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Contract

## **CE-17-23 - Proposed Provision of a Pan-Ayrshire Community Based Hearing Support Service**

South Ayrshire Council  
North Ayrshire Council  
East Ayrshire Council

F03: Contract award notice

Notice identifier: 2024/S 000-027464

Procurement identifier (OCID): ocds-h6vhtk-03ebb2

Published 28 August 2024, 3:34pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

South Ayrshire Council

County Buildings, Wellington Square

Ayr

KA7 1DR

#### **Email**

[procurement@south-ayrshire.gov.uk](mailto:procurement@south-ayrshire.gov.uk)

#### **Telephone**

+44 3001230900

#### **Country**

United Kingdom

**NUTS code**

UKM - Scotland

**Internet address(es)**

Main address

<http://www.south-ayrshire.gov.uk/procurement/>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA00405](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00405)

**I.1) Name and addresses**

North Ayrshire Council

Cunninghame House, Friars Croft

Irvine

KA12 8EE

**Email**

[procurement@North-Ayrshire.gov.uk](mailto:procurement@North-Ayrshire.gov.uk)

**Telephone**

+44 1294310000

**Country**

United Kingdom

**NUTS code**

UKM93 - East Ayrshire and North Ayrshire mainland

## **Internet address(es)**

Main address

<http://www.north-ayrshire.gov.uk>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA00337](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00337)

## **I.1) Name and addresses**

East Ayrshire Council

Corporate Procurement Team, London Road HQ

Kilmarnock

KA3 7BU

## **Email**

[procurement@east-ayrshire.gov.uk](mailto:procurement@east-ayrshire.gov.uk)

## **Telephone**

+44 1563576000

## **Country**

United Kingdom

## **NUTS code**

UKM93 - East Ayrshire and North Ayrshire mainland

## **Internet address(es)**

Main address

<http://www.east-ayrshire.gov.uk>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA00223](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00223)

## **I.2) Information about joint procurement**

The contract involves joint procurement

## **I.4) Type of the contracting authority**

Regional or local authority

## **I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

CE-17-23 - Proposed Provision of a Pan-Ayrshire Community Based Hearing Support Service

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The service will provide a “Community Based Hearing Support Service” comprising of 10 (3 hours per session) sessions. These times shall be agreed with the successful Service Provider, the frequency of which shall be monthly, to be delivered to members of the public across 10 locations in North (including Arran), East (including Doon Valley) and South Ayrshire. The locations that the Service Provider selects must be discussed with and approved by each authority. Locations and venues must be flexible, and every venue must

undergo a risk assessment. The service provider will also provide more tailored support for individuals taking account of alternative delivery methods.

Activities to include offering peer support to give Service Users confidence to be more independent in the management of their auditory loss, replacing ear mould tubing and hearing aid batteries, where required. Other important benefits associated with the aims of this Service shall be to: -

- Support independent living.
- Reduce isolation.
- Signpost Service Users to other agencies
- Work in partnership/link in with existing Services

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £259,125

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

#### **II.2.3) Place of performance**

NUTS codes

- UKM94 - South Ayrshire

#### **II.2.4) Description of the procurement**

The service will provide a “Community Based Hearing Support Service” comprising of 10 (3 hours per session) sessions. These times shall be agreed with the successful Service Provider, the frequency of which shall be monthly, to be delivered to members of the public across 10 locations in North (including Arran), East (including Doon Valley) and South Ayrshire. The locations that the Service Provider selects must be discussed with and

approved by each authority. Locations and venues must be flexible, and every venue must undergo a risk assessment. The service provider will also provide more tailored support for individuals taking account of alternative delivery methods.

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- Support independent living.
- Reduce isolation.
- Signpost Service Users to other agencies
- Work in partnership/link in with existing Services

### **II.2.5) Award criteria**

Quality criterion - Name: quality / Weighting: 100

Price - Weighting: 0

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-003250](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

12 August 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Kilmarnock Hearing Care Ltd

5, High Glencairn St

Kilmarnock

KA1 4AE

Country

United Kingdom

NUTS code

- UKM93 - East Ayrshire and North Ayrshire mainland

The contractor is an SME

Yes

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £259,125

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## **Section VI. Complementary information**

### **VI.3) Additional information**

Please refer to Procurement documents

(SC Ref:776489)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Ayr Sheriff Court

Ayr

Country

United Kingdom