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Contract

CE-17-23 - Proposed Provision of a Pan-Ayrshire Community Based Hearing Support Service

South Ayrshire Council
North Ayrshire Council
East Ayrshire Council

F03: Contract award notice

Notice identifier: 2024/S 000-027464

Procurement identifier (OCID): ocids-h6vhtk-03ebb2

Published 28 August 2024, 3:34pm

Section I: Contracting authority

I.1) Name and addresses

South Ayrshire Council

County Buildings, Wellington Square

Ayr

KA7 1DR

Email

procurement@south-ayrshire.gov.uk

Telephone

+44 3001230900

Country

United Kingdom

NUTS code

UKM - Scotland

Internet address(es)

Main address

<http://www.south-ayrshire.gov.uk/procurement/>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00405

I.1) Name and addresses

North Ayrshire Council

Cunninghame House, Friars Croft

Irvine

KA12 8EE

Email

procurement@North-Ayrshire.gov.uk

Telephone

+44 1294310000

Country

United Kingdom

NUTS code

UKM93 - East Ayrshire and North Ayrshire mainland

Internet address(es)

Main address

<http://www.north-ayrshire.gov.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00337

I.1) Name and addresses

East Ayrshire Council

Corporate Procurement Team, London Road HQ

Kilmarnock

KA3 7BU

Email

procurement@east-ayrshire.gov.uk

Telephone

+44 1563576000

Country

United Kingdom

NUTS code

UKM93 - East Ayrshire and North Ayrshire mainland

Internet address(es)

Main address

<http://www.east-ayrshire.gov.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00223

I.2) Information about joint procurement

The contract involves joint procurement

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

CE-17-23 - Proposed Provision of a Pan-Ayrshire Community Based Hearing Support Service

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The service will provide a “Community Based Hearing Support Service” comprising of 10 (3 hours per session) sessions. These times shall be agreed with the successful Service Provider, the frequency of which shall be monthly, to be delivered to members of the public across 10 locations in North (including Arran), East (including Doon Valley) and South Ayrshire. The locations that the Service Provider selects must be discussed with and approved by each authority. Locations and venues must be flexible, and every venue must undergo a risk assessment. The service provider will also provide more tailored support for individuals taking account of alternative delivery methods.

Activities to include offering peer support to give Service Users confidence to be more independent in the management of their auditory loss, replacing ear mould tubing and hearing aid batteries, where required. Other important benefits associated with the aims of this Service shall be to: -

- Support independent living.
- Reduce isolation.
- Signpost Service Users to other agencies
- Work in partnership/link in with existing Services

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £259,125

II.2) Description

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKM94 - South Ayrshire

II.2.4) Description of the procurement

The service will provide a “Community Based Hearing Support Service” comprising of 10 (3 hours per session) sessions. These times shall be agreed with the successful Service Provider, the frequency of which shall be monthly, to be delivered to members of the public across 10 locations in North (including Arran), East (including Doon Valley) and South Ayrshire. The locations that the Service Provider selects must be discussed with and approved by each authority. Locations and venues must be flexible, and every venue must undergo a risk assessment. The service provider will also provide more tailored support for individuals taking account of alternative delivery methods.

Activities to include offering peer support to give Service Users confidence to be more independent in the management of their auditory loss, replacing ear mould tubing and hearing aid batteries, where required. Other important benefits associated with the aims of this Service shall be to: -

- Support independent living.

- Reduce isolation.
- Signpost Service Users to other agencies
- Work in partnership/link in with existing Services

II.2.5) Award criteria

Quality criterion - Name: quality / Weighting: 100

Price - Weighting: 0

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-003250](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

12 August 2024

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Kilmarnock Hearing Care Ltd

5, High Glencairn St

Kilmarnock

KA1 4AE

Country

United Kingdom

NUTS code

- UKM93 - East Ayrshire and North Ayrshire mainland

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £259,125

Section VI. Complementary information

VI.3) Additional information

Please refer to Procurement documents

(SC Ref:776489)

VI.4) Procedures for review

VI.4.1) Review body

Ayr Sheriff Court

Ayr

Country

United Kingdom