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Contract

CA295 Technical Resource Augmentation Framework

Northern Ireland Electricity Networks Ltd

F06: Contract award notice – utilities

Notice identifier: 2025/S 000-027704

Procurement identifier (OCID): ocids-h6vhtk-0445e1

Published 27 May 2025, 12:27pm

Section I: Contracting entity

I.1) Name and addresses

Northern Ireland Electricity Networks Ltd

120 Malone Road,

Belfast,

BT9 5HT

Email

noreen.magowan@nienetworks.co.uk

Country

United Kingdom

Region code

UKN - Northern Ireland

Internet address(es)

Main address

www.nienetworks.co.uk

I.6) Main activity

Electricity

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

CA295 Technical Resource Augmentation Framework

Reference number

CA295 (2024)

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

The Contracting Entity intends to establish a Framework Arrangement under which it shall appoint Economic Operators to enter into separate Framework Agreements for the provision of Technical Resource Augmentation across a number of separate lots. Each Framework Agreement will be for a period of three (3) years with an option, exercisable entirely at the discretion of the Contracting Entity and subject to the terms of the Framework Agreement to extend by a further two (2) optional period of up to four (4) years, with a total potential duration of seven (7) years.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £33,000,000

II.2) Description

II.2.1) Title

Lot 1 - Business Applications Support & Development Resources

Lot No

1

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support
- 72200000 - Software programming and consultancy services
- 72211000 - Programming services of systems and user software
- 72212000 - Programming services of application software
- 72212100 - Industry specific software development services
- 72220000 - Systems and technical consultancy services
- 72224100 - System implementation planning services
- 79610000 - Placement services of personnel

II.2.3) Place of performance

NUTS codes

- UKN - Northern Ireland

Main site or place of performance

Northern Ireland

II.2.4) Description of the procurement

NIE Networks has established a panel of 8 organisations and appointed each on to framework agreements for this Lot 1, in accordance with the ITT documentation.

It was envisaged to acquire experienced data specialists who can provide support and development services across the current data landscape and possible new data technology areas which may be implemented during the period of the framework agreement.

The framework for this lot has been awarded for a period of 3 years, with the option to extend

(entirely at the discretion of NIE Networks) for up to a further 2 periods of up to 2 years each. That is a possible 7 years in total (3 years, with optional 2 x 2-year extensions).

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60%

Price - Weighting: 40%

II.2.11) Information about options

Options: Yes

Description of options

Optional extension period of further 2 periods of up to 2 years each.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 2 – ArcGIS Support & Development Resources

Lot No

2

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support
- 72200000 - Software programming and consultancy services
- 72211000 - Programming services of systems and user software
- 72212000 - Programming services of application software
- 72212100 - Industry specific software development services

- 72220000 - Systems and technical consultancy services
- 72253200 - Systems support services
- 79610000 - Placement services of personnel

II.2.3) Place of performance

NUTS codes

- UKN - Northern Ireland

Main site or place of performance

Northern Ireland

II.2.4) Description of the procurement

NIE Networks has placed a panel of three organisations and appointed each on to framework agreements for this Lot 2, in accordance with the ITT documentation.

The engagement of organisations who can deliver experienced technical resources who can undertake support and development across the NIE Networks' ArcGIS landscape, in response to an NIE Networks specification of requirements

The framework for this lot is awarded for a period of 3 years, with the option to extend (entirely at the discretion of NIE Networks) for up to a further 2 periods of up to 2 years each. That is a possible 7 years in total (3 years, with optional 2 x 2-year extensions).

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60%

Price - Weighting: 40%

II.2.11) Information about options

Options: Yes

Description of options

Optional extension period of a further 2 periods of up to 2 years each.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 3 - Maximo Support & Development Services

Lot No

3

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support
- 72200000 - Software programming and consultancy services
- 72211000 - Programming services of systems and user software
- 72212000 - Programming services of application software
- 72212100 - Industry specific software development services
- 72220000 - Systems and technical consultancy services
- 72253200 - Systems support services
- 79610000 - Placement services of personnel

II.2.3) Place of performance

NUTS codes

- UKN - Northern Ireland

Main site or place of performance

Northern Ireland

II.2.4) Description of the procurement

NIE Networks has placed a panel of five organisations and appointed each on to framework agreements for this Lot 3, in accordance with the ITT documentation.

The engagement of organisations who can deliver experienced technical resources who can undertake support and development across the NIE Networks' Maximo landscape, in response to an NIE Networks specification of requirements.

The framework for this lot is awarded for a period of 3 years, with the option to extend (entirely at the discretion of NIE Networks) for up to a further 2 periods of up to 2 years each. That is a possible 7 years in total (3 years, with optional 2 x 2-year extensions).

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60%

Price - Weighting: 40%

II.2.11) Information about options

Options: Yes

Description of options

Optional extension period of a further 2 periods of up to 2 years each.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 4 – TIBCO Support & Development Services

Lot No

4

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support
- 72200000 - Software programming and consultancy services
- 72211000 - Programming services of systems and user software
- 72212000 - Programming services of application software
- 72212100 - Industry specific software development services
- 72220000 - Systems and technical consultancy services
- 72253200 - Systems support services
- 79610000 - Placement services of personnel

II.2.3) Place of performance

NUTS codes

- UKN - Northern Ireland

Main site or place of performance

Northern Ireland

II.2.4) Description of the procurement

NIE Networks has placed a panel of three organisations and appointed each on to framework agreements for this Lot 4, in accordance with the ITT documentation.

