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Planning

Soft Market Testing-Children and Young People's Support Service

London Borough of Hackney

F01: Prior information notice

Prior information only

Notice identifier: 2022/S 000-027710

Procurement identifier (OCID): ocds-h6vhtk-037274

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Section I: Contracting authority

I.1) Name and addresses

London Borough of Hackney

Hackney Service Centre, 1 Hillman Street

Hackney

E8 1DY

Contact

Mrs Claudette Lewis

Email

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Telephone

+44 2083561665

Fax

+44 2083561665

Country

United Kingdom

Region code

UKI41 - Hackney and Newham

Internet address(es)

Main address

<http://www.hackney.gov.uk>

Buyer's address

<http://www.hackney.gov.uk>

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Soft Market Testing-Children and Young People's Support Service

Reference number

DN635689

II.1.2) Main CPV code

- 85300000 - Social work and related services

II.1.3) Type of contract

Services

II.1.4) Short description

The London Borough of Hackney is currently exploring the possibility of developing a framework to deliver a range of support services for children and young people who are looked after or children in need. Prior to any formal market engagement event we invite prospective providers to participate in a soft market test to enhance our knowledge of the current market and what it is able to offer. This will inform the market engagement event and eventually the specification for the service delivery.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI41 - Hackney and Newham

Main site or place of performance

London Borough of Hackney

II.2.4) Description of the procurement

The London Borough of Hackney is currently exploring the possibility of developing a framework to deliver a range of support services for children and young people who are looked after or children in need. Prior to any formal market engagement event we invite prospective providers to participate in a soft market test to enhance our knowledge of the current market and what it is able to offer. This will inform the market engagement event and eventually the specification for the service delivery.

Currently there are 400 looked after young people in Hackney. This number is on the rise and we find ourselves providing more and more of our children with additional support to meet their needs and provide them with some stability either in their care arrangements or while they are placed with family. We find this achieves some great outcomes for our young people and have seen the benefits of having children matched with engaging support workers.

Support Services

Currently, we use different providers to offer a range of support services to our young people. This is in a variety of different forms. We often rely on support workers to provide; an escort to and from an education provision, or contact. To be stationed in the child's home to offer the carer support and respite, taking children out for activities and mentoring, also helping with any additional care a child may need. We are also seeing an increase in the number of children who need this support that have additional needs such as Autism, young people struggling with their mental health and those needing support to engage in positive activities to increase their confidence.

We are seeking companies which have experience of successfully delivering any of the above services for vulnerable children and young people, who may also be looked after.

The principles to which any new service must adhere is that support will be:

flexible, timely and appropriate and will be delivered as and when required; this includes same day support requests and potentially out of hours

delivered in partnership so that people can access mainstream services and their local community easily;

focussed on keeping young people safe, so that they can maintain good health and wellbeing;

tailored to meet individual needs and provide a clear pathway to enable people to be as independent as possible;

of good quality and will cater for temporary, short-term and long-term needs;

sustainable, affordable and will deliver good value for money.

Experienced, child focussed support workers with a range of skills to suit the needs of our young people.

Support workers that reflect the cultural and ethnic backgrounds of the children and young people in Hackney.

Focus on keeping young people engaged with key services.

Provide timely, accurate and good quality reports to social workers.

Interested parties will not be prejudiced by any response or failure to respond to this soft market testing exercise and a response to this notice does not guarantee any invitation to participate in any future public procurement process that the LBH may conduct.

This notice does not constitute a call for competition to procure any services for the Council and the Council is not bound to accept any proposals offered. The Council is not liable for any costs, fees or expenses incurred by any party participating in the soft market testing/sounding exercise. Any procurement of any services by the Council in due course will be carried out strictly in accordance with the provisions of the Public Contracts Regulations 2015.

Registering an interest

If you are interested in participating in the soft market testing exercise please complete the attached questionnaire sheet and return. You will need to register your interest via the ProContract portal (DN reference no. All communication regarding this exercise will be conducted through the messaging functions of the ProContract portal to ensure transparency and a clear audit trail of enquiries.

The deadline for registering interest and completing the attached questionnaire is Wednesday 12th October 2022 12 noon

II.2.14) Additional information

Interested parties will be required to complete a Market/Provider Questionnaire.

II.3) Estimated date of publication of contract notice

4 October 2022

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No