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Planning

Grenfell Housing Services

The Royal Borough of Kensington and Chelsea (RBKC)

F01: Prior information notice

Prior information only

Notice identifier: 2021/S 000-027492

Procurement identifier (OCID): ocids-h6vhtk-02f2d2

Published 2 November 2021, 10:45pm

Section I: Contracting authority

I.1) Name and addresses

The Royal Borough of Kensington and Chelsea (RBKC)

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London

W8 7NX

Email

procurement@rbkc.gov.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

www.capitalesourcing.com

Buyer's address

www.rbkc.gov.uk

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Grenfell Housing Services

II.1.2) Main CPV code

- 50700000 - Repair and maintenance services of building installations

II.1.3) Type of contract

Services

II.1.4) Short description

The Royal Borough of Kensington and Chelsea is looking to procure a high-profile

arrangement to deliver a back up (resilience) responsive repairs service to an in house DLO team, selected planned and preventative maintenance (PPM) to 6 freehold blocks within the portfolio, cleaning & grounds maintenance to these freehold blocks and an overarching out of hours contact point for the 140 properties occupied by former residents of Grenfell Tower and Walk. The purpose of this service is to provide an out of hours solution to manage delivery of repairs for the residents in these properties, resilience maintenance, planned and preventative maintenance (to the freehold owned blocks within the portfolio), cleaning and grounds maintenance (to the freehold blocks within the portfolio) and any remedial repairs across the piece.

II.1.5) Estimated total value

Value excluding VAT: £450,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 50324200 - Preventive maintenance services
- 50700000 - Repair and maintenance services of building installations
- 50710000 - Repair and maintenance services of electrical and mechanical building installations
- 50720000 - Repair and maintenance services of central heating
- 50730000 - Repair and maintenance services of cooler groups
- 50740000 - Repair and maintenance services of escalators
- 50750000 - Lift-maintenance services
- 70333000 - Housing services

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

The contract is for 140 properties across the borough housing former residents of Grenfell Tower and Walk which require a high level of bespoke service. It is anticipated that this service will be measured on the basis of the customer experience and good data monitoring practices, demonstrating the service meets residents' variety of needs, within a timely manner.

The properties covered are those which have been acquired by the Council since 2017 for resident's needs. As such, they are a mixture of new build properties and street properties. The repairs requirements are varied across the patch and therefore any provider must be confident that they could deliver a consistent repairs service through their supply chain or directly. Due to the relatively small numbers but high profile of residents, we are looking for an operator who can manage, allocate and deliver out of hours requirements for these residents, alongside the repairs service which is offered in core hours. The service focuses on providing an exceptional, bespoke and specialist service to these residents both in and out of hours, with a need to deliver the best repairs possible for the clients.

II.2.14) Additional information

The Council is ideally seeking to engage with SMEs with relevant skills and experience to discuss what this service may look like. A market engagement activity will be organised after the PIN notice period has expired. The session will provide an opportunity to explore any interest in bidding for this project, review key aspects of the service and refine our approach and the specification.

II.3) Estimated date of publication of contract notice

6 December 2021

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section VI. Complementary information

VI.3) Additional information

The Council is ideally seeking to engage with SMEs with relevant skills and experience to discuss what this service may look like. A market engagement activity will be organised after the PIN notice period has expired. The session will provide an opportunity to explore what interest there is in bidding for this project, review key aspects of the service and refine our approach and the tender specification.

To register your expression of interest kindly visit our e-tendering portal; www.capitalesourcing.com and search for the following reference: RBKC_1721 - Grenfell Housing Services (Pre-Tender Market Engagement) by 10:00am on 23rd November 2021. If you have any questions prior to the event please submit these through the e-tendering portal.