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Tender

## **Provision of a Service Charge Solution**

The Swaythling Housing Society t/a Abri Collins House

F02: Contract notice

Notice identifier: 2023/S 000-027618

Procurement identifier (OCID): ocids-h6vhtk-0401ed

Published 19 September 2023, 12:21pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

The Swaythling Housing Society t/a Abri Collins House

Bishopstoke Road Eastleigh Hampshire SO50 6AD

Eastleigh

#### **Contact**

Ben Page

#### **Email**

[Ben.page@abri.co.uk](mailto:Ben.page@abri.co.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UK - United Kingdom

### **Internet address(es)**

Main address

<https://www.abri.co.uk/>

### **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://in-tendhost.co.uk/abri.aspx/Home>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

### **I.4) Type of the contracting authority**

Other type

Housing Association / Charity

### **I.5) Main activity**

Housing and community amenities

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Provision of a Service Charge Solution

Reference number

P/CS 0898/2023

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Abri require a service charge solution to manage our complicated and ever-growing property portfolio. The new system will need to improve our ways of working and create efficiencies. This will involve fewer manual interventions, seamless processing of changes within our housing management software and a suite of reporting that will enable us to report on a wide range of KPI's. Abri consists of legacy large scale stock transfers, and this has added additional complications such as different accounting years and charging timetables, so the system needs to be versatile enough to account for our large and varied data needs. Another desirable but not mandatory element would be for the system to have the ability to manage rent reviews and component data relating to sinking funds.

#### **II.1.5) Estimated total value**

Value excluding VAT: £440,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 72000000 - IT services: consulting, software development, Internet and support
- 48000000 - Software package and information systems

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Abri require a service charge solution to manage our complicated and ever-growing property portfolio. The new system will need to improve our ways of working and create efficiencies. This will involve fewer manual interventions, seamless processing of changes within our housing management software and a suite of reporting that will enable us to report on a wide range of KPI's. Abri consists of legacy large scale stock transfers, and this has added additional complications such as different accounting years and charging timetables, so the system needs to be versatile enough to account for our large and varied data needs. Another desirable but not mandatory element would be for the system to have the ability to manage rent reviews and component data relating to sinking funds.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £440,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

31 December 2023

End date

31 December 2026

This contract is subject to renewal

Yes

Description of renewals

All information can be found within the ITT documentation. there is option of 1, 2, 3 year renewals/extension up to a total contract period of 6 years

#### **II.2.10) Information about variants**

Variants will be accepted: Yes

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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### **Section III. Legal, economic, financial and technical information**

#### **III.1) Conditions for participation**

##### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

##### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

20 October 2023

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

23 October 2023

Local time

12:00am

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: Yes

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.3) Additional information**

all additional and supporting information can be found on our tendering platform  
(<https://in-tendhost.co.uk/abri/aspx/Home>)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The Swaythling Housing Society t/a Abri Collins House

Eastleigh

Country

United Kingdom