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Contract

Apprenticeship Management

THAMES WATER UTILITIES LIMITED

F06: Contract award notice – utilities

Notice identifier: 2021/S 000-027666

Procurement identifier (OCID): ocds-h6vhtk-02b57b

Published 4 November 2021, 11:54am

Section I: Contracting entity

I.1) Name and addresses

THAMES WATER UTILITIES LIMITED

Reading

RG18DB

Contact

Thames Water

Email

procurement.supportcentre@thameswater.co.uk

Country

United Kingdom

NUTS code

UKJ - South East (England)

Internet address(es)

Main address

<https://www.thameswater.co.uk/about-us/our-suppliers/procurement>

I.6) Main activity

Water

Section II: Object**II.1) Scope of the procurement****II.1.1) Title**

Apprenticeship Management

Reference number

FA1515

II.1.2) Main CPV code

- 800000000 - Education and training services

II.1.3) Type of contract

Services

II.1.4) Short description

The scope of this procurement is to award a framework agreement for a provider to manage and deliver our apprenticeship programs.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.2) Description**II.2.1) Title**

Engineering

Lot No

1

II.2.2) Additional CPV code(s)

- 800000000 - Education and training services

II.2.3) Place of performance

NUTS codes

- UKI - London
- UKJ - South East (England)

Main site or place of performance

Whole of Thames Water Region

II.2.4) Description of the procurement

The scope of this procurement is to award a framework agreement for a primary and secondary provider to manage and deliver our Engineering Apprenticeship program.

II.2.11) Information about options

Options: Yes

Description of options

Any agreement awarded would be for an initial duration of 3 years with the option to extend up to a maximum of 8 years.

II.2) Description

II.2.1) Title

Customer Experience and Continuous Improvement

Lot No

2

II.2.2) Additional CPV code(s)

- 800000000 - Education and training services

II.2.3) Place of performance

NUTS codes

- UKI - London
- UKJ - South East (England)

Main site or place of performance

Whole of Thames Water region.

II.2.4) Description of the procurement

The scope of this procurement is to appoint award a framework agreement for a provider to manage and deliver our Customer Experience and Continuous Improvement program.

II.2.11) Information about options

Options: Yes

Description of options

Any agreement awarded would be for an initial duration of 3 years with the option to extend up to a maximum of 8 years

II.2) Description

II.2.1) Title

Digital & Data

Lot No

3

II.2.2) Additional CPV code(s)

- 80000000 - Education and training services

II.2.3) Place of performance

NUTS codes

- UKI - London
- UKJ - South East (England)

Main site or place of performance

Whole of Thames Water Region

II.2.4) Description of the procurement

The scope of this procurement is to award a framework agreement for a primary and secondary provider to manage and deliver our Digital & Data program.

II.2.11) Information about options

Options: Yes

Description of options

Any agreement awarded would be for an initial duration of 3 years with the option to extend up to a maximum of 8 years.

II.2) Description

II.2.1) Title

Leadership

Lot No

4

II.2.2) Additional CPV code(s)

- 80000000 - Education and training services

II.2.3) Place of performance

NUTS codes

- UKI - London
- UKJ - South East (England)

Main site or place of performance

Whole of Thames Water Region

II.2.4) Description of the procurement

The scope of this procurement is to award a framework agreement for a primary and secondary provider to manage and deliver our Leadership program.

II.2.11) Information about options

Options: Yes

Description of options

Any agreement awarded would be for an initial duration of 3 years with the option to extend up to a maximum of 8 years.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Negotiated procedure with prior call for competition

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-011785](#)

Section V. Award of contract

Lot No

Lots 2 & 4

Title

Customer Experience & Continuous Improvement & Leadership

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 October 2021

V.2.2) Information about tenders

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Paragon Education & Skills Ltd

Bournemouth

BH1 4NB

Country

United Kingdom

NUTS code

- UKJ3 - Hampshire and Isle of Wight

The contractor is an SME

Yes

Section V. Award of contract

Lot No

Lots 2 & 4

Title

Customer Experience & Continuous Improvement & Leadership

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 October 2021

V.2.2) Information about tenders

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Realise Learning and Employment Ltd

Sheffield

S9 1XH

Country

United Kingdom

NUTS code

- UKE3 - South Yorkshire

The contractor is an SME

Yes

Section V. Award of contract

Lot No

Lot 2

Title

Customer Experience & Continuous Improvement

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 October 2021

V.2.2) Information about tenders

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Capella Associates Ltd

Alcester

B49 5BX

Country

United Kingdom

NUTS code

- UKG1 - Herefordshire, Worcestershire and Warwickshire

The contractor is an SME

Yes

Section V. Award of contract

Lot No

3

Title

Digital & Data

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 October 2021

V.2.2) Information about tenders

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Baltic Training Services Limited

Newton Aycliffe

DL5 6EN

Country

United Kingdom

NUTS code

- UKC1 - Tees Valley and Durham

The contractor is an SME

Yes

Section V. Award of contract

Lot No

3

Title

Digital & Data

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 October 2021

V.2.2) Information about tenders

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Cambridge Spark Limited

Cambridge

CB1 2LA

Country

United Kingdom

NUTS code

- UKH12 - Cambridgeshire CC

The contractor is an SME

Yes

Section V. Award of contract

Lot No

3

Title

Digital & Data

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 October 2021

V.2.2) Information about tenders

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Firebrand Training

London

WC1N 3AX

Country

United Kingdom

NUTS code

- UKI3 - Inner London – West

The contractor is an SME

Yes

Section VI. Complementary information

VI.3) Additional information

** This is notification of award for Lots 2 - 4

Lot 1a was notified of award via notice ref. 2021/S 000-022906

VI.4) Procedures for review

VI.4.1) Review body

Thames Water Utilities Ltd

Reading

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Thames Water Utilities Ltd will incorporate a standstill period at the point information on the award of the contract is communicated to tenderers. That notification will provide full information on the award decision.

The standstill period, which will be for a minimum of 10 calendar days, provides time for unsuccessful tenderers to challenge the award decision before the contract is entered into.

The Utilities Contracts Regulations 2016 provide for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court (England, Wales and Northern Ireland).

VI.4.4) Service from which information about the review procedure may be obtained

Thames Water Utilities Limited

Reading

Country

United Kingdom