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Contract

## **AC1829\_Carers Support Services Wiltshire**

Wiltshire Council

F03: Contract award notice

Notice identifier: 2024/S 000-027473

Procurement identifier (OCID): ocds-h6vhtk-0422e6

Published 28 August 2024, 3:55pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Wiltshire Council

County Hall

Trowbridge

BA14 8JN

#### **Email**

[procurementunit@wiltshire.gov.uk](mailto:procurementunit@wiltshire.gov.uk)

#### **Telephone**

+44 1225713436

#### **Country**

United Kingdom

#### **Region code**

UKK15 - Wiltshire CC

**Internet address(es)**

Main address

<http://www.wiltshire.gov.uk/>

Buyer's address

<http://www.wiltshire.gov.uk/>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

AC1829\_Carers Support Services Wiltshire

Reference number

DN703012

**II.1.2) Main CPV code**

- 85000000 - Health and social work services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

This is a service for all age unpaid carers contract. An unpaid carer is a person, child or adult who looks after a family member, partner or friend who needs help because of their

illness, disability, a mental health diagnosis or an addiction and would not be able to live a good life without support.

Carers provide a range of support including personal care, emotional support, help with practical tasks such as shopping and reminding to give medication. Most unpaid care is provided by people living in the same household as the person needing support.

This contract will be separated into lots (3)

- Young carer and young adult carer (5-25years old)
- Adult carer (18 years old onwards)
- Online carers services

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £2,763,500

### **II.2) Description**

#### **II.2.1) Title**

Lot 1 Young Carers and Young Adults

Lot No

1

#### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

#### **II.2.3) Place of performance**

NUTS codes

- UKK15 - Wiltshire CC

#### **II.2.4) Description of the procurement**

Lot 1 Young Carers and Young Adults

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot 2- Adult Carers

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKK15 - Wiltshire CC

### **II.2.4) Description of the procurement**

Lot 2- Adult Carers

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot 3- Online and Digital Carers

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKK15 - Wiltshire CC

### **II.2.4) Description of the procurement**

Lot 3- Online and digital carers

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-036269](#)

#### **IV.2.9) Information about termination of call for competition in the form of a prior information notice**

The contracting authority will not award any further contracts based on the above prior information notice

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## **Section V. Award of contract**

### **Contract No**

Young Carer and Young Adult Carers

### **Lot No**

1

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

1 April 2024

### **V.2.2) Information about tenders**

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Community First

Devizes

Country

United Kingdom

NUTS code

- UKK15 - Wiltshire CC

The contractor is an SME

No

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £238,500

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## **Section V. Award of contract**

### **Contract No**

Adult Carers

### **Lot No**

2

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

1 April 2024

**V.2.2) Information about tenders**

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Age UK Wiltshire

Devizes

Country

United Kingdom

NUTS code

- UKK15 - Wiltshire CC

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £2,330,000

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**Section V. Award of contract**

**Contract No**

Online and Digital Carers

**Lot No**

3

A contract/lot is awarded: Yes

**V.2) Award of contract**

**V.2.1) Date of conclusion of the contract**

1 April 2024

**V.2.2) Information about tenders**

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Forward Carers CIC

Birmingham

Country

United Kingdom

NUTS code

- UKG31 - Birmingham

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £195,000

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Wiltshire Council

Trowbridge

Country

United Kingdom