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Contract

## **NHS Sussex Non-Emergency Patient Transport service (NEPTS) 23.922 CAN**

NHS Sussex Integrated Care Board (ICB)

F03: Contract award notice

Notice identifier: 2024/S 000-027359

Procurement identifier (OCID): ocds-h6vhtk-03de4d

Published 27 August 2024, 6:31pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS Sussex Integrated Care Board (ICB)

Sackville House, Brooks Close

LEWES

BN7 2FX

#### **Email**

[aelliott1@nhs.net](mailto:aelliott1@nhs.net)

#### **Country**

United Kingdom

#### **Region code**

UKJ2 - Surrey, East and West Sussex

**NHS Organisation Data Service**

QNX

**Internet address(es)**

Main address

<https://www.sussex.ics.nhs.uk/>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

NHS Sussex Non-Emergency Patient Transport service (NEPTS) 23.922 CAN

Reference number

23.922 CAN

**II.1.2) Main CPV code**

- 60130000 - Special-purpose road passenger-transport services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

NHS Sussex ICB (covering the patient population of West Sussex, Brighton & Hove, and East Sussex) are pleased to announce the award of a contract for a new Non-Emergency Patient

Transport Service from 1st April 2025.

### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £230,000,000

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 79512000 - Call centre

### **II.2.3) Place of performance**

NUTS codes

- UKJ2 - Surrey, East and West Sussex

Main site or place of performance

The service supports all patients registered with GP Practices in Sussex.

\*\*\*NB: This service does not include Surrey as listed in the UKJ2 description, however some out of area work will be within scope where the patients home address or the required transport destination is outside of the ICB boundary.\*\*\*

### **II.2.4) Description of the procurement**

NHS Sussex ICB (covering the patient population of West Sussex, Brighton & Hove, and East Sussex) are pleased to announce the award of contract of a new Non-Emergency Patient Transport Service from 1st April 2025.

The aim of this service is to provide transport for eligible Sussex patients with a medical need, between their places of residence, primary, community, social care and acute settings transporting patients in safe, timely, comfortable and clinically appropriate transport without detriment to their medical condition. There is a need for the NEPTS Provider in the post-COVID pandemic to be able to respond to rapidly changing regional demand patterns to cater for the patient, the Acute Trusts and stakeholder partners.

The contract period will be for a period of 5 years commencing 1st April 2025. The Commissioners at their sole discretion, have an option to extend for a further 5 years (5+5). A standard NHS contract will be used for this service.

The annual financial envelope is £23 million pounds per year, so a total financial envelope

of £230 million pounds over the maximum 10 year duration.

### **II.2.5) Award criteria**

Quality criterion - Name: Service Delivery / Weighting: 42

Quality criterion - Name: Mobilisation / Weighting: 10

Quality criterion - Name: Reporting / Weighting: 5

Quality criterion - Name: Communications and Engagement / Weighting: 10

Quality criterion - Name: Workforce / Weighting: 8

Quality criterion - Name: Digital / Weighting: 10

Quality criterion - Name: Sustainability and Social value (also covered elsewhere) / Weighting: 5

Quality criterion - Name: Business Resilience and Service Continuity / Weighting: 10

Cost criterion - Name: Assurance / Weighting: Pass/Fail

### **II.2.11) Information about options**

Options: Yes

Description of options

£23,000,000 per annum. Primary period of 5 years with an additional 5 year extension period at the sole discretion of

the Commissioner.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-018852](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

26 July 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 5

Number of tenders received from SMEs: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

ERS Transition (trading as EMED Group Ltd)

Angels Wing 1 Whitehouse Street, Hunslet

LEEDS

LS10 1AD

Country

United Kingdom

NUTS code

- UKE - Yorkshire and the Humber

Companies House

10783395

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £115,000,000

Total value of the contract/lot: £230,000,000

#### **V.2.5) Information about subcontracting**

The contract is likely to be subcontracted

Value or proportion likely to be subcontracted to third parties

Proportion: 19 %

Short description of the part of the contract to be subcontracted

Elite Medical and Ambulance Services Ltd

Registration number: 08510248

Registered or head office address: Unit 51 Granary Business Centre Broad Farm  
Hellingly, BN27 4DU

Role: To provide Time-bound, same-day Discharge & transfer service as part of the RDTS requirements.

Approximate % of contractual obligations assigned: ~ 19% of total annual contract value

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

NHS Sussex Integrated Care Board (ICB)

Sackville House, Brooks Close

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BN7 2FX

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United Kingdom