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Award

## **Maintain Functionality of Existing Chiptech Telecare Equipment**

North Hertfordshire District Council

F15: Voluntary ex ante transparency notice

Notice identifier: 2024/S 000-027668

Procurement identifier (OCID): ocids-h6vhtk-04968b

Published 29 August 2024, 5:32pm

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

North Hertfordshire District Council

Council Offices, Gernon Road

LETCHWORTH

SG63JF

#### **Contact**

Procurement Team

#### **Email**

[Procurement.Team@north-herts.gov.uk](mailto:Procurement.Team@north-herts.gov.uk)

#### **Telephone**

+44 1462474000

#### **Country**

United Kingdom

**Region code**

UKH23 - Hertfordshire

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<https://www.north-herts.gov.uk/>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Maintain Functionality of Existing Chiptech Telecare Equipment

Reference number

NHDC0114657

**II.1.2) Main CPV code**

- 32000000 - Radio, television, communication, telecommunication and related equipment

**II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

Supply and maintenance of existing telecare equipment. Chiptech is the original equipment manufacturer of the telecare equipment currently installed and that this equipment is proprietary, meaning only Chiptech can provide the necessary maintenance and replacement parts

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £800,000

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKH - East of England

#### **II.2.4) Description of the procurement**

Chiptech are a specialist supplier of assistive technology, particularly specialising in equipment for complex needs. The equipment included an alarm, pendant, additional peripherals, and SIM's also known as 'airtime' costs.

North Hertfordshire Council (NHC) intends to contract with the sole supplier to maintain their proprietary equipment. Chiptech is the original equipment manufacturer of the telecare equipment currently installed and that this equipment is proprietary, meaning only Chiptech can provide the necessary maintenance and replacement parts. This agreement would cover the maintenance of telecare equipment already installed into users' homes, including the provision of replacement parts, batteries, peripherals and associated airtime costs for installed SIM cards.

#### **II.2.11) Information about options**

Options: No

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## Section IV. Procedure

### IV.1) Description

#### IV.1.1) Type of procedure

Negotiated without a prior call for competition

- The works, supplies or services can be provided only by a particular economic operator for the following reason:
  - absence of competition for technical reasons
- Additional deliveries by the original supplier

Explanation:

Chiptech is the original equipment manufacturer, and this equipment is currently installed in approximately 4500 service user's home. If a contract is not established to maintain this equipment, which can only be provided by Chiptech, then all devices will need to be replaced including any SIM costs.

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

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## Section V. Award of contract/concession

### Contract No

NHDC0114657

A contract/lot is awarded: Yes

### V.2) Award of contract/concession

#### V.2.1) Date of conclusion of the contract

23 August 2024

#### V.2.2) Information about tenders

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor/concessionaire**

Chiptech International Limited

Palatine Hall, Dalton Square

Lancaster

LA1 1PW

Country

United Kingdom

NUTS code

- UKD - North West (England)

Companies House

11928721

The contractor/concessionaire is an SME

Yes

**V.2.4) Information on value of contract/lot/concession (excluding VAT)**

Initial estimated total value of the contract/lot/concession: £800,000

Total value of the contract/lot/concession: £800,000

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Legal (North Hertfordshire District Council)

Council Offices, Gernon Road

Letchworth Garden City

SG6 3JF

Country

United Kingdom