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Tender

## **Home from Hospital Services**

North Yorkshire County Council

F02: Contract notice

Notice identifier: 2021/S 000-027448

Procurement identifier (OCID): ocds-h6vhtk-02f2a6

Published 2 November 2021, 3:25pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

North Yorkshire County Council

North Yorkshire County Council, County Hall

Northallerton

DL7 8AD

#### **Contact**

Mr Tim Wood

#### **Email**

[tim.wood@northyorks.gov.uk](mailto:tim.wood@northyorks.gov.uk)

#### **Telephone**

+44 1609798407

**Country**

United Kingdom

**NUTS code**

UKE22 - North Yorkshire CC

**Internet address(es)**

Main address

<http://www.northyorks.gov.uk/>

Buyer's address

<http://www.northyorks.gov.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.yortender.co.uk/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.yortender.co.uk/>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Home from Hospital Services

Reference number

DN567561

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Home from Hospital service (the Service) will support safe and timely hospital discharges across North Yorkshire.

The Service will prioritise support to Pathway 0 and Pathway 1 discharges, with support to Pathway 2 discharges (those returning home following time in an intermediate care bed) as capacity allow

The Service will provide short term person-centred practical help and support co-ordination, to people aged 18 or over, who are leaving or have recently left hospital. This shall include those having day procedures or from A&E.

There is an expectation that the service shall be available 7 days per week in accordance with discharge levels.

#### **II.1.5) Estimated total value**

Value excluding VAT: £2,500,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKE22 - North Yorkshire CC

### **II.2.4) Description of the procurement**

The Home from Hospital service (the Service) will support safe and timely hospital discharges across North Yorkshire.

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The Service will provide short term person-centred practical help and support co-ordination, to people aged 18 or over, who are leaving or have recently left hospital. This shall include those having day procedures or from A&E.

There is an expectation that the service shall be available 7 days per week in accordance with discharge levels.

### **II.2.5) Award criteria**

Quality criterion - Name: Staffing the service / Weighting: 13

Quality criterion - Name: Team training, development and support / Weighting: 13

Quality criterion - Name: First 3 months' service implementation / Weighting: 8

Quality criterion - Name: Timely response to referrals / Weighting: 10

Quality criterion - Name: Supporting people after referral acceptance / Weighting: 13

Quality criterion - Name: Good working relationships with key partners / Weighting: 13

Quality criterion - Name: Future development / Weighting: 10

Quality criterion - Name: Business continuity / Weighting: 5

Quality criterion - Name: Social Value / Weighting: 5

Quality criterion - Name: Interview / Weighting: 10

Cost criterion - Name: Cost / Weighting: 0

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

84

This contract is subject to renewal

Yes

Description of renewals

Potential extension of up to 24 months.

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

6 December 2021

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 3 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

6 December 2021

Local time

12:00pm

Place

Procurement and Contract Management, North Yorkshire County Council, County Hall, Northallerton, DL7 8AD

Information about authorised persons and opening procedure

An independent member of the Procurement and Contract Management section will verify the tenders through our e-tendering system (YORtender).

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### **Section VI. Complementary information**

#### **VI.1) Information about recurrence**

This is a recurrent procurement: Yes

#### **VI.3) Additional information**

To access the tender documents you must register your organisation details on the YORtender (ProContract) system at <https://procontract.due-north.com/Login/> by creating a username, password and company profile.

To view details of this opportunity click on the Find Opportunities icon within the Opportunities section. Select North Yorkshire County Council from the Organisations drop down in the filter section and click Update. The Opportunity should then be displayed on the page. Alternatively use the Find Opportunities icon and

- change the All Data drop down to Reference Number in the search drop down;
- enter the contract ID: [insert Ref];
- click Go, and the details of this contract should be displayed.

Once you have selected the Opportunity by clicking on the project title, you will need to express your interest by clicking the Register Interest In This Opportunity button. This will then allow you to download any documentation required, complete and upload the documents to the system. This must be done in advance of the deadline date.

If you require further information, guidance or support using YORtender (ProContract) please visit the supplier help centre: <https://supplierhelp.due-north.com/> If you have specific system issues please log a support call using the following link: <http://proactis.kayako.com/procontractv3/Core/Default/Index>

Alternatively you can log your call by emailing [ProContractSuppliers@proactis.com](mailto:ProContractSuppliers@proactis.com). For critical and time-sensitive issues (requiring resolution within 60 minutes) please call 0330 005 0352.

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

High Court of England and Wales

London

Country

United Kingdom

### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

Precise information on deadline(s) for review procedures:

North Yorkshire County Council shall in accordance with the Public Contracts (Amendment) Regulations 2015, incorporate a minimum 10 day standstill period commencing at the point that information on the intention to award the contract is sent to tenderers.

The Council shall, as soon as possible after the decision has been made, inform the tenderers and candidates of its decision, and shall do so by notice in writing by the most rapid means of



communication practicable.

Should additional information be required, please contact the person cited in paragraph I.1) of this form. If an appeal regarding the award of a contract has not been successfully resolved, Public Contracts Regulations 2015 (SI 2015 No 6) provide for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court (England and Wales).

Any such action must be started within 30 days beginning with the date when the aggrieved party first knew or ought to have known that grounds for starting the proceedings had arisen. Where a contract has not been entered into the Court may order the setting aside of the award decision or order the authority to amend any document and may award damages. Following the 10 day standstill period, if no further debriefing has been requested, the Court may only award damages once the contract has been entered into.

**VI.4.4) Service from which information about the review procedure may be obtained**

High Court of England and Wales

Strand, City of Westminster

London

Country

United Kingdom