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Contract

Provision of Telecare and Telehealth Services

Gloucestershire County Council

F20: Modification notice

Notice identifier: 2021/S 000-027393

Procurement identifier (OCID): ocids-h6vhtk-02f26f

Published 2 November 2021, 11:07am

Section I: Contracting authority/entity

I.1) Name and addresses

Gloucestershire County Council

Shire Hall, Westgate Street

GLOUCESTER

GL12TG

Contact

Strategic Procurement

Email

CommercialServicesCentralMailbox@gloucestershire.gov.uk

Telephone

+44 1452328123

Country

United Kingdom

NUTS code

UKK13 - Gloucestershire

Internet address(es)

Main address

<https://www.gloucestershire.gov.uk>

Buyer's address

<https://www.gloucestershire.gov.uk>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Telecare and Telehealth Services

Reference number

DN179809

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKK13 - Gloucestershire

II.2.4) Description of the procurement at the time of conclusion of the contract:

Telecare monitoring service for the period of 1.1.2017 to 31.12.2018 with the option to extend for 2 further periods of 1 year each. The Telecare service enables users to live at home, with the assurance that help is remotely available when required. There are approximately 2 000 users of the service.

II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession

Duration in months

48

Section IV. Procedure

IV.2) Administrative information

IV.2.1) Contract award notice concerning this contract

Notice number: [2017/S 012-017820](#)

Section V. Award of contract/concession

Contract No

1

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract/concession award decision:

7 December 2017

V.2.2) Information about tenders

The contract/concession has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

Wealden & Eastbourne Lifeline

Greencoat House, 32 St Leonards Road,

Eastbourne,

BN21 3UT

Country

United Kingdom

NUTS code

- UKJ - South East (England)

The contractor/concessionaire is an SME

No

V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)

Total value of the procurement: £227,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Gloucestershire County Council

Shire Hall

Gloucester

GL1 2TH

Email

CommercialServicesCentralMailbox@gloucestershire.gov.uk

Country

United Kingdom

Section VII: Modifications to the contract/concession

VII.1) Description of the procurement after the modifications

VII.1.1) Main CPV code

- 85000000 - Health and social work services

VII.1.3) Place of performance

NUTS code

- UKK13 - Gloucestershire

VII.1.4) Description of the procurement:

The Telecare service enables users to live at home, with the assurance that help is remotely available when required

VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession

Duration in months

69

VII.1.6) Information on value of the contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession:

£323,000

VII.1.7) Name and address of the contractor/concessionaire

Wealden & Eastbourne Lifeline

Greencoat House, 32 St Leonards Road,

Eastbourne,

BN21 3UT

Country

United Kingdom

NUTS code

- UKJ - South East (England)

The contractor/concessionaire is an SME

No

VII.2) Information about modifications

VII.2.1) Description of the modifications

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

A further 12 month extension to the contract, as a consequence of the COVID-19 pandemic and Delta variant causing the ongoing restrictions and impact in England, where a change of provider would have meant multiple engineer visits to each vulnerable service user, risking their health and welfare at this time.

The value of the proposed extension equals £54,000 (that is, 23.8% of the original call off contract's value).

An earlier modification of a 9 month extension was required in September 2020, as a consequence of the COVID-19 pandemic causing the ongoing restrictions and impact in England where a change of provider would have meant multiple engineer visits to each vulnerable service user, risking their health and welfare at this time. This extension did not alter the overall nature of the contract, the value of the extension equalled £42,000 (that is, 18.5% of the original call off contract's value).

VII.2.2) Reasons for modification

Need for modification brought about by circumstances which a diligent contracting authority/entity could not foresee.

Description of the circumstances which rendered the modification necessary and explanation of the unforeseen nature of these circumstances:

In accordance with Regulation 72(1)(c) of the Public Contracts Regulations 2015, the need for the modification has been brought about by circumstances that a diligent contracting authority could not have foreseen, that is, as a consequence of the COVID-19 pandemic and Delta variant causing the ongoing restrictions and impact in England. A change of provider would have meant multiple engineer visits to each vulnerable service user, risking their health and welfare at this time. 12 months will allow for a safer mobilisation period over summer 2022 following a competitive tender process commencing shortly. Moreover the proposed extension will not alter the overall nature of the contract, nor will the increase in price resulting from it exceed 50% the value of the original call-off contract given that the value of the original call-off contract Under ESPO FRAMEWORK 203_15 FOR TELECARE AND TELEHEALTH PRODUCTS AND SERVICES equalled £227,000, whereas the value of the proposed extension equals £54,000 (that is, 23.8% of the original call off contract's value).

VII.2.3) Increase in price

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £269,000

Total contract value after the modifications

Value excluding VAT: £323,000