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Tender

# **Provision of a Service Charge Solution**

The Swaythling Housing Society t/a Abri Collins House

F02: Contract notice

Notice identifier: 2023/S 000-027618

Procurement identifier (OCID): ocds-h6vhtk-0401ed

Published 19 September 2023, 12:21pm

## **Section I: Contracting authority**

### I.1) Name and addresses

The Swaythling Housing Society t/a Abri Collins House

Bishopstoke Road Eastleigh Hampshire SO50 6AD

Eastleigh

Contact

Ben Page

**Email** 

Ben.page@abri.co.uk

Country

**United Kingdom** 

**NUTS** code

UK - United Kingdom

#### Internet address(es)

Main address

https://www.abri.co.uk/

#### I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://in-tendhost.co.uk/abri/aspx/Home

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

### I.4) Type of the contracting authority

Other type

Housing Association / Charity

### I.5) Main activity

Housing and community amenities

# **Section II: Object**

### II.1) Scope of the procurement

#### II.1.1) Title

Provision of a Service Charge Solution

Reference number

P/CS 0898/2023

#### II.1.2) Main CPV code

• 72000000 - IT services: consulting, software development, Internet and support

#### II.1.3) Type of contract

#### Services

#### II.1.4) Short description

Abri require a service charge solution to manage our complicated and ever-growing property portfolio. The new system will need to improve our ways of working and create efficiencies. This will involve fewer manual interventions, seamless processing of changes within our housing management software and a suite of reporting that will enable us to report on a wide range of KPI's. Abri consists of legacy large scale stock transfers, and this has added additional complications such as different accounting years and charging timetables, so the system needs to be versatile enough to account for our large and varied data needs. Another desirable but not mandatory element would be for the system to have the ability to manage rent reviews and component data relating to sinking funds.

#### II.1.5) Estimated total value

Value excluding VAT: £440,000

#### II.1.6) Information about lots

This contract is divided into lots: No

### II.2) Description

#### II.2.2) Additional CPV code(s)

- 72000000 IT services: consulting, software development, Internet and support
- 48000000 Software package and information systems

#### II.2.3) Place of performance

**NUTS** codes

• UK - United Kingdom

#### II.2.4) Description of the procurement

Abri require a service charge solution to manage our complicated and ever-growing property portfolio. The new system will need to improve our ways of working and create efficiencies. This will involve fewer manual interventions, seamless processing of changes within our housing management software and a suite of reporting that will enable us to report on a wide range of KPI's. Abri consists of legacy large scale stock transfers, and this has added additional complications such as different accounting years and charging timetables, so the system needs to be versatile enough to account for our large and

varied data needs. Another desirable but not mandatory element would be for the system to have the ability to manage rent reviews and component data relating to sinking funds.

#### II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### II.2.6) Estimated value

Value excluding VAT: £440,000

#### II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

31 December 2023

End date

31 December 2026

This contract is subject to renewal

Yes

Description of renewals

All information can be found within the ITT documentation. there is option of 1, 2, 3 year renewals/extension up to a total contract period or 6 years

#### II.2.10) Information about variants

Variants will be accepted: Yes

#### II.2.11) Information about options

Options: No

### II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

# Section III. Legal, economic, financial and technical information

# III.1) Conditions for participation

### III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

### III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

### Section IV. Procedure

### **IV.1) Description**

#### IV.1.1) Type of procedure

Open procedure

### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

## IV.2) Administrative information

#### IV.2.2) Time limit for receipt of tenders or requests to participate

Date

20 October 2023

Local time

12:00pm

#### IV.2.4) Languages in which tenders or requests to participate may be submitted

English

#### IV.2.7) Conditions for opening of tenders

Date

23 October 2023

Local time

12:00am

## **Section VI. Complementary information**

### VI.1) Information about recurrence

This is a recurrent procurement: Yes

### VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### VI.3) Additional information

all additional and supporting information can be found on our tendering platform (<a href="https://in-tendhost.co.uk/abri/aspx/Home">https://in-tendhost.co.uk/abri/aspx/Home</a>)

### VI.4) Procedures for review

### VI.4.1) Review body

The Swaythling Housing Society t/a Abri Collins House

Eastleigh

Country

**United Kingdom**