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Planning

London Victim and Witness Service

Mayor's Office For Policing & Crime

F01: Prior information notice

Prior information only

Notice identifier: 2023/S 000-027421

Procurement identifier (OCID): ocids-h6vhtk-03fd40

Published 15 September 2023, 5:54pm

Section I: Contracting authority

I.1) Name and addresses

Mayor's Office For Policing & Crime

69 Union Street

LONDON

SE1 0LL

Email

LVWSdesign@mopac.london.gov.uk

Country

United Kingdom

Region code

UKI - London

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.london.gov.uk/programmes-strategies/mayors-office-policing-and-crime-mopac>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.london.gov.uk/programmes-strategies/mayors-office-policing-and-crime-mopac>

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

London Victim and Witness Service

Reference number

MOPAC 946

II.1.2) Main CPV code

- 85000000 - Health and social work services
 - DA03 - Public

- DA28 - Social service
- DA30 - Counselling
- DA33 - Rehabilitation
- DA34 - Guidance

II.1.3) Type of contract

Services

II.1.4) Short description

The procurement of a central referral mechanism and support service for adult victims of crime.

II.1.5) Estimated total value

Value excluding VAT: £43,159,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

Since 2019, MOPAC has commissioned the London Victim and Witness Service (LVWS) that provides support for victims and witnesses of crime. The current LVWS contract comes to an end on 30th September 2024.

The Police and Crime Plan 2022-25 strengthens the commitment made to improve support for victims with a focus on:

Improving the service and support that victims receive from the MPS, support services and the CJS, including in online interaction;

Victims receiving a better criminal justice response and outcome;

Reducing the number of repeat victims of domestic abuse, sexual violence and stalking.

MOPAC wants to work with providers to develop an Ecosystem of support services across London. The Ecosystem will champion trusted relationships and collaboration across services, whilst providing the necessary balance of specialist and by and for provision alongside robust and resilient pan-London services to effectively support victims from London's diverse communities.

The services will be expected to deliver an agreed set of outcomes and share knowledge, skills and capabilities to support its continuous development and efficiency.

MOPAC and partners within the Ecosystem will work closely with the Metropolitan Police Service on the development of a Victim Care Hub, to improve victims' experience of the Criminal Justice System (CJS).

To form this Ecosystem, MOPAC will be looking to commission the following four services through a series of separate tenders:

Central referral mechanism and support service for adult victims

Specialist service for victims of domestic abuse

Specialist service for young victims

Specialist restorative justice services

Tender number 1 is the purpose of this prior information notice. The contract will run for an initial period of up to 42 months (3.5 years), with the option to extend for up to a further 24 months (2 years). The indicative value of this service is £21,759,000 over the full 5.5 year term. There are potential additional services that may be included into this contract, at a maximum additional value of £21,400,000. This brings the total maximum value to £43,159,000.

At a minimum, Tender number 1 will be expected to deliver the following:

Maintain referral mechanisms from the Police on behalf of the Ecosystem to ensure victims eligible for specialist support are passed to the correct services in a timely manner

Assessment the needs of adult victims of crime

Provide a range of practical and emotional support to adult victims of crime

Work with partners across the Ecosystem to develop innovative ways to deliver better

outcomes

Maintenance of the LVWS website and service directory

Pre-trial information and support for all witnesses attending court, including defence witnesses

Stand up a response, in concert with relevant agencies, following any major crime incidents

Adapt to changing requirements including need and demand for services and changes to the CJS

II.2.14) Additional information

MOPAC has undertaken a series of early market engagement events to help shape the specification of this opportunity and how partners will be expected to operate.

It is expected that this be an open procedure using a Contract Notice to advertise, as well as advertising on the MOPAC web page.

Expressions of Interest and feedback are encouraged. A market warming event will take place on 2nd October, please email LVWSDesign@mopac.london.gov.uk if you would like to be sent further information on this event.

II.3) Estimated date of publication of contract notice

16 October 2023

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section VI. Complementary information

VI.3) Additional information

It is expected that this be an open procedure using a Contract Notice to advertise, as well as advertising on the MOPAC web page.

Any communication regarding this notice should be sent to: email
LVWSDesign@mopac.london.gov.uk