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Contract

Supply and Hosting of a Leisure Management System

High Life Highland

F03: Contract award notice

Notice identifier: 2024/S 000-027737

Procurement identifier (OCID): ocds-h6vhtk-0458db

Published 30 August 2024, 11:57am

Section I: Contracting authority

I.1) Name and addresses

High Life Highland

Highland Archive Centre, Bught Road

Inverness

IV3 5SS

Email

hlh.business.support@highlifehighland.com

Telephone

+44 1349781700

Country

United Kingdom

NUTS code

UKM6 - Highlands and Islands

Internet address(es)

Main address

<http://www.highlifehighland.com>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA23042

I.4) Type of the contracting authority

Other type

Charity

I.5) Main activity

Other activity

Leisure and learning

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Supply and Hosting of a Leisure Management System

Reference number

HLH/FT/04/24

II.1.2) Main CPV code

- 72212100 - Industry specific software development services

II.1.3) Type of contract

Services

II.1.4) Short description

HLH plans to procure an LMS to handle core leisure management functions and introduce new functionality which includes but is not limited to:

Digital highlife card (through App or suchlike) to reduce plastics

Recurring card payments in addition to Direct Debit

LMS to be hosted by supplier (or on HLH Azure infrastructure with remote access enabled for supplier)

App for membership / bookings and push notifications

Retail scanning (currently requires manual input into LMS EPOS)

Integration with finance system (CiA by technologyone)

EPOS integration with Dojo card payment terminals

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 72212100 - Industry specific software development services

II.2.3) Place of performance

NUTS codes

- UKM6 - Highlands and Islands

Main site or place of performance

25 sites across the Highland area of Scotland

II.2.4) Description of the procurement

HLH plans to procure an LMS to handle core leisure management functions and introduce new functionality which includes but is not limited to:

Digital highlife card (through App or suchlike) to reduce plastics

Recurring card payments in addition to Direct Debit

LMS to be hosted by supplier (or on HLH Azure infrastructure with remote access enabled for supplier)

App for membership / bookings and push notifications

Retail scanning (currently requires manual input into LMS EPOS)

Integration with finance system (CiA by technologyone)

EPOS integration with Dojo card payment terminals

Full detail in Specification document provided

II.2.5) Award criteria

Quality criterion - Name: Appropriateness of the solution to the services required and that of its quality standard / Weighting: 70

Quality criterion - Name: The technical and security elements being provided / Weighting: 30

Price - Weighting: 35

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-015041](#)

Section V. Award of contract

Contract No

HLH/FT/04/24

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

Section VI. Complementary information

VI.3) Additional information

(SC Ref:776726)

VI.4) Procedures for review

VI.4.1) Review body

Inverness Justice Centre

Longman Road

Inverness

IV1 1JJ

Country

United Kingdom