

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/027677-2022>

Tender

All Age Carers Service - Cumberland Council

Cumbria County Council

F02: Contract notice

Notice identifier: 2022/S 000-027677

Procurement identifier (OCID): ocids-h6vhtk-03725f

Published 3 October 2022, 1:00pm

Section I: Contracting authority

I.1) Name and addresses

Cumbria County Council

Cumbria House, 107 - 117 Botchergate

Carlisle

CA1 1RD

Contact

Ms Allison Paterson

Email

allison.paterson@cumbria.gov.uk

Telephone

+44 7867201769

Country

United Kingdom

Region code

UKD1 - Cumbria

Internet address(es)

Main address

<http://www.cumbria.gov.uk/>

Buyer's address

<http://www.cumbria.gov.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.the-chest.org.uk/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.the-chest.org.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

All Age Carers Service - Cumberland Council

Reference number

DN635634

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The Supplier shall deliver improved outcomes through the pro-active identification of Carers; Assessment of needs; production of Support Plans; Review of the Support Plan; and provision of support for All Age Carers in Cumberland.

The Service is part of a whole system approach to the delivery of services, and as such requires agencies to collaborate to provide early intervention, prevent and delay Carers from needing health and social care intervention, aiming to improve the health and wellbeing of Carers and their families.

We and our system partners are committed to:

- Safeguard children and support families and schools so that all children in Cumberland can grow up in a safe environment, and can fulfil their potential
- Support older, disabled and vulnerable people to live independent and healthy lives
- Enable communities to help shape their local services, promote health and wellbeing and support those in poverty

This specification focuses on:

- Integration of services for Carers through a Whole Family approach that coordinates and improves awareness and access to local support, building and promoting existing

networks for Adult Carers and Young Carers across Cumberland.

- Delivering a collaborative, strong partnership and Whole System approach to ensure improved pathways and outcomes for Carers in Cumberland.
- Supporting the development of innovative solutions to best meet the needs of All Age Carers living in Cumberland.
- The needs and rights of the Carer in their own right, taking a holistic view during assessment and support planning, with a focus on the impact and support for the Whole Family or others in the Carer's support network.
- Empowering Carers to achieve improved quality of life and health and wellbeing outcomes and to build resilience to have a strong voice is at the heart of the service's design, delivery and evaluation.
- Providing a high quality and effective, point of access to Carers offering a range of diverse services to meet their needs.
- Maximising the impact and effect of value the provider can bring.
- Providing Carers with the skills and knowledge to support their Caring role.

The Authority is flexible in its approach to service delivery, always seeking solutions that will offer quality and value for money and working with delivery partners who share its values and commitment to the success of the All Age Carers service.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKD1 - Cumbria

II.2.4) Description of the procurement

The Supplier shall deliver improved outcomes through the pro-active identification of Carers; Assessment of needs; production of Support Plans; Review of the Support Plan; and provision of support for All Age Carers in Cumberland.

The Service is part of a whole system approach to the delivery of services, and as such requires agencies to collaborate to provide early intervention, prevent and delay Carers from needing health and social care intervention, aiming to improve the health and wellbeing of Carers and their families.

We and our system partners are committed to:

- Safeguard children and support families and schools so that all children in Cumberland can grow up in a safe environment, and can fulfil their potential
- Support older, disabled and vulnerable people to live independent and healthy lives
- Enable communities to help shape their local services, promote health and wellbeing and support those in poverty

This specification focuses on:

- Integration of services for Carers through a Whole Family approach that coordinates and improves awareness and access to local support, building and promoting existing networks for Adult Carers and Young Carers across Cumberland.
- Delivering a collaborative, strong partnership and Whole System approach to ensure improved pathways and outcomes for Carers in Cumberland.
- Supporting the development of innovative solutions to best meet the needs of All Age Carers living in Cumberland.
- The needs and rights of the Carer in their own right, taking a holistic view during assessment and support planning, with a focus on the impact and support for the Whole Family or others in the Carer's support network.
- Empowering Carers to achieve improved quality of life and health and wellbeing outcomes and to build resilience to have a strong voice is at the heart of the service's design, delivery and evaluation.
- Providing a high quality and effective, point of access to Carers offering a range of diverse services to meet their needs.
- Maximising the impact and effect of value the provider can bring.
- Providing Carers with the skills and knowledge to support their Caring role.

The Authority is flexible in its approach to service delivery, always seeking solutions that will offer quality and value for money and working with delivery partners who share its

values and commitment to the success of the All Age Carers service.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Cost criterion - Name: Cost / Weighting: 40

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 April 2023

End date

31 March 2025

This contract is subject to renewal

Yes

Description of renewals

It will run for 24 months with 1 optional extension of 6 months

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

It will run for 24 months with 1 optional extension of 6 months

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

11 November 2022

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

11 November 2022

Local time

12:00pm

Place

The electronic seal will be broken after the deadline on 11/11/2022 at 12 noon.

Information about authorised persons and opening procedure

Authorised staff from Cumbria County Council will verify the bids

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

The Supplier shall deliver improved outcomes through the pro-active identification of Carers; Assessment of needs; production of Support Plans; Review of the Support Plan; and provision of support for All Age Carers in Cumberland.

The Service is part of a whole system approach to the delivery of services, and as such requires agencies to collaborate to provide early intervention, prevent and delay Carers from needing health and social care intervention, aiming to improve the health and wellbeing of Carers and their families.

We and our system partners are committed to:

- Safeguard children and support families and schools so that all children in Cumberland can grow up in a safe environment, and can fulfil their potential
- Support older, disabled and vulnerable people to live independent and healthy lives
- Enable communities to help shape their local services, promote health and wellbeing and support those in poverty

This specification focuses on:

- Integration of services for Carers through a Whole Family approach that coordinates and improves awareness and access to local support, building and promoting existing networks for Adult Carers and Young Carers across Cumberland.
- Delivering a collaborative, strong partnership and Whole System approach to ensure improved pathways and outcomes for Carers in Cumberland.
- Supporting the development of innovative solutions to best meet the needs of All Age Carers living in Cumberland.
- The needs and rights of the Carer in their own right, taking a holistic view during assessment and support planning, with a focus on the impact and support for the Whole Family or others in the Carer's support network.

- Empowering Carers to achieve improved quality of life and health and wellbeing outcomes and to build resilience to have a strong voice is at the heart of the service's design, delivery and evaluation.
- Providing a high quality and effective, point of access to Carers offering a range of diverse services to meet their needs.
- Maximising the impact and effect of value the provider can bring.
- Providing Carers with the skills and knowledge to support their Caring role.

The Authority is flexible in its approach to service delivery, always seeking solutions that will offer quality and value for money and working with delivery partners who share its values and commitment to the success of the All Age Carers service.

VI.4) Procedures for review

VI.4.1) Review body

Her Majesty's Court Service

Strand

London

WC2A 2LL

Country

United Kingdom