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Tender

Procurement for the Provision of an Urgent and Emergency Care Live Dashboard and CTCC Strategic Partner to BNSSG ICB

NHS Bristol, North Somerset and South Gloucestershire ICB

F02: Contract notice

Notice identifier: 2022/S 000-027555

Procurement identifier (OCID): ocids-h6vhtk-037205

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Section I: Contracting authority

I.1) Name and addresses

NHS Bristol, North Somerset and South Gloucestershire ICB

360, Marlborough Street

Bristol

BS13NX

Contact

Mark Stanbrook

Email

mstanbrook@nhs.net

Telephone

+44 7879603466

Country

United Kingdom

Region code

UKK11 - Bristol, City of

NHS Organisation Data Service

15C

Internet address(es)

Main address

<https://bnssg.icb.nhs.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Procurement for the Provision of an Urgent and Emergency Care Live Dashboard and CTCC Strategic Partner to BNSSG ICB

Reference number

WA12857

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Bristol, North Somerset and South Gloucestershire (BNSSG) CCG has been reviewing its capability for online tools supporting our daily Urgent and Emergency Care system management and escalation, or our OPEL framework. We are assessing the market for a provider who can take and display relevant live or near real time data feeds from our UEC partners (including and not limited to acute, community, ambulance, 111, AWP, social care, voluntary).

In addition, BNSSG are seeking to work in strategic partnership with a supplier to deliver a platform that provides real-time visualisations of activity, patient flow, harm and the impact of initiatives within BNSSG to facilitate evidence-based decision making. This will optimise resource, remove barriers and improve patient outcomes for our population.

The contract will be for two years, with two optional one year extensions.

II.1.5) Estimated total value

Value excluding VAT: £666,400

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 72200000 - Software programming and consultancy services
- 72310000 - Data-processing services

II.2.3) Place of performance

NUTS codes

- UKK1 - Gloucestershire, Wiltshire and Bristol/Bath area

II.2.4) Description of the procurement

NHS Bristol, North Somerset and South Gloucestershire (BNSSG) CCG has been reviewing its capability for online tools supporting our daily Urgent and Emergency Care system management and escalation, or our OPEL framework. We are assessing the market for a provider who can take and display relevant live or near real time data feeds from our UEC partners (including and not limited to acute, community, ambulance, 111, AWP, social care, voluntary).

Historically in BNSSG, we have used third party providers to data warehouse and manage daily un-validated provider performance and activity information. This information has supported us with our daily system management and escalation actions. However, as a health and social care system we have digitally matured over the past few years having developed our own PowerBI reporting functionality, and therefore no longer require support with warehousing and reporting this information (including but not limited to: ECDS, National A&E Sitreps, Ambulance Daily and Weekly, NHS 111, Long Stays, COVID-19 SITREPs).

In addition, BNSSG are seeking to work in strategic partnership with a supplier to deliver a platform that provides real-time visualisations of activity, patient flow, harm and the impact of initiatives within BNSSG to facilitate evidence-based decision making. This will optimise resource, remove barriers and improve patient outcomes for our population.

BNSSG have completed a proof of concept and a prototype data visualisation which can be viewed as part of the tender documentation.

We are in process of developing the Beta and anticipate rollout of the live basic product in Q4 22/23, with continued development in the 23/24.

The contract will be for 2 years with the option to extend for up to two further years. The financial envelope is:

- Year 1: £241,600 +VAT
- Year 2: £141,600 +VAT

Optional extensions:

- Year 3: £141,600 +VAT
- Year 4: £141,600 +VAT

Bidders should be prepared to outline how this would be split between delivery of the core product and ongoing development of the Care Traffic Coordination Centre Tool.

The procurement will follow a two stage, restricted process and interested providers can register and download the pre-qualification documents from our e-procurement system, Atamis.

The closing deadline for responses is 12 noon on the 31st October 2022.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

Two optional one year extensions.

II.2.9) Information about the limits on the number of candidates to be invited

Envisaged number of candidates: 5

Objective criteria for choosing the limited number of candidates:

As per the Selection Questionnaire Bidder Guidance.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

As per the tender documents.

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

31 October 2022

Local time

12:00pm

IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates

7 November 2022

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.4) Procedures for review

VI.4.1) Review body

NHS Bristol, North Somerset and South Gloucestershire ICB

Bristol

Country

United Kingdom