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Tender

Healthwatch Richmond and Community Involvement Service

London Borough of Richmond upon Thames

F02: Contract notice

Notice identifier: 2023/S 000-027552

Procurement identifier (OCID): ocds-h6vhtk-0401c3

Published 18 September 2023, 7:06pm

Section I: Contracting authority

I.1) Name and addresses

London Borough of Richmond upon Thames

Civic Centre, 44 York Street

Twickenham

TW1 3BZ

Contact

Taiwo Adelano

Email

taiwo.adelano@richmondandwandsworth.gov.uk

Telephone

+44 2088917580

Country

United Kingdom

Region code

UKI75 - Hounslow and Richmond upon Thames

Internet address(es)

Main address

www.richmond.gov.uk

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.delta-esourcing.com/tenders/UK-UK-Twickenham:-Health-and-social-work-services./P365E6255G>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.delta-esourcing.com/tenders/UK-UK-Twickenham:-Health-and-social-work-services./P365E6255G>

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Healthwatch Richmond and Community Involvement Service

Reference number

3107

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Healthwatch Richmond along with other Local Healthwatch Services primary function is to give citizens and communities a stronger voice to influence and challenge how health and social care services are provided. Healthwatch Richmond also help people find the information they need about services in their area.

The Richmond Health and Social Care Co-production (HSCC) group was set up in 2014. The Community Involvement service was set up during this period to facilitate the co-production group and support a range of engagement activities across health and social care including recruiting individuals with lived experience to get involved in a range of engagement activities, to work in partnership with officers to help shape the way Adult Social Care services are developed and implemented in the borough.

II.1.5) Estimated total value

Value excluding VAT: £862,940

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI75 - Hounslow and Richmond upon Thames

Main site or place of performance

Hounslow and Richmond upon Thames

II.2.4) Description of the procurement

The London Borough of Richmond upon Thames is inviting tenders from suitably experienced and qualified Providers for the provision of Healthwatch Richmond and Community Involvement Service. The Contract will be for an initial period of three (3) years commencing on 01 April 2024. The Authority may at its discretion extend the contract by two (2) further periods of one (1) year each. The future Service is formed of two distinct service elements; Healthwatch Richmond and Community Involvement service, rationalised into a single contract to create opportunities for efficiencies in service delivery and to implement a more sustainable service model.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £862,940

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The estimated value at II.2.6 is over the lifetime of the Contract which includes the extension option. The duration of the contract as set out in section II.2.7 includes the option available to the Authority at its discretion to extend the contract by two (2) further periods of one (1) year each.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

27 October 2023

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

27 October 2023

Local time

12:05pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: 3 - 5 years

VI.3) Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-Twickenham:-Health-and-social-work-services./P365E6255G>

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/P365E6255G>

GO Reference: GO-2023918-PRO-23951946

VI.4) Procedures for review

VI.4.1) Review body

High Court, Royal Courts of Justice

The Strand

London

WC1A 2LL

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+44 20794760000

Country

United Kingdom