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Contract

Temporary Workers & Supply Teachers

Welsh Government - Commercial Delivery

F03: Contract award notice

Notice identifier: 2023/S 000-027688

Procurement identifier (OCID): ocds-h6vhtk-034ef5

Published 19 September 2023, 4:49pm

Section I: Contracting authority

I.1) Name and addresses

Welsh Government - Commercial Delivery

T'yr Afon, Bedwas Road

Caerphilly

CF83 8WT

Contact

Neil Thomas

Email

CommercialProcurement.PeopleCorporate@gov.wales

Telephone

+44 3007900170

Country

United Kingdom

NUTS code

UKL - Wales

Internet address(es)

Main address

<https://gov.wales/public-sector-procurement>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA27760

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Temporary Workers & Supply Teachers

Reference number

WGCD-PCS-119-22

II.1.2) Main CPV code

- 79620000 - Supply services of personnel including temporary staff

II.1.3) Type of contract

Services

II.1.4) Short description

The Welsh Government Commercial & Delivery team (formerly NPS), on behalf of the Welsh public sector, wishes to establish a collaborative framework

agreement for the supply of Temporary Workers (including Supply Teachers).

Key areas include (but are not limited to):

- Corporate Workers
- Social Care
- Supply Teachers
- Non Teaching and Support Staff for Schools
- Police roles
- ICT
- Health (non medical)
- Interim Managers

- A Technology Booking Platform for School Workers

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £800,000,000

II.2) Description

II.2.1) Title

Hybrid Managed Service Provider for Corporate Staff

Lot No

3

II.2.2) Additional CPV code(s)

- 79620000 - Supply services of personnel including temporary staff
- 79610000 - Placement services of personnel
- 79600000 - Recruitment services

II.2.3) Place of performance

NUTS codes

- UKL - Wales

II.2.4) Description of the procurement

This Lot will be for a Hybrid Service Provider of Corporate Staff.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Vendor Neutral Managed Service Provider for Corporate Staff

Lot No

2

II.2.2) Additional CPV code(s)

- 79620000 - Supply services of personnel including temporary staff
- 79610000 - Placement services of personnel
- 79600000 - Recruitment services

II.2.3) Place of performance

NUTS codes

- UKL - Wales

II.2.4) Description of the procurement

This Lot will be for a Vendor Neutral Service Provider of Corporate Staff

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Master Vendor Managed Service Provider for Corporate Workers

Lot No

1

II.2.2) Additional CPV code(s)

- 79620000 - Supply services of personnel including temporary staff
- 79610000 - Placement services of personnel
- 79600000 - Recruitment services

II.2.3) Place of performance

NUTS codes

- UKL - Wales

II.2.4) Description of the procurement

This Lot will be for a Master Vendor Service Provider of Corporate Staff.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Light-touch Managed Service Provider for Corporate Staff

Lot No

4

II.2.2) Additional CPV code(s)

- 79620000 - Supply services of personnel including temporary staff
- 79610000 - Placement services of personnel
- 79600000 - Recruitment services

II.2.3) Place of performance

NUTS codes

- UKL - Wales

II.2.4) Description of the procurement

This Lot will be for a Service Provider of Corporate Staff.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 50

Price - Weighting: 50

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Temporary Education Worker Booking Platform

Lot No

6

II.2.2) Additional CPV code(s)

- 79620000 - Supply services of personnel including temporary staff
- 79610000 - Placement services of personnel
- 72222300 - Information technology services

II.2.3) Place of performance

NUTS codes

- UKL - Wales

II.2.4) Description of the procurement

A technology platform provider will take responsibility for providing the Customer with access to a talent pool / database of individuals who can be approached to meet recruitment needs in a local authority or school.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Supply Teacher Agencies

Lot No

5

II.2.2) Additional CPV code(s)

- 79620000 - Supply services of personnel including temporary staff
- 79610000 - Placement services of personnel
- 79600000 - Recruitment services

II.2.3) Place of performance

NUTS codes

- UKL - Wales

II.2.4) Description of the procurement

Direct provision of Supply Teachers, Education Support Staff and other temporary staffing services. This requirement covers temporary and fixed term teaching and non-teaching roles within the Welsh public sector, to schools, colleges and other educational establishments.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 80

Price - Weighting: 20

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-031935](#)

