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Planning

## **Market Engagement - Provision of Dual Diagnosis Service For NHS Norfolk and Waveney Integrated Commissioning Board**

NHS Norfolk & Waveney Integrated Care Board

F01: Prior information notice

Prior information only

Notice identifier: 2023/S 000-027724

Procurement identifier (OCID): ocds-h6vhtk-040232

Published 20 September 2023, 10:01am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS Norfolk & Waveney Integrated Care Board

County Hall, Martineau Ln

Norwich

NR1 2DH

#### **Email**

[David.Bailey1@nhs.net](mailto:David.Bailey1@nhs.net)

#### **Country**

United Kingdom

#### **Region code**

UKH15 - Norwich and East Norfolk

**Internet address(es)**

Main address

<https://www.improvinglivesnw.org.uk/about-us/our-nhs-integrated-care-board-icb/icb-contact/>

Buyer's address

<https://www.improvinglivesnw.org.uk/about-us/our-nhs-integrated-care-board-icb/icb-contact/>

**I.3) Communication**

Additional information can be obtained from the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Market Engagement - Provision of Dual Diagnosis Service For NHS Norfolk and Waveney Integrated Commissioning Board

Reference number

NW2023-12

### **II.1.2) Main CPV code**

- 85100000 - Health services

### **II.1.3) Type of contract**

Services

### **II.1.4) Short description**

NHS Norfolk and Waveney Integrated Care Board (referred to as the Commissioner) are inviting suitably qualified to attend a Market Engagement Event in relation to the Provision of NHS Norfolk and Waveney ICB Dual Diagnosis Service

The dual diagnosis service in Waveney supports people who have mental health issues with co-occurring drug or alcohol addiction. The service works to stabilise people so that they are enabled to engage with services that meet their primary needs. Key objectives include:

Proactively engage with under-served adult groups in Waveney that might not ordinarily access services to support their dual diagnosis.

Raise awareness of the challenges dual diagnosis can create and support mental health and

substance misuse services to co-work individuals ensuring they do not fall between services.

To actively support people to engage with services to receive appropriate treatment, including mental health services, substance misuse services, physical health, and social care

Enable easy access for the client group to the service by drop-in and outreach sessions. Work collaboratively with Mental Health and Substance Misuse Services in the Waveney area to contribute towards the development of dual diagnosis care pathways.

To work with those at risk of losing their accommodation due to their dual diagnosis presentation and ensure robust support plans are in place that will assist in maintaining a tenancy or social care placement.

To actively support people to engage with mental health services and substance misuse services and encourage them to receive appropriate treatment.

Work with system partners to ensure the biopsychosocial needs of the person are supported.

To ensure that partnership working incorporates joint digital systems to facilitate two-way communications where possible.

To work with services in the UEC Pathway to accurately assess a person's need

The proposed contract will be for a period of 5 years plus the option to extend for up to an additional 2 years.

The annual contract value is £123,000 with a total maximum contract value of £861,000.

The purpose of this advert is to invite the market to engage, provide feedback on the draft specification (to be shared via this portal) and register for an online market engagement event, which is scheduled for 10am Wednesday 4th October 2023 at 10am for the provision of the NHS Norfolk and Waveney Dual Diabetes Service. By testing key themes from the new service model with the provider market, the Commissioner is seeking valuable information to ensure that the Service Specification is fit for purpose.

The deadline for Soft Market Testing responses is by 17:00 hours on 4th October 2023

Please note this is a market testing exercise and does not commit the ICB to carry out any further procurement process. Current services will remain in place during this period in line with existing contracts and service level agreements.

Any future opportunity will be advertised in accordance with the regulations.

A draft specification will be shared, via this portal, ahead of the market engagement event.

The indicative timescales for the tender release date is scheduled for October 2023 but may be subject to change depending on the engagement feedback.

### **II.1.5) Estimated total value**

Value excluding VAT: £860,000

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKH1 - East Anglia

Main site or place of performance

Norfolk and Waveney

## II.2.4) Description of the procurement

To Register your Interest in attending the Market Engagement Event or seek additional information please use the link below and published ProJet reference: <https://health-family.force.com/s/Welcome>. Project Reference C211898.

### Service Description

The dual diagnosis service in Waveney supports people who have mental health issues with co-occurring drug or alcohol addiction.

The service works to stabilise people so that they are enabled to engage with services that meet their primary needs.

The service aims to provide an accessible community-based service for people with severe mental illness and co-occurring drug or alcohol addiction in Waveney.

### Objectives:

- Proactively engage with under-served adult groups in Waveney that might not ordinarily access services to support their dual diagnosis.
  - Raise awareness of the challenges dual diagnosis can create and support mental health and substance misuse services to co-work individuals ensuring they do not fall between services.
  - To actively support people to engage with services to receive appropriate treatment, including mental health services, substance misuse services, physical health, and social care
  - Enable easy access for the client group to the service by drop-in and outreach sessions.
  - Work collaboratively with Mental Health and Substance Misuse Services in the Waveney area to contribute towards the development of dual diagnosis care pathways.
  - To work with those at risk of losing their accommodation due to their dual diagnosis presentation and ensure robust support plans are in place that will assist in maintaining a tenancy or social care placement.
  - To actively support people to engage with mental health services and substance misuse services and encourage them to receive appropriate treatment.
- Work with system partners to ensure the biopsychosocial needs of the person are supported.
- To ensure that partnership working incorporates joint digital systems to facilitate two-way communications where possible.
  - To work with services in the UEC Pathway to accurately assess a person's need

The procurement will be for a period of 5 years plus the option to extend for up to an additional 2 years.

The annual contract value is £123,000 with a total maximum contract value of £861,000.

The aim of this Expression of Interest is to;

1. provide the market with visibility of the proposed opportunity;
2. support the ICB decision making to inform the future commissioning of services (as applicable);
3. to help define the future service approach and model;
4. to gauge the level of interest from the market of capable providers with capacity across the region to deliver the services noted above.
5. Invite interested Providers to attend a Market Engagement Event on Wednesday 4th October 2023 at 10am.

A further tender advertisement will be issued at the appropriate time. You will not be disadvantaged in any subsequent tender process if you choose not to attend this market engagement event as the market engagement information will form part of any future tendering documentation, but the Commissioners wish to understand your views on the proposed model, activity and financial envelope.

The deadline for completing the Soft Market Testing responses is by 17:00 hours on 4th October. Registration to attend the market engagement event closes 17:00 hours 3rd October 2023.

Please note this is a market testing exercise and does not commit the ICB to carry out any further procurement process. Current services will remain in place during this period in line with existing contracts and service level agreements. Any future opportunity will be advertised in accordance with the regulations.

May we ask that you register your attendance for the Market Engagement Event via the messaging functionality within the Atamis portal. May we also ask you to note that the draft service specification and Engagement Questionnaire will not be immediately available and we anticipate they will be uploaded w/c 25th September 2023.

### **II.3) Estimated date of publication of contract notice**

9 October 2023

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

