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Tender

## **Business Travel Services**

FIRST GROUP HOLDINGS LIMITED

F05: Contract notice - utilities

Notice identifier: 2022/S 000-027575

Procurement identifier (OCID): ocds-h6vhtk-037214

Published 30 September 2022, 4:29pm

# **Section I: Contracting entity**

## I.1) Name and addresses

FIRST GROUP HOLDINGS LIMITED

8th Floor, The Point, 37 North Wharf Road

**LONDON** 

W21AF

#### Contact

Helen Gardiner

#### **Email**

helen.gardiner@firstbus.co.uk

## Country

**United Kingdom** 

## Region code

UK - United Kingdom

**Companies House** 

02029363

Internet address(es)

Main address

www.firstgroupplc.com

## I.2) Information about joint procurement

The contract is awarded by a central purchasing body

## I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

http://redirect.transaxions.com/events/dZKig

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

http://redirect.transaxions.com/events/dZKiq

Tenders or requests to participate must be submitted to the following address:

First Group Holdings Ltd

London

**Email** 

FRH-Procurement.Indirects@firstrail.com

Country

**United Kingdom** 

Region code

UKI - London

#### Internet address(es)

Main address

http://redirect.transaxions.com/events/dZKig

## I.6) Main activity

Urban railway, tramway, trolleybus or bus services

# **Section II: Object**

## II.1) Scope of the procurement

#### II.1.1) Title

**Business Travel Services** 

#### II.1.2) Main CPV code

• 79997000 - Business travel services

#### II.1.3) Type of contract

Services

## II.1.4) Short description

Business travel solutions for First Rail, including Avanti West Coast, Great Western Railway, South Western Railway, TransPennine Express and First Bus.

The service provision will provide best value whilst managing travel risk, supporting traveller well-being and maximising business travel return on investment. The Travel Management Company will support our requirements for booking hotels, rail travel, air travel, venues and short-term car hire across our multiple businesses throughout the UK.

#### II.1.5) Estimated total value

Value excluding VAT: £13,500,000

#### II.1.6) Information about lots

This contract is divided into lots: No

## II.2) Description

#### II.2.2) Additional CPV code(s)

• 79997000 - Business travel services

#### II.2.3) Place of performance

**NUTS** codes

• UK - United Kingdom

#### II.2.4) Description of the procurement

First Rail and First Bus are seeking to contract with one supplier to manage the Group's Business Travel Requirements covering hotels, rail travel, air travel, venues/conferences and short-term car hire. We are seeking proposals that will provide the overall best value whilst delivering the following requirements: -

\*a booking tool that is user friendly and reliable with the ability to embed our policy requirements and internal approvals.

\*a flexible contract structure that will fulfil each Divisions (Rail & Bus) requirements.

\*the option of 24 hour support for the Divisions that require this.

\*a pricing structure to ensure the supplier provides the best rates using benchmarking.

\*account management support to react to our changing demands.

\*a wide enough range of hotels which meet our requirements and hotel rate price caps across the UK.

The procurement process will include both First Rail and First Bus requirements and will be conducted in accordance with the Utility Contract Regulations 2016. Following the formal call for competition (contract notice) we will adopt the Negotiated Procedure (ITN) initially shortlisting suppliers through a Pre-Qualification Questionnaire (PQQ) process.

## II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### II.2.6) Estimated value

Value excluding VAT: £13,500,000

## II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

Option to extend the contract for a period of up to 24 months.

NB. The estimated contract value specified is for the initial 3 year term.

#### II.2.10) Information about variants

Variants will be accepted: No

## II.2.11) Information about options

Options: No

# Section IV. Procedure

## **IV.1) Description**

### IV.1.1) Type of procedure

Negotiated procedure with prior call for competition

## IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

# IV.2) Administrative information

## IV.2.2) Time limit for receipt of tenders or requests to participate

Date

7 November 2022

Local time

12:00pm

## IV.2.4) Languages in which tenders or requests to participate may be submitted

English

# **Section VI. Complementary information**

# VI.1) Information about recurrence

This is a recurrent procurement: No

# VI.4) Procedures for review

VI.4.1) Review body

First Group Holdings Ltd

London

Country

United Kingdom