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Tender

Domestic Abuse Service

Harrow Council

F02: Contract notice

Notice identifier: 2022/S 000-027740

Procurement identifier (OCID): ocds-h6vhtk-03728c

Published 3 October 2022, 4:34pm

Section I: Contracting authority

I.1) Name and addresses

Harrow Council

Civic Centre

Harrow

HA1 2XY

Contact

Mr Marzuki Haji

Email

marzuki.haji@harrow.gov.uk

Country

United Kingdom

Region code

UKI7 - Outer London – West and North West

Internet address(es)

Main address

<http://www.harrow.gov.uk>

Buyer's address

<http://www.harrow.gov.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.londontenders.org/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.londontenders.org/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Domestic Abuse Service

Reference number

DN627348

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Harrow Council is inviting tenders for the provision of the borough's Domestic Abuse Service. This comprises two procurement Lots as summarised below. Tenderers are invited to bid for one or both Lots.

Lot 1: Domestic Abuse Support Service: Strategic coordination and direct support to domestic abuse victims/survivors

Lot 2: Safe Accommodation: Refuge Support and Management and Floating Support

Successful tenderers will work in partnership with the council in collaborative forums to ensure a cohesive holistic Domestic Abuse Service.

II.1.5) Estimated total value

Value excluding VAT: £1,708,275

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

II.2) Description

II.2.1) Title

Domestic Abuse Support Service: Strategic coordination and direct support to domestic abuse victims/survivors

Lot No

1

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKI74 - Harrow and Hillingdon

II.2.4) Description of the procurement

Lot 1: Domestic Abuse Support Service: Strategic coordination and direct support to domestic abuse victims/survivors

The service will form part of a whole system response to domestic abuse, including identification, referral and triage and provide an accessible, equitable service to service users of domestic abuse. The successful organisation will be an established specialist provider of Domestic Abuse Advocacy and Support Services to women, as well as male victims, and their families, delivering a high-quality individual needs-led service in compliance with equal opportunities, diversity, health, and safety and with the general duties and accountabilities to service users and the council.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 50

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 40

II.2.6) Estimated value

Value excluding VAT: £1,348,275

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

The contract is for an initial term of three years with an option to extend for a further two years in periods of one-year (3+1+1 years).

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Safe Accommodation: Refuge Support and Management and Floating Support

Lot No

2

II.2.2) Additional CPV code(s)

- 850000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKI74 - Harrow and Hillingdon

II.2.4) Description of the procurement

Lot 2: Safe Accommodation: Refuge Support and Management and Floating Support

Harrow Council is seeking a provider to deliver refuge accommodation and support services for Domestic Abuse survivors, utilising a service user-centred approach to address the multiple needs of the service users. The Refuge service will form part of a whole system response to domestic abuse, including identification, referral and triage and provide an accessible, equitable service to service users. The successful organisation will

be an established specialist provider of Domestic Abuse Refuge Management, Advocacy and Support Services to women, and their families, delivering a high-quality individual needs-led service in compliance with equal opportunities, diversity, health, and safety and with the general duties and accountabilities to service users and the council.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 50

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 40

II.2.6) Estimated value

Value excluding VAT: £360,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

The contract is for an initial term of three years with an option to extend for a further two years in periods of one-year (3+1+1 years).

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

2 November 2022

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

2 November 2022

Local time

12:30pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

London

WC2A 2LL

Country

United Kingdom