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Contract

Waltham Forest Community Dermatology Service

NHS North East London Integrated Care Board

F03: Contract award notice

Notice identifier: 2024/S 000-027573

Procurement identifier (OCID): ocds-h6vhtk-049655

Published 29 August 2024, 1:49pm

Section I: Contracting authority

I.1) Name and addresses

NHS North East London Integrated Care Board

4th Floor - Unex Tower, 5 Station Street

LONDON

E15 1DA

Email

hub.queries@nhs.net

Country

United Kingdom

Region code

UKI41 - Hackney and Newham

NHS Organisation Data Service

A3A8R

Internet address(es)

Main address

<https://northeastlondon.icb.nhs.uk/>

Buyer's address

<https://northeastlondon.icb.nhs.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Waltham Forest Community Dermatology Service

Reference number

PRJ-2049

II.1.2) Main CPV code

- 85121282 - Dermatology services

II.1.3) Type of contract

Services

II.1.4) Short description

The dermatology service provides a 'See, treat and discharge' model for routine dermatology patients that are suitable to be treated in a community setting. The key aspects for a community dermatology service are to provide a model of care for patients outside of a hospital setting. The service will operate to these clinical guidelines:

- NICE Guidance for dermatological conditions, e.g. acne, psoriasis, urticaria, skin cancers
- British Association of Dermatologists clinical guidelines

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £490,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI5 - Outer London – East and North East

Main site or place of performance

Waltham Forest

II.2.4) Description of the procurement

This contract is for the provision of a level 3 community dermatology service to Waltham Forest patients.

The award of the contract is for 8 months and at an estimated cost of £490k and based on cost and volume. This is based on previous year activity.

II.2.5) Award criteria

Quality criterion - Name: 'to address immediate risks to safety and quality of care /
Weighting: 100

Price - Weighting: 0

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- Extreme urgency brought about by events unforeseeable for the contracting authority

Explanation:

This contract has been awarded under the urgent circumstances provision of the Provider Selection Regime (PSR).

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 August 2024

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Patient First Social Enterprise

50c Romford Road

London

E15 4BZ

Country

United Kingdom

NUTS code

- UKI5 - Outer London – East and North East

Companies House

06389281

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £490,000

Section VI. Complementary information

VI.3) Additional information

This contract has been awarded under the urgent circumstances provision of the Provider Selection Regime (PSR).

This contract has been awarded under the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award.

Rationale for urgent award:

The existing provider has stopped taking referrals from mid June and end the service by 31st July. The notice from the provider whilst received ahead of the above date, was unexpected and did not allow sufficient time for a full procurement process to complete which can take 6-9 months.

This urgent award measure has been employed to address immediate risks to safety and quality of care due to an unexpected termination of contract.

Delaying the award to conduct a full procurement process under PSR would have posed a risk to patient or public safety. A full PSR process is likely to take between 6-9 months. This would result in a gap in service provision and also would disrupt the wider NEL wide procurement the ICB has planned.

The existing services closure would have resulted in the redirection of all patients to secondary care where there are already significant wait times. The community service also sees and treats patients for severe acne, and they require FU treatment from specialist doctors that are part of the existing service. A delay in contract award can leave this patient group at risk of having appropriate treatment. In total there would have been an estimated 200-250 patients that needed FU appointments - that without a service in place, would have had to be transferred to secondary care.

For these reasons the urgent award route was deemed the most suitable and enabled seamless handover to a new provider who is already set up to work with the secondary

care provider. The new provider has appropriate IT systems in place to work directly with Waltham Forest GPs and Secondary care. The service also has established clinic locations in WF and has agreements in place with WF GP practices for the sharing of patient records.

VI.4) Procedures for review

VI.4.1) Review body

NHS North East London Integrated Care Board

London

Country

United Kingdom