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Not applicable

Mental Health Recovery Pathway Service - Crisis Cafe

NHS North Central London Integrated Care Board

F14: Notice for changes or additional information

Notice identifier: 2025/S 000-027582

Procurement identifier (OCID): ocds-h6vhtk-04fe2c

Published 27 May 2025, 9:53am

Section I: Contracting authority/entity

I.1) Name and addresses

NHS North Central London Integrated Care Board

Laycock PDC, Laycock Street

London

N1 1TH

Email

nclcb.nclcontractqueries@nhs.net

Country

United Kingdom

Region code

UKI41 - Hackney and Newham

Internet address(es)

Main address

<https://www.nclhealthandcare.org.uk/icb/north-central-london-integrated-care-board>

Buyer's address

<https://www.nclhealthandcare.org.uk/icb/north-central-london-integrated-care-board>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Mental Health Recovery Pathway Service - Crisis Cafe

Reference number

C352232

II.1.2) Main CPV code

- 85121270 - Psychiatrist or psychologist services

II.1.3) Type of contract

Services

II.1.4) Short description

Part of Recovery Pathway - Mental Health

Psychologically informed crisis intervention services for Mental Health. Delivered as part of an integrated crisis pathway with NHS services.

The Crisis Café Service will help people in crisis by offering a range of interventions that support better self-management of their symptoms and reduced distress in a safe and appropriate environment.

The service will be available to Islington residents or people not resident in the borough but who are registered with an Islington GP surgery, aged 18+. This will include people with a formal mental health diagnosis and those who self-identify as experiencing a mental health crisis.

Section VI. Complementary information

VI.6) Original notice reference

Notice number: [2025/S 000-013419](#)

Section VII. Changes

VII.1.2) Text to be corrected in the original notice

Section number

VI.3

Instead of

Text

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. Representations by providers must be made to decision makers by 22 April 2025. This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR. Written representations should be sent to nclcib.nclcontractqueries@nhs.net. The decision to award the contract was made by the Chief Strategy & Population Health Officer. No declarations of actual, or potential interests by those officers involved in this decision. The incumbent provider has delivered the following key criteria: 1: Quality and Innovation with a value of 25% by achieving the contractual KPIs, 2: Value with a score of 16% by providing a service that is value for money compared to other providers, 3: Integration, collaboration and service sustainability with a value of 17% by collaborative working within the local system, 4: Improving access, reducing health inequalities and facilitating choice with a value of 16% by reducing health inequalities, 5: Social Value with a value of 7% by ensuring the provider is meeting London Living Wage (LLW). The existing provider is satisfying the original contract and will likely satisfy the proposed contract to a sufficient standard. The authority has selected and weighted the above key criteria in line with the perceived importance of each of the criterion. The provider has been selected based on the combined scores which confirms the providers ability to continue to fulfill the contract in line with PSR - Direct Award Process C.

Read

Text

This is a Provider Selection Regime (PSR) confirmation of contract award notice. This

contract has been awarded under the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. This contract has now been formally awarded using direct award process C. The existing provider is satisfying the original contract and will likely satisfy the contract to a sufficient standard. This contract was awarded 17/04/2025. The lifetime value of the contract is £163,769. The contract term will be 1 year with no option to extend. The contract will start 01/04/2025 and end 31/03/2026.