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Contract

Provision of a Pan Essex Keyworker Service for Children and Young People with a diagnosed learning disability and/or autism

NHS Mid and South Essex Integrated Care Board
NHS Herts and West Essex Integrated Care Board
NHS Suffolk and North East Essex Integrated Care Board

F03: Contract award notice

Notice identifier: 2022/S 000-027456

Procurement identifier (OCID): ocids-h6vhtk-032d31

Published 30 September 2022, 12:00pm

Section I: Contracting authority

I.1) Name and addresses

NHS Mid and South Essex Integrated Care Board

Unit 10, Phoenix House, Christopher Martin Rd

Basildon

SS14 3HG

Email

amy.wilson@attain.co.uk

Country

United Kingdom

Region code

UKH3 - Essex

Internet address(es)

Main address

<https://www.midandsouthessex.ics.nhs.uk/>

I.1) Name and addresses

NHS Herts and West Essex Integrated Care Board

Charter House, Parkway, Welwyn Garden City

Hertfordshire

AL8 6JL

Email

amy.wilson@attain.co.uk

Country

United Kingdom

Region code

UKH3 - Essex

Internet address(es)

Main address

<https://hertsandwestessex.icb.nhs.uk/>

I.1) Name and addresses

NHS Suffolk and North East Essex Integrated Care Board

Severalls Business Park, Aspen House, Stephenson Rd

Colchester

CO4 9QR

Email

amy.wilson@attain.co.uk

Country

United Kingdom

Region code

UKH3 - Essex

Internet address(es)

Main address

<https://suffolkandnortheastessex.icb.nhs.uk/>

I.2) Information about joint procurement

The contract involves joint procurement

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of a Pan Essex Keyworker Service for Children and Young People with a diagnosed learning disability and/or autism

Reference number

ACE-0548-2022-ALC

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

This is a Contract Award Notice to communicate a contract award for the services entitled 'Pan Essex Keyworker Service for Children and Young People with a diagnosed learning disability and/or autism' - by the Contracting Authorities* to HCRG Care Services Limited.

The Contract term is 30 months from 1st October 2022 – 31st March 2025 at an aggregate value of £2,421,320 excl. VAT.

The Contracting Authorities* (ICB's) are publishing this Contract Award Notice in accordance with the Public Contracts Regulations 2015 (as amended by The Public Procurement (Amendment etc.) (EU Exit) Regulations 2020) for spend above £663,540.

The Services in scope of this Contract Award Notice fall within social and other specific services within the Public Contracts Regulations 2015 (as amended by The Public Procurement (Amendment etc.) (EU Exit) Regulations 2020). The Contracting Authority does not intend to hold itself bound by any of the Regulations, save those applicable to Schedule 3 Services.

*NHS Suffolk and North East Essex ICB, Mid and South Essex ICB and Hertfordshire and West Essex ICB were formally known at the outset of this procurement as NHS Castle Point and Rochford Clinical Commissioning Group (CCG) (as Coordinating Commissioner), NHS Basildon & Brentwood CCG, NHS Southend CCG, NHS Mid Essex CCG, NHS Thurrock CCG, NHS North East Essex CCG and NHS West Essex CCG.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £248,340,500

II.2) Description

II.2.2) Additional CPV code(s)

- 85100000 - Health services
- 85140000 - Miscellaneous health services
- 85320000 - Social services

II.2.3) Place of performance

NUTS codes

- UKH3 - Essex
- UKH35 - West Essex

Main site or place of performance

Essex, including: North East Essex, West Essex, Mid Essex, Basildon & Brentwood, Thurrock, Southend-on-Sea and Castle Point and Rochford

II.2.4) Description of the procurement

The Keyworker Service for Southend, Essex & Thurrock is a local and direct response to the NHS Long Term Plan commitment that by 2023/24, C&YP with learning disabilities, autism, or both with the most complex needs will have a designated Keyworker. Initially, Keyworker support will be provided to C&YP who are at risk of being admitted to hospital (or whom are already inpatients), but it is envisaged that support will also be extended to those who face multiple vulnerabilities such as looked after and adopted children, and C&YP in transition between services.

The service will aim to reduce the risk of unnecessary/avoidable hospital admissions or other forms of institutional care; expedite the safe and timely discharge when admissions are necessary; and enable more C&YP to safely remain within their own community. The Service will achieve this through having a Keyworker assigned to each eligible child, young person and their family who can build an established and trusted relationship in order to advocate for that individual and their needs, whilst simultaneously bringing about

challenge and accountability within the system.

The role of the Keyworker is fundamentally patient facing, whilst also working across the geographical footprint and alongside the services that operate within it. This is not a clinical service, and it is anticipated that organisations and employees within it are likely to span a wide variety of skill and expertise that will be applicable to the delivery of this function to ensure its success.

The Authority has appointed a single Preferred Bidder to manage all aspects of the Service as indicated within the Contract Notice.

The contract entered into by the Authority and the Preferred Bidder for the procurement is based on the NHS Terms and Conditions for the Provision of Services.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Cost criterion - Name: Price / Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

Accelerated procedure

Justification:

Confirmation that an accelerated process was adopted by the commissioner, under the Light Touch Regime (LTR).

Under LTR there is no stipulation regarding minimum timescales. The Contracting Authority must design the procurement in such a way as to be compliant with the principles of equal treatment and transparency, carries out the procedure in conformity with information included in the notice and sets time limits that are reasonable and proportionate.

As such, this tender was live for 20 consecutive days in order to ensure the Authority met the ambitious timescales set by NHSE to deliver on the metrics within this contract.

The procurement included market engagement in the pre-procurement phase, that included an opportunity for potential providers to offer feedback and was designed specifically in order to ensure that the tender can be responded to without jeopardising the quality of bids, within this period.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-015340](#)

Section V. Award of contract

Contract No

ACE-0548-2022-ALC

Title

Pan Essex Keyworker Service for Children and Young People with a diagnosed learning disability and/or autism

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

2 August 2022

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

HCRG Care Services Limited

The Heath Business and Technical Park Runcorn Cheshire WA7 4QX

Runcorn

WA7 4QX

Country

United Kingdom

NUTS code

- UKD61 - Warrington

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,483,405

Section VI. Complementary information

VI.3) Additional information

The Contracting Authority (ICB's) are publishing this Contract Award Notice in accordance with the Public Contracts Regulations 2015 (as amended by The Public Procurement (Amendment etc.) (EU Exit) Regulations 2020) for spend above £663,540.

The Services in scope of this Contract Award Notice fall within social and other specific services within the Public Contracts Regulations 2015 (as amended by The Public Procurement (Amendment etc.) (EU Exit) Regulations 2020) and as such the Contracting Authority does not intend to hold itself bound by any of the Regulations, save those applicable to Schedule 3 Services.

VI.4) Procedures for review

VI.4.1) Review body

High Court of Justice of England and Wales

Strand

London

WC2A 2LL

Country

United Kingdom