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Contract

## **Supply and Hosting of a Leisure Management System**

High Life Highland

F03: Contract award notice

Notice identifier: 2024/S 000-027737

Procurement identifier (OCID): ocds-h6vhtk-0458db

Published 30 August 2024, 11:57am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

High Life Highland

Highland Archive Centre, Bught Road

Inverness

IV3 5SS

#### **Email**

[hlh.business.support@highlifehighland.com](mailto:hlh.business.support@highlifehighland.com)

#### **Telephone**

+44 1349781700

#### **Country**

United Kingdom

## **NUTS code**

UKM6 - Highlands and Islands

## **Internet address(es)**

Main address

<http://www.highlifehighland.com>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA23042](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA23042)

## **I.4) Type of the contracting authority**

Other type

Charity

## **I.5) Main activity**

Other activity

Leisure and learning

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Supply and Hosting of a Leisure Management System

Reference number

HLH/FT/04/24

#### **II.1.2) Main CPV code**

- 72212100 - Industry specific software development services

### **II.1.3) Type of contract**

Services

### **II.1.4) Short description**

HLH plans to procure an LMS to handle core leisure management functions and introduce new functionality which includes but is not limited to:

Digital highlife card (through App or suchlike) to reduce plastics

Recurring card payments in addition to Direct Debit

LMS to be hosted by supplier (or on HLH Azure infrastructure with remote access enabled for supplier)

App for membership / bookings and push notifications

Retail scanning (currently requires manual input into LMS EPOS)

Integration with finance system (CiA by technologyone)

EPOS integration with Dojo card payment terminals

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 72212100 - Industry specific software development services

### **II.2.3) Place of performance**

NUTS codes

- UKM6 - Highlands and Islands

Main site or place of performance

25 sites across the Highland area of Scotland

## **II.2.4) Description of the procurement**

HLH plans to procure an LMS to handle core leisure management functions and introduce new functionality which includes but is not limited to:

Digital highlife card (through App or suchlike) to reduce plastics

Recurring card payments in addition to Direct Debit

LMS to be hosted by supplier (or on HLH Azure infrastructure with remote access enabled for supplier)

App for membership / bookings and push notifications

Retail scanning (currently requires manual input into LMS EPOS)

Integration with finance system (CiA by technologyone)

EPOS integration with Dojo card payment terminals

Full detail in Specification document provided

## **II.2.5) Award criteria**

Quality criterion - Name: Appropriateness of the solution to the services required and that of its quality standard / Weighting: 70

Quality criterion - Name: The technical and security elements being provided / Weighting: 30

Price - Weighting: 35

## **II.2.11) Information about options**

Options: No

## **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-015041](#)

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## **Section V. Award of contract**

### **Contract No**

HLH/FT/04/24

A contract/lot is awarded: No

### **V.1) Information on non-award**

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

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## **Section VI. Complementary information**

### **VI.3) Additional information**

(SC Ref:776726)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Inverness Justice Centre

Longman Road

Inverness

IV1 1JJ

Country

United Kingdom