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Tender

ITT - Befriending services

London Borough of Merton

F02: Contract notice

Notice identifier: 2023/S 000-027396

Procurement identifier (OCID): ocds-h6vhtk-03fd31

Published 15 September 2023, 4:07pm

Section I: Contracting authority

I.1) Name and addresses

London Borough of Merton

Civic Centre, London Rd

Morden

SM4 5DX

Contact

Daniel Butler

Email

daniel.butler@merton.gov.uk

Country

United Kingdom

Region code

UKI63 - Merton, Kingston upon Thames and Sutton

Internet address(es)

Main address

<http://www.merton.gov.uk/>

Buyer's address

<http://www.merton.gov.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Procurer/Advert/View?advertId=09e3fe2d-c653-ee11-8124-005056b64545&fromAdvertEvent=True>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Procurer/Advert/View?advertId=09e3fe2d-c653-ee11-8124-005056b64545&fromAdvertEvent=True>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

ITT - Befriending services

Reference number

DN689994

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The London Borough of Merton (“the Council”) is inviting tenders to deliver a befriending service for older people who are lonely or socially isolated using volunteer befrienders.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI63 - Merton, Kingston upon Thames and Sutton

II.2.4) Description of the procurement

The aim of the service is to reduce social isolation and loneliness and is open to Merton residents aged 65 years and older who are; either housebound, live alone, have a long-term condition, have recently been divorced or bereaved and/or who are isolated from social networks; with priority given to those who live alone and are housebound. The model allows for ‘face to face’ and telephone befriending with ‘face to face’ befriending being universally more popular. Whilst the service predominately supports those in their own home the service is also open to existing service users moving to live in local

residential or nursing care homes.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 75

Quality criterion - Name: Social value / Weighting: 5

Price - Weighting: 20

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 April 2024

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

16 October 2023

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

18 September 2023

Local time

2:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

London Borough of Merton

Morden

Email

daniel.butler@merton.gov.uk

Country

United Kingdom