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Award

Care & Support at Home - Mobile Nights

Wirral Council

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-027474

Procurement identifier (OCID): ocds-h6vhtk-04e982 ([view related notices](#))

Published 26 May 2025, 1:26pm

Scope

Reference

DN765801

Description

Wirral Council seeks to commission a Care and Support at Home Mobile Nights Service (the Service) can be broadly defined as a domiciliary home care service that provides social care support for people in their home during the night-time hours (10.00pm - 7:00am), 7 days a week, 365 days a year. The service will deliver both planned and unplanned care, working seamlessly and collaboratively with other services to support people in their own homes, preventing admissions to acute care settings, reducing length of stay in hospital and facilitating hospital discharge. We seek to deliver the service with a provider registered and regulated by CQC.

Registration will include Personal Care and the regulated service structure of the Organisation must have a registered Nominated Individual and Registered Manager.

Contract 1

Supplier

- Professional Carers (Wirral) Ltd

Contract value

- £77,000,000 excluding VAT
- £77,000,000 including VAT

Above the relevant threshold

Award decision date

23 May 2025

Date assessment summaries were sent to tenderers

23 May 2025

Standstill period

- End: 5 June 2025
- 8 working days

Earliest date the contract will be signed

1 July 2025

Contract dates (estimated)

- 1 September 2025 to 31 August 2028
- Possible extension to 31 August 2030
- 5 years

Description of possible extension:

2 x 12 Month Periods

01/09/2028-31/08/2029

01/09/2029-31/08/2030

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

Information about tenders

- 20 tenders received
- 8 tenders assessed in the final stage:
 - 7 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 7 suppliers unsuccessful (details included for contracts over £5 million)

Unsuccessful suppliers

- [ADADA LTD.](#)
 - [Care Solutions \(St Helens\) Ltd T/A Together Care](#)
 - [Complex Care Professionals Limited](#)
 - [HEARTVIEW CARE SERVICES LTD](#)
 - [I Care \(GB\) Limited](#)
 - [ICare Solutions Wirral Ltd](#)
 - [ROUTES HEALTHCARE \(NORTH\) LIMITED](#)
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Procedure

Procedure type

Open procedure

Special regime

Light touch

Suppliers

ADADA LTD.

- Companies House: 10970309
- Public Procurement Organisation Number: PDWX-2867-YJHY

Unit 1 & 2 Church Farm Court

Chester

CH1 6HE

United Kingdom

Website: <http://www.adadacareservcies.co.uk>

Region: UKD63 - Cheshire West and Chester

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Care Solutions (St Helens) Ltd T/A Together Care

- Companies House: 08002940
- Public Procurement Organisation Number: PVDJ-4515-ZVTZ

Unit 30 The Enterprise Green House

St Helens

WA10 1FY

United Kingdom

Website: <https://www.together-care.co.uk>

Region: UKD71 - East Merseyside

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Complex Care Professionals Limited

- Companies House: 11102561
- Public Procurement Organisation Number: PTPM-3751-NTGN

23 West Mill, Spotland Bridge

Rochdale

OL11 5BU

United Kingdom

Website: <https://www.complexcareprofessionals.com>

Region: UKD37 - Greater Manchester North East

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

HEARTVIEW CARE SERVICES LTD

- Companies House: 11714247
- Public Procurement Organisation Number: PLN-3173-DJPP

Suite 4 The Old Coach House

Surrey

GU10 1DW

United Kingdom

Website: <http://www.heartviewcare.co.uk>

Region: UKJ25 - West Surrey

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

I Care (GB) Limited

- Companies House: 02905218
- Public Procurement Organisation Number: PDDG-1253-XXPY

Kincraig Business Park, Building 3

Blackpool

FY2 0PJ

United Kingdom

Website: <https://www.icaregroup.co.uk>

Region: UKD42 - Blackpool

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

ICare Solutions Wirral Ltd

- Companies House: 11808110
- Public Procurement Organisation Number: PYJL-7663-GQNW

31 Liscard Village

Wallasey

CH45 4JG

United Kingdom

Region: UKD74 - Wirral

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Professional Carers (Wirral) Ltd

- Companies House: 07617005
- Public Procurement Organisation Number: PQPD-5717-MPRX

221 Seaview Road

Wallasey

CH45 4PD

United Kingdom

Email: info@professional-carers.co.uk

Website: <https://www.professional-carers.co.uk>

Region: UKD74 - Wirral

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

ROUTES HEALTHCARE (NORTH) LIMITED

- Companies House: 06862372
- Public Procurement Organisation Number: PCRG-2731-PLQG

Suite A, Fernbank House Springwood Way

Macclesfield

SK10 2XA

United Kingdom

Website: <http://www.routeshealthcare.com>

Region: UKD62 - Cheshire East

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contracting authority

Wirral Council

- Public Procurement Organisation Number: PBCP-8675-BHWT

Town Hall, Brighton Street

Wallasey

CH44 8ED

United Kingdom

Email: procurementpeople@wirral.gov.uk

Region: UKD74 - Wirral

Organisation type: Public authority - sub-central government