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Tender

Security Operations Centre

Platform Housing Limited

F02: Contract notice

Notice identifier: 2023/S 000-027592

Procurement identifier (OCID): ocds-h6vhtk-0401de

Published 19 September 2023, 11:05am

Section I: Contracting authority

I.1) Name and addresses

Platform Housing Limited

1700 Birmingham Business Park

Solihull

B37 7YD

Contact

Stephanie Gill

Email

stephanie.gill@platformhg.com

Telephone

+44 1162964019

Country

United Kingdom

Region code

UKG - West Midlands (England)

Internet address(es)

Main address

<https://www.platformhg.com>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://supplierlive.proactisp2p.com/Account/Login>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://supplierlive.proactisp2p.com/Account/Login>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Security Operations Centre

Reference number

DN1554

II.1.2) Main CPV code

- 72222300 - Information technology services

II.1.3) Type of contract

Services

II.1.4) Short description

Platform Housing Group is seeking proposals from experienced and qualified SOC suppliers to provide a 24/7/365 security monitoring and analysis service for our operations.

The purpose of this tender is to identify a supplier who can provide comprehensive security monitoring and analysis services to help detect, analyse, and respond to security incidents.

II.1.5) Estimated total value

Value excluding VAT: £600,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Platform Housing Group is seeking proposals from experienced and qualified SOC suppliers to provide a 24/7/365 security monitoring and analysis service for our operations.

The purpose of this tender is to identify a supplier who can provide comprehensive security monitoring and analysis services to help detect, analyse, and respond to security incidents.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

II.2.6) Estimated value

Value excluding VAT: £600,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

20 October 2023

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

19 September 2023

Local time

11:30am

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

The Royal Courts of Justice

The Strand

London

WC2A 2LL

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

The Royal Courts of Justice

London

WC2A 2LL

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

The Cabinet Office

Correspondance Team, Whitehall

London

SW1A 2AS

Country

United Kingdom