Section V. Award of contract

Lot No

4

Title

Light-touch Managed Service Provider for Corporate Staff

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

18 July 2023

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 2

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Hays Specialist Recruitment

2 Colton Square

Leicester

LE11QH

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £50,000,000

Section V. Award of contract

Lot No

6

Title

Temporary Education Worker Booking Platform

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

5 May 2023

V.2.2) Information about tenders

Number of tenders received: 6

Number of tenders received from SMEs: 6

Number of tenders received from tenderers from other EU Member States: 6

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Teacher Booker Ltd

64 Southwark Bridge Road

London

SE10AS

Country

United Kingdom

NUTS code

- UKI44 - Lewisham and Southwark

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £5,000,000

Section V. Award of contract

Lot No

1

Title

Master Vendor Managed Service Provider for Corporate Workers

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

18 July 2023

V.2.2) Information about tenders

Number of tenders received: 5

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 5

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Hays Specialist Recruitment

2 Colton Square

Leicester

LE11QH

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

Randstad Solutions Limited

253 Capability Green

Luton

LU13LU

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

Pertemps Recruitment Partnership Ltd

Meriden Hall, Main Road

Meriden

CV77PT

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

REED SPECIALIST RECRUITMENT

REED Specialist Recruitment LTD, FIRST FLOOR

CARDIFF

CF101GN

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £80,000,000

Section V. Award of contract

Lot No

2

Title

Vendor Neutral Managed Service Provider for Corporate Staff

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

18 July 2023

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 4

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

REED SPECIALIST RECRUITMENT

REED Specialist Recruitment LTD, FIRST FLOOR

CARDIFF

CF101GN

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

Matrix SCM

249 Midsummer Blvd

Milton Keynes

MK91EA

Country

United Kingdom

NUTS code

- UKJ12 - Milton Keynes

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

COMENSURA LTD

COMENSURA LTD, 800 Capability Green

LUTON

LU13BA

Country

United Kingdom

NUTS code

- UKH21 - Luton

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £260,000,000

Section V. Award of contract

Lot No

3

Title

Hybrid Managed Service Provider for Corporate Staff

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

18 July 2023

V.2.2) Information about tenders

Number of tenders received: 9

Number of tenders received from SMEs: 5

Number of tenders received from tenderers from other EU Member States: 9

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 9

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Hays Specialist Recruitment

2 Colton Square

Leicester

LE11QH

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

Matrix SCM

249 Midsummer Blvd

Milton Keynes

MK91EA

Country

United Kingdom

NUTS code

- UKJ12 - Milton Keynes

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

COMENSURA LTD

COMENSURA LTD, 800 Capability Green

LUTON

LU13BA

Country

United Kingdom

NUTS code

- UKH21 - Luton

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

ALS Managed Services Ltd

Suite 2 Block C, Van Court, Caerphilly Business Park

Caerphilly

CF833ED

Country

United Kingdom

NUTS code

- UKL - Wales

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £80,000,000

Section V. Award of contract

Lot No

5

Title

Supply Teacher Agencies

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

18 July 2023

V.2.2) Information about tenders

Number of tenders received: 43

Number of tenders received from SMEs: 39

Number of tenders received from tenderers from other EU Member States: 43

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 43

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Hays Specialist Recruitment

2 Colton Square

Leicester

LE11QH

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

Randstad Solutions Limited

253 Capability Green

Luton

LU13LU

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

REED SPECIALIST RECRUITMENT

REED Specialist Recruitment LTD, FIRST FLOOR

CARDIFF

CF101GN

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

Accent on Education Ltd

20 Risca Rd

Newport

NP204JW

Country

United Kingdom

NUTS code

- UKL - Wales

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Addysg Seren Education

9 Alstred Street

Kidwelly

SA174TN

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Affinity Education Limited

29B High Street

Cowbridge

CF717AE

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Monarch Education Ltd (trading as CER Education)

Temple Building, Temple Row

Birmingham

B25LG

Country

United Kingdom

NUTS code

- UKL22 - Cardiff and Vale of Glamorgan

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

anzuk Education Ltd

70 Newcomen Street, 72 Borough High Street

London

SE11YT

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Apollo Teaching Services

33 Cathedral Road

Cardiff

CF119HB

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Axcis Education

Merlin House, , Langstone Business Village

Newport

NP182HJ

Country

United Kingdom

NUTS code

- UKL21 - Monmouthshire and Newport

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Bespoke Education Service Team Ltd

10 Hawthorn Avenue

Neath

SA113NW

Country

United Kingdom

NUTS code

- UKL17 - Bridgend and Neath Port Talbot

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

CELTIC TEACHERS LTD.

