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Contract

The Provision of a Hate Crime, Antisocial Behaviour and Mediation Service

Staffordshire Police

F03: Contract award notice

Notice identifier: 2021/S 000-027534

Procurement identifier (OCID): ocds-h6vhtk-02ac64

Published 3 November 2021, 12:10pm

Section I: Contracting authority

I.1) Name and addresses

Staffordshire Police

Staffordshire Police HQ, Weston Road

Stafford

ST18 0YY

Contact

Lucy Osborne

Email

Lucy.osborne@staffordshire.pnn.police.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

National registration number

N/A

Internet address(es)

Main address

<http://www.staffordshire.police.uk>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/31727>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

The Provision of a Hate Crime, Antisocial Behaviour and Mediation Service

Reference number

3911

II.1.2) Main CPV code

- 98000000 - Other community, social and personal services

II.1.3) Type of contract

Services

II.1.4) Short description

The Staffordshire Commissioner for Police, Fire and Crime (The Commissioner) and its Partners wish to commission a free, high quality, personalised and tailored hate crime, antisocial behaviour (ASB) and mediation service across Staffordshire and Stoke on Trent, which will help victims cope and recover from the impact of the crime / incident and the harm they have experienced.

The main service elements are:

- Provision of a range of Hate Crime Services;
- Provision of a range of ASB Services, including mediation.

All elements of the service will be delivered across Staffordshire and Stoke-on-Trent and will be subject to regular reviews.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,850,000

II.2) Description

II.2.1) Title

The Hate Crime Service

Lot No

A

II.2.2) Additional CPV code(s)

- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

The Staffordshire Commissioner for Police, Fire and Crime (The Commissioner) and its Partners wish to commission a free, high quality, personalised and tailored hate crime, antisocial behaviour (ASB) and mediation service across Staffordshire and Stoke on Trent, which will help victims cope and recover from the impact of the crime / incident and the harm they have experienced.

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- Provision of a range of Hate Crime Services;
- Provision of a range of ASB Services, including mediation.

All elements of the service will be delivered across Staffordshire and Stoke-on-Trent and will be subject to regular reviews.

II.2.5) Award criteria

Quality criterion - Name: Interview / Weighting: 15%

Cost criterion - Name: VFM / Weighting: 85%

II.2.11) Information about options

Options: Yes

Description of options

Option at the discretion of the Commissioner to extend for a further period of 2 years.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Contract values provided relate to the maximum possible duration of the proposed contract, which therefore includes the optional extension period.

II.2) Description

II.2.1) Title

The ASB and Mediation Service

Lot No

B

II.2.2) Additional CPV code(s)

- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

The Staffordshire Commissioner for Police, Fire and Crime (The Commissioner) and its Partners wish to commission a free, high quality, personalised and tailored hate crime, antisocial behaviour (ASB) and mediation service across Staffordshire and Stoke on Trent, which will help victims cope and recover from the impact of the crime / incident and the harm they have experienced.

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Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-009459](#)

Section V. Award of contract

Contract No

1

Lot No

A

Title

The Provision of a Hate Crime

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

30 September 2021

V.2.2) Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

North Staffs and Stoke on Trent Citizens Advice Bureaux

Stoke on Trent

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £850,000

Total value of the contract/lot: £850,000

Section V. Award of contract

Lot No

Lot B

Title

The provision of antisocial behaviour and mediation service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

30 September 2021

V.2.2) Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Victim Support

Derby

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £1,000,000

Total value of the contract/lot: £1,000,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

The High Court, The Royal Courts of Justice,

The Strand

London

WC2A 2LL

Country

United Kingdom