

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/027688-2023>

Contract

## **Temporary Workers & Supply Teachers**

Welsh Government - Commercial Delivery

F03: Contract award notice

Notice identifier: 2023/S 000-027688

Procurement identifier (OCID): ocds-h6vhtk-034ef5

Published 19 September 2023, 4:49pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Welsh Government - Commercial Delivery

T'yr Afon, Bedwas Road

Caerphilly

CF83 8WT

#### **Contact**

Neil Thomas

#### **Email**

[CommercialProcurement.PeopleCorporate@gov.wales](mailto:CommercialProcurement.PeopleCorporate@gov.wales)

#### **Telephone**

+44 3007900170

#### **Country**

United Kingdom

**NUTS code**

UKL - Wales

**Internet address(es)**

Main address

<https://gov.wales/public-sector-procurement>

Buyer's address

[https://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=AA27760](https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA27760)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

General public services

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Temporary Workers & Supply Teachers

Reference number

WGCD-PCS-119-22

#### **II.1.2) Main CPV code**

- 79620000 - Supply services of personnel including temporary staff

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Welsh Government Commercial & Delivery team (formerly NPS), on behalf of the Welsh public sector, wishes to establish a collaborative framework

agreement for the supply of Temporary Workers (including Supply Teachers).

Key areas include (but are not limited to):

- Corporate Workers
- Social Care
- Supply Teachers
- Non Teaching and Support Staff for Schools
- Police roles
- ICT
- Health (non medical)
- Interim Managers

- A Technology Booking Platform for School Workers

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £800,000,000

### **II.2) Description**

#### **II.2.1) Title**

Hybrid Managed Service Provider for Corporate Staff

Lot No

3

#### **II.2.2) Additional CPV code(s)**

- 79620000 - Supply services of personnel including temporary staff
- 79610000 - Placement services of personnel
- 79600000 - Recruitment services

#### **II.2.3) Place of performance**

NUTS codes

- UKL - Wales

#### **II.2.4) Description of the procurement**

This Lot will be for a Hybrid Service Provider of Corporate Staff.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

#### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Vendor Neutral Managed Service Provider for Corporate Staff

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 79620000 - Supply services of personnel including temporary staff
- 79610000 - Placement services of personnel
- 79600000 - Recruitment services

### **II.2.3) Place of performance**

NUTS codes

- UKL - Wales

### **II.2.4) Description of the procurement**

This Lot will be for a Vendor Neutral Service Provider of Corporate Staff

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Master Vendor Managed Service Provider for Corporate Workers

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 79620000 - Supply services of personnel including temporary staff
- 79610000 - Placement services of personnel
- 79600000 - Recruitment services

### **II.2.3) Place of performance**

NUTS codes

- UKL - Wales

### **II.2.4) Description of the procurement**

This Lot will be for a Master Vendor Service Provider of Corporate Staff.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Light-touch Managed Service Provider for Corporate Staff

Lot No

4

### **II.2.2) Additional CPV code(s)**

- 79620000 - Supply services of personnel including temporary staff
- 79610000 - Placement services of personnel
- 79600000 - Recruitment services

### **II.2.3) Place of performance**

NUTS codes

- UKL - Wales

### **II.2.4) Description of the procurement**

This Lot will be for a Service Provider of Corporate Staff.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 50

Price - Weighting: 50

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

## Temporary Education Worker Booking Platform

Lot No

6

### **II.2.2) Additional CPV code(s)**

- 79620000 - Supply services of personnel including temporary staff
- 79610000 - Placement services of personnel
- 72222300 - Information technology services

### **II.2.3) Place of performance**

NUTS codes

- UKL - Wales

### **II.2.4) Description of the procurement**

A technology platform provider will take responsibility for providing the Customer with access to a talent pool / database of individuals who can be approached to meet recruitment needs in a local authority or school.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Supply Teacher Agencies

Lot No

5

#### **II.2.2) Additional CPV code(s)**

- 79620000 - Supply services of personnel including temporary staff
- 79610000 - Placement services of personnel
- 79600000 - Recruitment services

#### **II.2.3) Place of performance**

NUTS codes

- UKL - Wales

#### **II.2.4) Description of the procurement**

Direct provision of Supply Teachers, Education Support Staff and other temporary staffing services. This requirement covers temporary and fixed term teaching and non-teaching roles within the Welsh public sector, to schools, colleges and other educational establishments.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 80