15 HOLLYHOCK DRIVE, BRACKLA

BRIDGEND

CF312NS

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Connex Education Partnership

Unit A Telford Court, Chester Gates Business Park

Chester

CH16LT

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Dosbarth

Yr Hen Gapel Ebenezer, Lincoln Street

Llandysul

SA444BS

Country

United Kingdom

NUTS code

- UKL14 - South West Wales

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Educate Resourcing Limited

12 Edison court, Wrexham Technology Park

Wrexham

LL137YT

Country

United Kingdom

NUTS code

- UKL23 - Flintshire and Wrexham

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Education Ethics Ltd

Ty Pennant, Mill Street

Pontypridd

CF372SW

Country

United Kingdom

NUTS code

- UKL15 - Central Valleys

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Education Supply Pool

Unit 15, Orion Suite, Enterprise Way

Newport

NP202DX

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Equal Education Partners

Ty Cefn, The Old Buildings, Rectory Road

Cardiff

CF51QL

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Excell Supply

Unit 17, Mold Business Park

Mold

CH71XP

Country

United Kingdom

NUTS code

- UKL23 - Flintshire and Wrexham

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Highgrade Recruitment Ltd

Tynllwyn Farm, Pontllanfraith

Blackwood

NP122dT

Country

United Kingdom

NUTS code

- UKL16 - Gwent Valleys

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Hoop Recruitment Limited

14-18 City Road

Cardiff

CF243DL

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Introteach

London House, Gorslas

Llanelli

SA147HP

Country

United Kingdom

NUTS code

- UKL - Wales

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Liquid Personnel

Sevendale House, Dale Street

Manchester

M11JB

Country

United Kingdom

NUTS code

- UKD3 - Greater Manchester

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

MPS Education Ltd

Unit 2 Sovereign Court, Sterling Drive

Llantrisant

CF728YX

Country

United Kingdom

NUTS code

- UKL14 - South West Wales

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

New Directions Education Ltd

Harlech Court, Bute Street

Cardiff

CF102FE

Country

United Kingdom

NUTS code

- UKL22 - Cardiff and Vale of Glamorgan

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Now Education

2nd Floor, Columbus walk

Cardiff

CF104BY

Country

United Kingdom

NUTS code

- UKL22 - Cardiff and Vale of Glamorgan

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

PE Direct Ltd

88 Kimberley rd, Penylan

Cardiff

CF235dn

Country

United Kingdom

NUTS code

- UKL22 - Cardiff and Vale of Glamorgan

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Prospero Group Ltd

15 Worship Street

London

EC2A2DT

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Recruit2Schools

Unit 8 Bridgend Business Centre, Bennett Street, Bridgend Industrial Estate

Bridgend

CF313SH

Country

United Kingdom

NUTS code

- UKL17 - Bridgend and Neath Port Talbot

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Network Recruitment Wales

Unit 1 & 2 Magden Park, Rhondda Cynon Taff

Pontyclun

CF728XT

Country

United Kingdom

NUTS code

- UKL - Wales

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Seven Resourcing Limited

Advanced Communications Technology Centre, Adastral Park, Martlesham Heath

Ipswich

IP53RE

Country

United Kingdom

NUTS code

- UKH1 - East Anglia

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Suppleo Education

The Maltings, E Tyndall Street

Splott

CF245EA

Country

United Kingdom

NUTS code

- UKL - Wales

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

TeacherActive

126 Colmore Row

Birmingham

B33AP

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Teaching Personnel

33-35 Cathedral Road

Cardiff

CF119HB

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

Tidal Supply Ltd

1 Pleasant View, Llangwstenin

Llandudno Junction

LL319JF

Country

United Kingdom

NUTS code

- UKL - Wales

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Twenty4Seven Education

18 Windsor Place

Cardiff

CF103BY

Country

United Kingdom

NUTS code

- UKL22 - Cardiff and Vale of Glamorgan

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Valley Education Services Ltd

Rabart House, Ponsarn Road, Pant Industrial Estate

Merthyr Tydfil

CF482TN

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Vetro Recruitment Ltd

89 Cardiff Road

Taffs Well

CF157PL

Country

United Kingdom

NUTS code

- UKL22 - Cardiff and Vale of Glamorgan

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Zen Educate Limited

Canterbury Court, 1-3 Brixton Road

London

SW96DE

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Vision for Education

Cathedral Buildings, Dean Street

Newcastle upon Tyne

NE11PG

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Academics Ltd.

2 Alexandra Gate, Fford Pengham, CF24 2SA

Cardiff

CF242SA

Country

United Kingdom

NUTS code

- UKL22 - Cardiff and Vale of Glamorgan

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £400,000,000

Section VI. Complementary information

VI.3) Additional information

(WA Ref:134441)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom