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Contract

NEL ICB Homeless Outreach Service

NHS North East London Integrated Care Board

F03: Contract award notice

Notice identifier: 2024/S 000-027364

Procurement identifier (OCID): ocids-h6vhtk-0470ad

Published 27 August 2024, 9:53pm

Section I: Contracting authority

I.1) Name and addresses

NHS North East London Integrated Care Board

4th Floor, UNEX Tower, 5 Station Street,

LONDON

E15 1DA

Email

hub.queries@nhs.net

Telephone

+44 7471025900

Country

United Kingdom

Region code

UKI - London

NHS Organisation Data Service

Y56

Internet address(es)

Main address

<https://northeastlondon.icb.nhs.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

NEL ICB Homeless Outreach Service

Reference number

PRJ 2001

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS North East London ICB wish to commission Homeless Outreach Services across Barking, Dagenham, Havering and Redbridge.

The vision of the ICB is for a healthy and well population able to care for itself where possible, with joined up services that work together, provided around the whole person and focused on early intervention and prevention.

Improving health and care outcomes for the homeless population is a key priority of the ICB, the BHR places and Local Authorities. All are committed to addressing inequalities experienced by homeless people and transforming the way in which homeless health and care is delivered locally.

This service specification details the ICB's commissioning intention for a single, integrated, proactive (including outreach), accessible model of care for homeless people, aligned with

the strategies of the ICB and the London Boroughs of Barking & Dagenham, Havering and Redbridge.

The process followed was a Competitive Process under PSR 2023. This notice is an intention to award a new contract to a new provider.

The Contract is expected to commence in October 2024 for an initial period of 3 years. The contract contains an annual break-clause. The contract may be extended for an additional period of 2 years at the sole discretion of the Authority.

The maximum contract value is £2,000,000 (annual contract value of £400,000.00).

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £2,000,000

II.2) Description

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKI - London

Main site or place of performance

North East London

II.2.4) Description of the procurement

North East London ICB wish to commission Homeless Outreach Services across Barking, Dagenham, Havering and Redbridge.

The vision of the ICB is for a healthy and well population able to care for itself where possible, with joined up services that work together, provided around the whole person and focused on early intervention and prevention.

Improving health and care outcomes for the homeless population is a key priority of the ICB, the BHR places and Local Authorities. All are committed to addressing inequalities experienced by homeless people and transforming the way in which homeless health and care is delivered locally.

This service specification details the ICB's commissioning intention for a single, integrated, proactive (including outreach), accessible model of care for homeless people, aligned with

the strategies of the ICB and the London Boroughs of Barking & Dagenham, Havering and Redbridge.

The intention is to commission a multidisciplinary model supporting integrated care. A concept central to effective care because many homeless people present with multiple

health and care needs. Evidence shows using peer advocacy and a partnership approach to addressing health and care needs of homeless people improves the effectiveness of care

delivery. Commissioners are keen to see whether an integrated multi-agency approach can lead to:

- More personalised care delivered in a patient appropriate manner / setting (outreach)
- A joined up service with record collection and information sharing between organisations
- Innovative approaches to the use of social prescribing to help address individual needs
- A focus on early intervention and prevention of ill health and health promotion
- A population health approach to service redesign and the development of new models of

care

- Medicines optimisation and improved availability "right time" "right place"

(practice/outreach)

- Better management of the continuing healthcare process and pathways
- Reduced overall impact on resources of the health and social care system

The process followed was a Competitive Process under PSR 2023. This notice is an intention to award a new contract to a new provider.

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The maximum contract value is £2,000,000 (annual contract value of £400,000.00).

II.2.5) Award criteria

Quality criterion - Name: Quality and Innovation / Weighting: 55.00

Quality criterion - Name: Integration, collaboration and service sustainability / Weighting: 15.00

Quality criterion - Name: Improving access, reducing health inequalities and facilitating choice / Weighting: 5.00

Quality criterion - Name: Social value / Weighting: 10.00

Price - Weighting: 15.00

II.2.11) Information about options

Options: Yes

Description of options

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II.2.14) Additional information

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023.

For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award.

The publication of this notice marks the start of the standstill period.

Representations by providers must be made to decision makers by 09/09/24. This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR.

Written representations should be sent to: hub.psrrepresentation@nhs.net.

Award Decision makers: Zina Etheridge - Chief Executive

Henry Black - Chief Finance Officer

Decision was made on 23.08.2024

5 key criteria selected:

- (1) Quality and Innovation: 55%
- (2) Value: 15%
- (3) Integration, collaboration and service sustainability: 15%
- (4) Improving access, reducing health inequalities and facilitating choice: 5%
- (5) Social value: 10%

Provider assessed on a Pass/Fail basis against 3 basic selection criteria.

All Scored and Pass/Fail criteria are met.

No conflicts of interest declared.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-018714](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 August 2024

V.2.2) Information about tenders

Number of tenders received: 5

Number of tenders received from SMEs: 5

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

One Health Lewisham

Marvels Lane Clinic, 37 Marvels Lane

London

SE12 9PN

Country

United Kingdom

NUTS code

- UKI - London

Companies House

10094878

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £2,000,000

Total value of the contract/lot: £1,999,250

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

NHS North East London ICB

4th Floor, UNEX Tower, 5 Station Street,

London

E15 1DA

Email

hub.psrrepresentation@nhs.net

Country

United Kingdom