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Award

Maintain Functionality of Existing Chiptech Telecare Equipment

North Hertfordshire District Council

F15: Voluntary ex ante transparency notice

Notice identifier: 2024/S 000-027668

Procurement identifier (OCID): ocids-h6vhtk-04968b

Published 29 August 2024, 5:32pm

Section I: Contracting authority/entity

I.1) Name and addresses

North Hertfordshire District Council

Council Offices, Gernon Road

LETCHWORTH

SG63JF

Contact

Procurement Team

Email

Procurement.Team@north-herts.gov.uk

Telephone

+44 1462474000

Country

United Kingdom

Region code

UKH23 - Hertfordshire

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.north-herts.gov.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Maintain Functionality of Existing Chiptech Telecare Equipment

Reference number

NHDC0114657

II.1.2) Main CPV code

- 32000000 - Radio, television, communication, telecommunication and related equipment

II.1.3) Type of contract

Supplies

II.1.4) Short description

Supply and maintenance of existing telecare equipment. Chiptech is the original equipment manufacturer of the telecare equipment currently installed and that this equipment is proprietary, meaning only Chiptech can provide the necessary maintenance and replacement parts

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £800,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKH - East of England

II.2.4) Description of the procurement

Chiptech are a specialist supplier of assistive technology, particularly specialising in equipment for complex needs. The equipment included an alarm, pendant, additional peripherals, and SIM's also known as 'airtime' costs.

North Hertfordshire Council (NHC) intends to contract with the sole supplier to maintain their proprietary equipment. Chiptech is the original equipment manufacturer of the telecare equipment currently installed and that this equipment is proprietary, meaning only Chiptech can provide the necessary maintenance and replacement parts. This agreement would cover the maintenance of telecare equipment already installed into users' homes, including the provision of replacement parts, batteries, peripherals and associated airtime costs for installed SIM cards.

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Negotiated without a prior call for competition

- The works, supplies or services can be provided only by a particular economic operator for the following reason:
 - absence of competition for technical reasons
- Additional deliveries by the original supplier

Explanation:

Chiptech is the original equipment manufacturer, and this equipment is currently installed in approximately 4500 service user's home. If a contract is not established to maintain this equipment, which can only be provided by Chiptech, then all devices will need to be replaced including any SIM costs.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract/concession

Contract No

NHDC0114657

A contract/lot is awarded: Yes

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract

23 August 2024

V.2.2) Information about tenders

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

Chiptech International Limited

Palatine Hall, Dalton Square

Lancaster

LA1 1PW

Country

United Kingdom

NUTS code

- UKD - North West (England)

Companies House

11928721

The contractor/concessionaire is an SME

Yes

V.2.4) Information on value of contract/lot/concession (excluding VAT)

Initial estimated total value of the contract/lot/concession: £800,000

Total value of the contract/lot/concession: £800,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Legal (North Hertfordshire District Council)

Council Offices, Gernon Road

Letchworth Garden City

SG6 3JF

Country

United Kingdom