

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/027534-2021>

Contract

## **The Provision of a Hate Crime, Antisocial Behaviour and Mediation Service**

Staffordshire Police

F03: Contract award notice

Notice identifier: 2021/S 000-027534

Procurement identifier (OCID): ocds-h6vhtk-02ac64

Published 3 November 2021, 12:10pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Staffordshire Police

Staffordshire Police HQ, Weston Road

Stafford

ST18 0YY

#### **Contact**

Lucy Osborne

#### **Email**

[Lucy.osborne@staffordshire.pnn.police.uk](mailto:Lucy.osborne@staffordshire.pnn.police.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UK - United Kingdom

**National registration number**

N/A

**Internet address(es)**

Main address

<http://www.staffordshire.police.uk>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/31727>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Public order and safety

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

The Provision of a Hate Crime, Antisocial Behaviour and Mediation Service

Reference number

3911

#### **II.1.2) Main CPV code**

- 98000000 - Other community, social and personal services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Staffordshire Commissioner for Police, Fire and Crime (The Commissioner) and its Partners wish to commission a free, high quality, personalised and tailored hate crime, antisocial behaviour (ASB) and mediation service across Staffordshire and Stoke on Trent, which will help victims cope and recover from the impact of the crime / incident and the harm they have experienced.

The main service elements are:

- Provision of a range of Hate Crime Services;
- Provision of a range of ASB Services, including mediation.

All elements of the service will be delivered across Staffordshire and Stoke-on-Trent and will be subject to regular reviews.

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £1,850,000

## **II.2) Description**

### **II.2.1) Title**

The Hate Crime Service

Lot No

A

### **II.2.2) Additional CPV code(s)**

- 98000000 - Other community, social and personal services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

The Staffordshire Commissioner for Police, Fire and Crime (The Commissioner) and its Partners wish to commission a free, high quality, personalised and tailored hate crime, antisocial behaviour (ASB) and mediation service across Staffordshire and Stoke on Trent, which will help victims cope and recover from the impact of the crime / incident and the harm they have experienced.

The main service elements are:

- Provision of a range of Hate Crime Services;
- Provision of a range of ASB Services, including mediation.

All elements of the service will be delivered across Staffordshire and Stoke-on-Trent and will be subject to regular reviews.

### **II.2.5) Award criteria**

Quality criterion - Name: Interview / Weighting: 15%

Cost criterion - Name: VFM / Weighting: 85%

### **II.2.11) Information about options**

Options: Yes

Description of options

Option at the discretion of the Commissioner to extend for a further period of 2 years.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

Contract values provided relate to the maximum possible duration of the proposed contract, which therefore includes the optional extension period.

## **II.2) Description**

### **II.2.1) Title**

The ASB and Mediation Service

Lot No

B

### **II.2.2) Additional CPV code(s)**

- 98000000 - Other community, social and personal services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

The Staffordshire Commissioner for Police, Fire and Crime (The Commissioner) and its Partners wish to commission a free, high quality, personalised and tailored hate crime, antisocial behaviour (ASB) and mediation service across Staffordshire and Stoke on Trent, which will help victims cope and recover from the impact of the crime / incident and the harm they have experienced.

The main service elements are:

- Provision of a range of Hate Crime Services;

- Provision of a range of ASB Services, including mediation.

All elements of the service will be delivered across Staffordshire and Stoke-on-Trent and will be subject to regular reviews.

### **II.2.5) Award criteria**

Quality criterion - Name: Interview / Weighting: 15%

Cost criterion - Name: VFM / Weighting: 85%

### **II.2.11) Information about options**

Options: Yes

Description of options

Option to extend at the discretion of the Commissioner for a further period of 2 years.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

Contract values provided relate to the maximum possible duration of the proposed contract, which therefore includes the optional extension period.

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-009459](#)

---

## **Section V. Award of contract**

### **Contract No**

1

### **Lot No**

A

### **Title**

The Provision of a Hate Crime

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

30 September 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

North Staffs and Stoke on Trent Citizens Advice Bureaux

Stoke on Trent

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £850,000

Total value of the contract/lot: £850,000

---

**Section V. Award of contract**

**Lot No**

Lot B

**Title**

The provision of antisocial behaviour and mediation service

A contract/lot is awarded: Yes

**V.2) Award of contract**

**V.2.1) Date of conclusion of the contract**

30 September 2021

**V.2.2) Information about tenders**

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Victim Support

Derby

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £1,000,000

Total value of the contract/lot: £1,000,000

---

## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The High Court, The Royal Courts of Justice,

The Strand

London

WC2A 2LL

Country

United Kingdom