The engagement of organisations who can deliver experienced technical resources who can undertake support and development across the NIE Networks' TIBCO landscape, in response to an NIE Networks specification of requirements.

The framework for this lot is awarded for a period of 3 years, with the option to extend (entirely at the discretion of NIE Networks) for up to a further 2 periods of up to 2 years each. That is a possible 7 years in total (3 years, with optional 2 x 2-year extensions).

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60%

Price - Weighting: 40%

II.2.11) Information about options

Options: Yes

Description of options

Optional extension period of a further 2 periods of up to 2 years each.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 5 SAP Support & Development Resources

Lot No

Lot 5

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support
- 72200000 - Software programming and consultancy services
- 72211000 - Programming services of systems and user software
- 72212000 - Programming services of application software
- 72212100 - Industry specific software development services
- 72222000 - Information systems or technology strategic review and planning services
- 72253200 - Systems support services
- 79610000 - Placement services of personnel

II.2.3) Place of performance

NUTS codes

- UKN - Northern Ireland

Main site or place of performance

Northern Ireland

II.2.4) Description of the procurement

NIE Networks has placed a panel of six organisations and appointed each on to framework agreements for this Lot 2, in accordance with the ITT documentation.

The engagement of organisations who can deliver experienced technical resources who can undertake support and development across the NIE Networks' SAP landscape, in response to an NIE Networks specification of requirements.

The framework for this lot is awarded for a period of 3 years, with the option to extend (entirely at the discretion of NIE Networks) for up to a further 2 periods of up to 2 years each. That is a possible 7 years in total (3 years, with optional 2 x 2-year extensions).

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60%

Price - Weighting: 40%

II.2.11) Information about options

Options: Yes

Description of options

Optional extension period of a further 2 periods of up to 2 years each.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Negotiated procedure with prior call for competition

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-007134](#)

Section V. Award of contract

Contract No

CA295 (2024)

Lot No

1

Title

Lot 1 - Business Applications Support & Development Resources

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 May 2025

V.2.2) Information about tenders

Number of tenders received: 9

Number of tenders received by electronic means: 9

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Accenture Limited

Dublin

Country

Ireland

NUTS code

- IEO - Ireland

The contractor is an SME

No

V.2.3) Name and address of the contractor

Expleo Technology UK Limited

London

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Ernst & Young LLP

Belfast

Country

United Kingdom

NUTS code

- UKN - Northern Ireland

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

IBM UK LTD

Winchester

Country

United Kingdom

NUTS code

- UKJ - South East (England)

The contractor is an SME

No

V.2.3) Name and address of the contractor

OCC Computer Personnel (Northern) Ltd

Cheshire

Country

United Kingdom

NUTS code

- UKD - North West (England)

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Version 1 Software Limited

Dublin

Country

Ireland

NUTS code

- IE - Ireland

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

VE3 Global Ltd

London

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

V.2.3) Name and address of the contractor

Sword IT Solutions

Staines-Upon-Thames

Country

United Kingdom

NUTS code

- UKJ - South East (England)

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £9,000,000

Section V. Award of contract

Contract No

CA295 (2024)

Lot No

2

Title

Lot 2 - ArcGIS Support & Development Resources

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 May 2025

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Ove Arup & Partners Ltd

London

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

V.2.3) Name and address of the contractor

Cognizant Worldwide Ltd

London

Country

United Kingdom

NUTS code

- UKJ - South East (England)

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Environmental Systems Research Institute Ireland Ltd

Dublin

Country

Ireland

NUTS code

- IE0 - Ireland

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £3,000,000

Section V. Award of contract

Contract No

CA295 (2024)

Lot No

3

Title

Lot 3 - Maximo Support & Development Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 May 2025

V.2.2) Information about tenders

Number of tenders received: 6

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Cognizant Worldwide Limited

London

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

VE3 Global Ltd

London

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

V.2.3) Name and address of the contractor

Ernst Young LLP

London

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

V.2.3) Name and address of the contractor

IBM UK LTD

Winchester

Country

United Kingdom

NUTS code

- UKJ - South East (England)

The contractor is an SME

No

V.2.3) Name and address of the contractor

Tata Consultancy Services Limited

London

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £3,000,000

Section V. Award of contract

Contract No

CA295 (2024) Lot 4

Lot No

4

Title

Lot 4 TIBCO Support & Development Resources

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 May 2025

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Cognizant Worldwide Limited

London

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

V.2.3) Name and address of the contractor

Tata Consultancy Services Limited,

London

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

V.2.3) Name and address of the contractor

VE3 Global Ltd

London

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £3,000,000

Section V. Award of contract

Contract No

CA295 (2024)

Lot No

5

Title

Lot 5 - SAP Support & Development Resources

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 May 2025

V.2.2) Information about tenders

Number of tenders received: 6

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Accenture UK Ltd

London

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

V.2.3) Name and address of the contractor

Cognizant Worldwide Limited

London

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

V.2.3) Name and address of the contractor

Ernst Young LLP

London

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

V.2.3) Name and address of the contractor

Tata Consultancy Services Limited,

London

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

V.2.3) Name and address of the contractor

OCC Computer Personnel (Northern Ltd)

Cheshire

Country

United Kingdom

NUTS code

- UKD - North West (England)

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

IBM UK LTD

Winchester

Country

United Kingdom

NUTS code

- UKJ - South East (England)

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £15,000,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Northern Ireland Electricity Networks Limited

120 Malone Road

Belfast

BT9 5HT

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

High Court in Northern Ireland

Royal Courts of justice, Chichester Street

Belfast

BT1 3JY

Country

United Kingdom