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Pipeline

Outbound Dialler Services

STUDENT LOANS COMPANY

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Notice identifier: 2025/S 000-027401

Procurement identifier (OCID): ocds-h6vhtk-0525fd

Published 25 May 2025, 5:34pm

Scope

Description

Service for outbound dialling service for collection of student payments.

Total value (estimated)

- £3,200,000 excluding VAT
- £3,840,000 including VAT

Contract dates (estimated)

- 1 April 2028 to 1 April 2032
- 4 years, 1 day

Main category

Services

CPV classifications

- 79940000 - Collection agency services

Contract locations

- UK - United Kingdom

Submission

Publication date of tender notice (estimated)

1 June 2027

Contracting authority

STUDENT LOANS COMPANY

- Companies House: 02401034
- Public Procurement Organisation Number: PMXL-3278-BCWT

Memphis Building Lingfield Point

Darlington

DL1 1RW

United Kingdom

Email: commercial_governance@slc.co.uk

Region: UKC13 - Darlington

Organisation type: Public authority - central government