Limited

Burntwood

Country

United Kingdom

NUTS code

- UKG2 - Shropshire and Staffordshire

Companies House

06090081

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Psylutions Limited

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

7656249

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Sexual Abuse & Rape Advice Centre (BURTON & DISTRICT)

BURTON-ON-TRENT

Country

United Kingdom

NUTS code

- UKG2 - Shropshire and Staffordshire

Companies House

NLK 01569689

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £5,000

Total value of the contract/lot: £5,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Staffordshire County Council

Stafford

Country

United Kingdom