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Planning

London Councils Taxicard and Dial-a-Ride Taxis including Private Hire services, 2024 to 2029

Transport for London

F01: Prior information notice

Prior information only

Notice identifier: 2023/S 000-027689

Procurement identifier (OCID): ocds-h6vhtk-040219

Published 19 September 2023, 4:52pm

Section I: Contracting authority

I.1) Name and addresses

Transport for London

Transport for London, 5 Endeavour Square

LONDON

E20 1JN

Contact

Emelia Wilson and Philip Lewis

Email

dar-taxiservices@tfl.gov.uk

Country

United Kingdom

Region code

UKI - London

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://tfl.gov.uk>

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Other activity

Public Transport

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

London Councils Taxicard and Dial-a-Ride Taxis including Private Hire services, 2024 to 2029

II.1.2) Main CPV code

- 60120000 - Taxi services

II.1.3) Type of contract

Services

II.1.4) Short description

****This is not an invitation to tender****

TfL's Dial-a-Ride (DAR), Assisted Transport and London Councils Taxi and PHV Services offering strives to provide its Taxicard and Assisted Taxi scheme members with a reliable and punctual individual-tailored transport service, at a rate that aligns with the current market.

The core requirement is to ensure we can continue to support individuals in the local community who are vulnerable and may be mobility impaired to reach their final destination. It is therefore crucial that this service maintains its current service standards and no qualifying member of the schemes is left without their ride.

This Market Sounding Questionnaire (MSQ) is being jointly issued by two entities - Transport for London and London Councils. It seeks to obtain market feedback in relation to an anticipated procurement of the services ca £.5-8 m p.a. and seeks to shape the procurement strategy and tender pack which combines TfL's Dial a Ride (DaR) Taxis/PHVs and London Councils Taxicard requirements.

This Early Market Engagement (EME) activity aims to gain insight into the current Taxi/PHV aggregator market in order to understand the appetite, capacity, technology and maturity of the market in relation to these specific requirements, including any perceived risks, opportunities and cost drivers.

To respond please complete the questionnaire below

<https://forms.office.com/e/hpFDWrCcdz>

**Please note that the closing date for receipt of submissions of this form will be 21 calendar days from date of publication on Find a Tender Notices.

II.1.5) Estimated total value

Value excluding VAT: £8,000,000

II.1.6) Information about lots

This contract is divided into lots: Yes

II.2) Description

II.2.1) Title

Taxicard - Advanced, asap , delivery and collection bookings

Lot No

1

II.2.2) Additional CPV code(s)

- 60120000 - Taxi services
- 60130000 - Special-purpose road passenger-transport services
- 60170000 - Hire of passenger transport vehicles with driver

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

Members of the Taxicard service make their journey requests either by contacting the incumbent service provider's journey booking centre for an advance or as soon as possible (ASAP) booking.

In addition, certain London boroughs allow members to make a booking for collection and delivery of essential goods / items only. These bookings can be made for a family member, carer or friend to use a trip on behalf of the member for this purpose.

Alternatively, a member can request for a driver to carry out this request. Payment for these types of booking are made at the time of booking, and all goods collected must be paid for prior to the driver completing the trip.

Details are found on the website:

<https://www.londoncouncils.gov.uk/services/taxicard/book-taxi-now>

II.2) Description

II.2.1) Title

Taxicard - Street hail

Lot No

2

II.2.2) Additional CPV code(s)

- 60120000 - Taxi services
- 60130000 - Special-purpose road passenger-transport services
- 60140000 - Non-scheduled passenger transport
- 60170000 - Hire of passenger transport vehicles with driver

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

Members have the capability to street hail some TfL-licenced Taxis to complete their journey.

Details can be found at: <https://www.londoncouncils.gov.uk/services/taxicard/book-taxi-now>

II.2) Description

II.2.1) Title

Dial a Ride Taxis/PHVs - Multi-trip bookings, single trip bookings, and Capital Call

Lot No

3

II.2.2) Additional CPV code(s)

- 60120000 - Taxi services
- 60130000 - Special-purpose road passenger-transport services
- 60170000 - Hire of passenger transport vehicles with driver

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

The requirement for multi-trip /shift and single trip bookings of taxis by DaR is a direct result of unforeseen day-to-day fluctuations in multi-occupancy demand, difficult-to-reach pick-up areas and various occurrences of non-availability of the multi-occupancy mini-bus services. Members' calls for specific kinds of taxis are booked under the same DaR membership scheme as multi-occupancy, free to members at point of use.

Kinds of vehicles. The DaR Taxi and PHV Services member requirement is for three main types of vehicle which each individual specifies at the point of ordering their ride and is booked through the aggregator:

- o TfL- licensed London Taxi (black cab)
- o TfL-licensed PHVs
- o TFL-licensed PHVs that are designated wheelchair accessible vehicles
- o Low Floor Vehicle

Details can be found at: <https://tfl.gov.uk/modes/dial-a-ride/>

II.3) Estimated date of publication of contract notice

31 October 2024

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section VI. Complementary information

VI.3) Additional information

Please complete the forms questionnaire available at:

<https://forms.office.com/e/hpFDWrCcdz>

If you have any issues please email:

dar-taxiservices@tfl.gov.uk