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Tender

NHS South Yorkshire ICB Doncaster Place : High Intensity User Support Service

NHS South Yorkshire ICB

F02: Contract notice

Notice identifier: 2022/S 000-027716

Procurement identifier (OCID): ocds-h6vhtk-037279

Published 3 October 2022, 3:11pm

Section I: Contracting authority

I.1) Name and addresses

NHS South Yorkshire ICB

722 Prince of Wales Road

Sheffield

S9 4EU

Contact

Tony Squires

Email

t.squires@nhs.net

Country

United Kingdom

Region code

UKE3 - South Yorkshire

Internet address(es)

Main address

<https://www.southyorkshire.icb.nhs.uk>

Buyer's address

<https://www.southyorkshire.icb.nhs.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

NHS South Yorkshire ICB Doncaster Place : High Intensity User Support Service

II.1.2) Main CPV code

- 85312300 - Guidance and counselling services

II.1.3) Type of contract

Services

II.1.4) Short description

The NHS Long Term Plan makes a renewed commitment to improve and widen access to care for adults needing mental health support.

The High Intensity User service contributes to the delivery of the NHS Long Term Plan by reducing demand in Urgent and Emergency Care.

As part of the 2019/20 Operational Planning and Contracting Guidance, all health systems in England were advised to implement a High Intensity User service.

The contract will be for a three year duration with an option to extend for a further two years making a total of five years. The annual budget is £116,000. The value given in this notice is for the full five year term.

II.1.5) Estimated total value

Value excluding VAT: £580,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKE31 - Barnsley, Doncaster and Rotherham

Main site or place of performance

Doncaster, South Yorkshire

II.2.4) Description of the procurement

Using data from a local ambulance service, High Intensity Users of 999 and frequent attenders to A&E were identified through a range of data sources. From previous work undertaken across the country, it was clear that some individuals had little clinical reason for doing so; others had genuine reason for calling or were highlighted as vulnerable.

Evidence from various pilots across the country suggests that where a service is implemented effectively, it has improved the quality of life for patients, families and serving healthcare professionals. It also supported better care outcomes, safely reduced the utilisation of ambulance resources, A&E attendances, police attendances and hospital admissions, enabling a more cost-effective approach to unscheduled care activity.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £580,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

2 November 2022

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

2 November 2022

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

NHS Improvement

Wellington House, 133-155 Waterloo Rd

London

SE1 8UG

Country

United Kingdom

Internet address

<https://www.england.nhs.uk/london/>