Price - Weighting: 20

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## Section IV. Procedure

### IV.1) Description

#### IV.1.1) Type of procedure

Open procedure

#### IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

## IV.2) Administrative information

### IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-031935](#)

---

## Section V. Award of contract

### Lot No

4

### Title

Light-touch Managed Service Provider for Corporate Staff

A contract/lot is awarded: Yes

## V.2) Award of contract

### V.2.1) Date of conclusion of the contract

18 July 2023

### V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 2

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Hays Specialist Recruitment

2 Colton Square

Leicester

LE11QH

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £50,000,000

---

## **Section V. Award of contract**

### **Lot No**

6

### **Title**

Temporary Education Worker Booking Platform

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

5 May 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 6

Number of tenders received from SMEs: 6

Number of tenders received from tenderers from other EU Member States: 6

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Teacher Booker Ltd

64 Southwark Bridge Road

London

SE10AS

Country

United Kingdom

NUTS code

- UKI44 - Lewisham and Southwark

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £5,000,000

---

## Section V. Award of contract

### Lot No

1

### Title

Master Vendor Managed Service Provider for Corporate Workers

A contract/lot is awarded: Yes

### V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

18 July 2023

#### V.2.2) Information about tenders

Number of tenders received: 5

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 5

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: Yes

#### V.2.3) Name and address of the contractor

Hays Specialist Recruitment

2 Colton Square

Leicester

LE11QH

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Randstad Solutions Limited

253 Capability Green

Luton

LU13LU

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Pertemps Recruitment Partnership Ltd

Meriden Hall, Main Road

Meriden

CV77PT

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

REED SPECIALIST RECRUITMENT

REED Specialist Recruitment LTD, FIRST FLOOR

CARDIFF

CF101GN

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £80,000,000

---

**Section V. Award of contract**

**Lot No**

2

**Title**

Vendor Neutral Managed Service Provider for Corporate Staff

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

18 July 2023

### **V.2.2) Information about tenders**

Number of tenders received: 4

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 4

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: Yes

### **V.2.3) Name and address of the contractor**

REED SPECIALIST RECRUITMENT

REED Specialist Recruitment LTD, FIRST FLOOR

CARDIFF

CF101GN

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

### **V.2.3) Name and address of the contractor**

Matrix SCM

249 Midsummer Blvd

Milton Keynes

MK91EA

Country

United Kingdom

NUTS code

- UKJ12 - Milton Keynes

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

COMENSURA LTD

COMENSURA LTD, 800 Capability Green

LUTON

LU13BA

Country

United Kingdom

NUTS code

- UKH21 - Luton

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £260,000,000

---

## Section V. Award of contract

### Lot No

3

### Title

Hybrid Managed Service Provider for Corporate Staff

A contract/lot is awarded: Yes

### V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

18 July 2023

#### V.2.2) Information about tenders

Number of tenders received: 9

Number of tenders received from SMEs: 5

Number of tenders received from tenderers from other EU Member States: 9

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 9

The contract has been awarded to a group of economic operators: Yes

#### V.2.3) Name and address of the contractor

Hays Specialist Recruitment

2 Colton Square

Leicester

LE11QH

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Matrix SCM

249 Midsummer Blvd

Milton Keynes

MK91EA

Country

United Kingdom

NUTS code

- UKJ12 - Milton Keynes

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

COMENSURA LTD

COMENSURA LTD, 800 Capability Green

LUTON

LU13BA

Country

United Kingdom

NUTS code

- UKH21 - Luton

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

ALS Managed Services Ltd

Suite 2 Block C, Van Court, Caerphilly Business Park

Caerphilly

CF833ED

Country

United Kingdom

NUTS code

- UKL - Wales

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £80,000,000

---

## Section V. Award of contract

### Lot No

5

### Title

Supply Teacher Agencies

A contract/lot is awarded: Yes

### V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

18 July 2023

#### V.2.2) Information about tenders

Number of tenders received: 43

Number of tenders received from SMEs: 39

Number of tenders received from tenderers from other EU Member States: 43

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 43

The contract has been awarded to a group of economic operators: Yes

#### V.2.3) Name and address of the contractor

Hays Specialist Recruitment

2 Colton Square

Leicester

LE11QH

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Randstad Solutions Limited

253 Capability Green

Luton

LU13LU

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

REED SPECIALIST RECRUITMENT

REED Specialist Recruitment LTD, FIRST FLOOR

CARDIFF

CF101GN

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Accent on Education Ltd

20 Risca Rd

Newport

NP204JW

Country

United Kingdom

NUTS code

- UKL - Wales

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Addysg Seren Education

9 Alstred Street

Kidwelly

SA174TN

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Affinity Education Limited

29B High Street

Cowbridge

CF717AE

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Monarch Education Ltd (trading as CER Education)

Temple Building, Temple Row

Birmingham

B25LG

Country

United Kingdom

NUTS code

- UKL22 - Cardiff and Vale of Glamorgan

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

anzuk Education Ltd

70 Newcomen Street, 72 Borough High Street

London

SE11YT

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Apollo Teaching Services

33 Cathedral Road

Cardiff

CF119HB

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Axcis Education

Merlin House, , Langstone Business Village

Newport

NP182HJ

Country

United Kingdom

NUTS code

- UKL21 - Monmouthshire and Newport

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Bespoke Education Service Team Ltd

10 Hawthorn Avenue

Neath

SA113NW

Country

United Kingdom

NUTS code

- UKL17 - Bridgend and Neath Port Talbot

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

CELTIC TEACHERS LTD.

