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Contract

## **Extra Care Housing - Care and Support**

CHESHIRE EAST COUNCIL

F20: Modification notice

Notice identifier: 2024/S 000-027465

Procurement identifier (OCID): ocds-h6vhtk-049610

Published 28 August 2024, 3:34pm

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

CHESHIRE EAST COUNCIL

ADDRESS

Sandbach

POSTCODE

**Email**

[procurement@cheshireeast.gov.uk](mailto:procurement@cheshireeast.gov.uk)

**Telephone**

+44 1270886440

**Country**

United Kingdom

**Region code**

UKD62 - Cheshire East

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

[www.cheshireeast.gov.uk](http://www.cheshireeast.gov.uk)

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Extra Care Housing - Care and Support

Reference number

C0153

**II.1.2) Main CPV code**

- 85000000 - Health and social work services

**II.1.3) Type of contract**

Services

**II.2) Description**

**II.2.2) Additional CPV code(s)**

- 85300000 - Social work and related services

**II.2.3) Place of performance**

NUTS codes

- UKD62 - Cheshire East

Main site or place of performance

Lot 1 - Beechmere, Crewe

Lot 2 - Oakmere, Handforth

Lot 3 - Willowmere, Middlewich

Lot 4 - Mill House, Nantwich

Lot 5 - Heath View, Congleton

**II.2.4) Description of the procurement at the time of conclusion of the contract:**

Enable Service Users to remain in their own homes within the ECH scheme wherever possible, whilst preserving maximum independence, minimising risks, achieving outcomes and promoting quality of life and social inclusion within the scheme. Provision complements and supports informal carers where appropriate and complements services offered by the resident Housing Provider in the scheme.

**II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession**

Duration in months

60

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**Section IV. Procedure**

**IV.2) Administrative information**

**IV.2.1) Contract award notice concerning this contract**

Notice number: [2019/S 113-278268](#)

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## **Section V. Award of contract/concession**

### **Contract No**

18 166

### **V.2) Award of contract/concession**

#### **V.2.1) Date of conclusion of the contract/concession award decision:**

10 June 2019

#### **V.2.2) Information about tenders**

The contract/concession has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor/concessionaire**

GP Homecare Ltd t/a Radis Community Care

Tamworth

Country

United Kingdom

NUTS code

- UKD62 - Cheshire East

Companies House

03587165

The contractor/concessionaire is an SME

No

#### **V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)**

Total value of the procurement: £6,000,000

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Royal Courts of Justice (High Courts)

London

Country

United Kingdom

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## **Section VII: Modifications to the contract/concession**

### **VII.1) Description of the procurement after the modifications**

#### **VII.1.1) Main CPV code**

- 85000000 - Health and social work services

#### **VII.1.2) Additional CPV code(s)**

- 85300000 - Social work and related services

#### **VII.1.3) Place of performance**

NUTS code

- UKD62 - Cheshire East

#### **VII.1.4) Description of the procurement:**

The principle objective of the Service is to enable Service Users to remain in their own homes within the ECH scheme wherever possible, whilst preserving maximum independence, minimising risks, achieving outcomes and promoting quality of life and social inclusion within the scheme. Provision is expected to complement and support informal carers where appropriate and to complement services offered by the resident Housing Provider in the scheme.

#### **VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession**

Duration in months

73

#### **VII.1.6) Information on value of the contract/lot/concession (excluding VAT)**

Total value of the contract/lot/concession:

£6,800,000

#### **VII.1.7) Name and address of the contractor/concessionaire**

GP Homecare Limited T/A Radis Community Care

Tamworth

Country

United Kingdom

NUTS code

- UKD62 - Cheshire East

Companies House

03587165

The contractor/concessionaire is an SME

No

#### **VII.2) Information about modifications**

##### **VII.2.1) Description of the modifications**

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

Extend Lots 2-5 for a further 13 months until 01 September 2025.

##### **VII.2.2) Reasons for modification**

Need for additional works, services or supplies by the original contractor/concessionaire.

Description of the economic or technical reasons and the inconvenience or duplication of cost preventing a change of contractor:

In July 2023, a decision was made to simplify the tendering process for external Adult Social Care (ASC) providers. It is planned to develop a single set of Contract Terms and Conditions covering all ASC care provision to include Accommodation with Care, Care at Home, Complex Care and Extra Care Housing (Care and Support).

As a result of this plan, there is a need to:

- develop the overarching documents in time for the recommissioning of Extra Care Housing (Care and Support), Care at Home and Accommodation with Care. Under the current timeline there will not be sufficient time to undertake the development of these documents to ensure that all ASC contracts are covered robustly, especially as the contract term will be for 5 + 2 years.
- ensure that the above documents are developed with full integration between Health and Social Care in mind. This will ensure that those individuals moving between linked Health and Social Care services can do so seamlessly and the providers that support them adhere to the same terms and conditions as far as possible.
- Work with Small Medium Enterprises (SME's) as they require more comprehensive support in relation to tendering for Public Sector contracts. Therefore, an external organisation has been found who will support all providers (especially SME's) through the procurement process. CEC need to find £3,500 of funding to pay for this support, and this is ongoing. More time is required to secure the funding and implement the training and support for providers to enable all providers to have the skills to tender for the contracts. Given the unprecedented challenges the social care section as a whole continues to experience, it would be unfair and unrealistic to expect providers to be able to submit an informed/successful tender application with these skills and knowledge.
- Amalgamate and optimise the consultation and engagement with providers and those who use the services, enabling each of the services to work collaboratively. A range of activities is planned to inform the procurement and wider transformation planning.
- Provide more extensive engagement with people who use services, carers and providers. This will include (easy read) surveys, engagement sessions and face-to-face meetings.

Aligning the Accommodation with Care, Care at Home, Extra Care Housing (Care and Support) and Complex Care contracts is intended to provide a clearer environment for the Council to work with the care market to overcome the above challenges and work on a transformation plan to create sustainable improvements in the overall care market picture across the Borough.

Without implementing this modification the Council would struggle to satisfy its statutory duties in relation to meeting the needs of extra care residents who have an assessed

need for care and support. Whilst alternative provision has been considered, it could be extremely disruptive to the residents in receipt of care and support from the current provider. The current provider is very experienced in working within extra care housing schemes and this experience would be difficult to replicate within the timescales of the modified contract.

Recommissioning the existing contract was also considered but the importance of aligning the Extra Care Contract with the Accommodation with Care, Care at Home and Complex care contracts and realising the potential benefits of doing this made this option unattractive.

### **VII.2.3) Increase in price**

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £6,800,000

Total contract value after the modifications

Value excluding VAT: £8,100,000