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Tender

Exams Managed Service Providers (MSP) - Morocco

British Council

F02: Contract notice

Notice identifier: 2021/S 000-027737

Procurement identifier (OCID): ocds-h6vhtk-02f3c7

Published 4 November 2021, 4:40pm

Section I: Contracting authority

I.1) Name and addresses

British Council

10000

Rabat

Email

jad.hamze@britishcouncil.org

Country

Morocco

NUTS code

MA - Morocco

Internet address(es)

Main address

<https://www.britishcouncil.ma>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://in-tendhost.co.uk/britishcouncil/asp/ProjectManage/2125>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Other type

Public Charity

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Exams Managed Service Providers (MSP) - Morocco

Reference number

BC/02125

II.1.2) Main CPV code

- 63000000 - Supporting and auxiliary transport services; travel agencies services

II.1.3) Type of contract

Services

II.1.4) Short description

The Exams function of the British Council in Morocco conducts exams in different cities across Morocco including Rabat, Casablanca, Marrakech, Fes, Agadir, Oujda, Tangier, and additional cities may be added later to support the future demand. Over the last few years, British Council's (BC) Exam business in Morocco has increased. Therefore, the British Council's Exam function in Morocco is looking to appoint a managed service provider (MSP) under a draw down agreement who could meet the current and future forecasted demands for all our different type of exams.

II.1.5) Estimated total value

Value excluding VAT: £200,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 63000000 - Supporting and auxiliary transport services; travel agencies services
- 80000000 - Education and training services

II.2.3) Place of performance

NUTS codes

- MA - Morocco

Main site or place of performance

Morocco

II.2.4) Description of the procurement

The Exams function of the British Council in Morocco is currently looking for a Managed Service Provider (MSP) who could meet the current and future forecasted demands to conducts exams in different cities across Morocco including Rabat, Casablanca, Marrakech,

Fes, Agadir, Oujda, Tangier, and additional cities which may be added later to support the future demand.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

24

This contract is subject to renewal

Yes

Description of renewals

Option to extend for 1 year and another 1 year

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with a single operator

In the case of framework agreements, provide justification for any duration exceeding 4 years:

n/a

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

4 December 2021

Local time

11:59pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

6 December 2021

Local time

12:00am

Place

Virtual Opening Ceremony

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

British Council

Rabat

Email

jad.hamze@britishcouncil.org

Country

Morocco

VI.4.2) Body responsible for mediation procedures

British Council

Rabat

Country

Morocco

VI.4.4) Service from which information about the review procedure may be obtained

British Council

Rabat

Country

Morocco