15 HOLLYHOCK DRIVE, BRACKLA

BRIDGEND

CF312NS

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Connex Education Partnership

Unit A Telford Court, Chester Gates Business Park

Chester

CH16LT

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Dosbarth

Yr Hen Gapel Ebeneezer, Lincoln Street

Llandysul

SA444BS

Country

United Kingdom

NUTS code

- UKL14 - South West Wales

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Educate Resourcing Limited

12 Edison court, Wrexham Technology Park

Wrexham

LL137YT

Country

United Kingdom

NUTS code

- UKL23 - Flintshire and Wrexham

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Education Ethics Ltd

Ty Pennant, Mill Street

Pontypridd

CF372SW

Country

United Kingdom

NUTS code

- UKL15 - Central Valleys

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Education Supply Pool

Unit 15, Orion Suite, Enterprise Way

Newport

NP202DX

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Equal Education Partners

Ty Cefn, The Old Buildings, Rectory Road

Cardiff

CF51QL

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Excell Supply

Unit 17, Mold Business Park

Mold

CH71XP

Country

United Kingdom

NUTS code

- UKL23 - Flintshire and Wrexham

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Highgrade Recruitment Ltd

Tynllwyn Farm, Pontllanfraith

Blackwood

NP122dT

Country

United Kingdom

NUTS code

- UKL16 - Gwent Valleys

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Hoop Recruitment Limited

14-18 City Road

Cardiff

CF243DL

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Introteach

London House, Gorslas

Llanelli

SA147HP

Country

United Kingdom

NUTS code

- UKL - Wales

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Liquid Personnel

Sevendale House, Dale Street

Manchester

M11JB

Country

United Kingdom

NUTS code

- UKD3 - Greater Manchester

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

MPS Education Ltd

Unit 2 Sovereign Court, Sterling Drive

Llantrisant

CF728YX

Country

United Kingdom

NUTS code

- UKL14 - South West Wales

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

New Directions Education Ltd

Harlech Court, Bute Street

Cardiff

CF102FE

Country

United Kingdom

NUTS code

- UKL22 - Cardiff and Vale of Glamorgan

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Now Education

2nd Floor, Columbus walk

Cardiff

CF104BY

Country

United Kingdom

NUTS code

- UKL22 - Cardiff and Vale of Glamorgan

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

PE Direct Ltd

88 Kimberley rd, Penylan

Cardiff

CF235dn

Country

United Kingdom

NUTS code

- UKL22 - Cardiff and Vale of Glamorgan

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Prospero Group Ltd

15 Worship Street

London

EC2A2DT

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Recruit2Schools

Unit 8 Bridgend Business Centre, Bennett Street, Bridgend Industrial Estate

Bridgend

CF313SH

Country

United Kingdom

NUTS code

- UKL17 - Bridgend and Neath Port Talbot

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Network Recruitment Wales

Unit 1 & 2 Magden Park, Rhondda Cynon Taff

Pontyclun

CF728XT

Country

United Kingdom

NUTS code

- UKL - Wales

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Seven Resourcing Limited

Advanced Communications Technology Centre, Adastral Park, Martlesham Heath  
Ipswich

IP53RE

Country

United Kingdom

NUTS code

- UKH1 - East Anglia

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Suppleo Education

The Maltings, E Tyndall Street

Splott

CF245EA

Country

United Kingdom

NUTS code

- UKL - Wales

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

TeacherActive

126 Colmore Row

Birmingham

B33AP

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Teaching Personnel

33-35 Cathedral Road

Cardiff

CF119HB

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Tidal Supply Ltd

1 Pleasant View, Llangwstenin

Llandudno Junction

LL319JF

Country

United Kingdom

NUTS code

- UKL - Wales

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Twenty4Seven Education

18 Windsor Place

Cardiff

CF103BY

Country

United Kingdom

NUTS code

- UKL22 - Cardiff and Vale of Glamorgan

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Valley Education Services Ltd

Rabart House, Pontsarn Road, Pant Industrial Estate

Merthyr Tydfil

CF482TN

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Vetro Recruitment Ltd

89 Cardiff Road

Taffs Well

CF157PL

Country

United Kingdom

NUTS code

- UKL22 - Cardiff and Vale of Glamorgan

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Zen Educate Limited

Canterbury Court, 1-3 Brixton Road

London

SW96DE

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Vision for Education

Cathedral Buildings, Dean Street

Newcastle upon Tyne

NE11PG

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Academics Ltd.

2 Alexandra Gate, Fford Pengham, CF24 2SA

Cardiff

CF242SA

Country

United Kingdom

NUTS code

- UKL22 - Cardiff and Vale of Glamorgan

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £400,000,000

---

## **Section VI. Complementary information**

### **VI.3) Additional information**

(WA Ref:134441)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom