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Tender

## **Exams Managed Service Providers (MSP) - Morocco**

British Council

F02: Contract notice

Notice identifier: 2021/S 000-027737

Procurement identifier (OCID): ocds-h6vhtk-02f3c7

Published 4 November 2021, 4:40pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

British Council

10000

Rabat

#### **Email**

[jad.hamze@britishcouncil.org](mailto:jad.hamze@britishcouncil.org)

#### **Country**

Morocco

#### **NUTS code**

MA - Morocco

#### **Internet address(es)**

Main address

<https://www.britishcouncil.ma>

### **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://in-tendhost.co.uk/britishcouncil/asp/ProjectManage/2125>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

### **I.4) Type of the contracting authority**

Other type

Public Charity

### **I.5) Main activity**

Education

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Exams Managed Service Providers (MSP) - Morocco

Reference number

BC/02125

#### **II.1.2) Main CPV code**

- 63000000 - Supporting and auxiliary transport services; travel agencies services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Exams function of the British Council in Morocco conducts exams in different cities across Morocco including Rabat, Casablanca, Marrakech, Fes, Agadir, Oujda, Tangier, and additional cities may be added later to support the future demand. Over the last few years, British Council's (BC) Exam business in Morocco has increased. Therefore, the British Council's Exam function in Morocco is looking to appoint a managed service provider (MSP) under a draw down agreement who could meet the current and future forecasted demands for all our different type of exams.

#### **II.1.5) Estimated total value**

Value excluding VAT: £200,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 63000000 - Supporting and auxiliary transport services; travel agencies services
- 80000000 - Education and training services

#### **II.2.3) Place of performance**

NUTS codes

- MA - Morocco

Main site or place of performance

Morocco

#### **II.2.4) Description of the procurement**

The Exams function of the British Council in Morocco is currently looking for a Managed Service Provider (MSP) who could meet the current and future forecasted demands to conducts exams in different cities across Morocco including Rabat, Casablanca, Marrakech, Fes, Agadir, Oujda, Tangier, and additional cities which may be added later to support the future demand.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

## **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

24

This contract is subject to renewal

Yes

Description of renewals

Option to extend for 1 year and another 1 year

## **II.2.10) Information about variants**

Variants will be accepted: No

## **II.2.11) Information about options**

Options: No

## **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with a single operator

In the case of framework agreements, provide justification for any duration exceeding 4 years:

n/a

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

4 December 2021

Local time

11:59pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

6 December 2021

Local time

12:00am

Place

Virtual Opening Ceremony

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

British Council

Rabat

Email

[jad.hamze@britishcouncil.org](mailto:jad.hamze@britishcouncil.org)

Country

Morocco

#### **VI.4.2) Body responsible for mediation procedures**

British Council

Rabat

Country

Morocco

#### **VI.4.4) Service from which information about the review procedure may be obtained**

British Council

Rabat

Country

Morocco