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Contract

Maintenance Service and Repairs for Fire Safety Systems, Door Entry, Warden Call and CCTV

Flagship Housing Group

F03: Contract award notice

Notice identifier: 2023/S 000-027358

Procurement identifier (OCID): ocids-h6vhtk-03c871

Published 15 September 2023, 2:06pm

Section I: Contracting authority

I.1) Name and addresses

Flagship Housing Group

31 King Street

Norwich

NR1 1PD

Email

procurement@flagship-group.co.uk

Telephone

+44 8081684555

Country

United Kingdom

Region code

UKH15 - Norwich and East Norfolk

Internet address(es)

Main address

<https://www.flagship-group.co.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Maintenance Service and Repairs for Fire Safety Systems, Door Entry, Warden Call and CCTV

II.1.2) Main CPV code

- 50413200 - Repair and maintenance services of firefighting equipment

II.1.3) Type of contract

Services

II.1.4) Short description

Flagship Group invites you to submit a tender for the routine servicing, maintenance and responsive repairs of all fire safety, warden call, door entry and CCTV equipment. The requirement is split into 3 lots:- Lot 1 – maintenance and responsive repairs for fire detection and alarm systems, automatic opening vents, sprinkler and misting systems, emergency lighting, Lot 2 – maintenance, service and responsive repairs to warden call systems and associated door entry systems, Lot3 – maintenance, service and responsive repairs to door entry systems to residential installation, CCTV systems, automatic doors, gates and barriers. The resulting framework contract will be for 3 years with further 1

extension of 12 months. Bidders are required to use the following links to access the tenderbox for each lot: •Lot 1 – <https://www.delta-esourcing.com/respond/2UGM5E7632> •Lot 2 – <https://www.delta-esourcing.com/respond/T7GSBR28E3> •Lot 3 – <https://www.delta-esourcing.com/respond/895588W838>

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,110,027.95

II.2) Description

II.2.1) Title

Maintenance, service and responsive repairs to fire safety systems

Lot No

1

II.2.2) Additional CPV code(s)

- 31625200 - Fire-alarm systems
- 50711000 - Repair and maintenance services of electrical building installations

II.2.3) Place of performance

NUTS codes

- UKH1 - East Anglia

Main site or place of performance

East Anglia

II.2.4) Description of the procurement

Maintenance, service and responsive repairs to: •Fire Detection and Alarm Systems •Automatic Opening Vents •Sprinkler and Misting Systems •Emergency Lighting For more information about this opportunity, please visit the Delta portal at: <https://www.delta-esourcing.com/tenders/UK-Norwich:-Repair-and-maintenance-services-of-firefighting-equipment/> To respond to this opportunity, please click here: <https://www.delta-esourcing.com/respond/895588W838>

[esourcing.com/respond/2UGM5E7632](https://www.delta-esourcing.com/respond/2UGM5E7632) If you experience any technical difficulties from accessing the above url, then please contact the Delta eSourcing Helpdesk on call 0845 270 7050 or email helpdesk@delta-esourcing.com.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 40

Cost criterion - Name: Price / Weighting: 60

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

To respond to this opportunity please click here: <https://www.delta-esourcing.com/respond/2UGM5E7632>

II.2) Description

II.2.1) Title

Maintenance, service and responsive repairs to warden call systems

Lot No

2

II.2.2) Additional CPV code(s)

- 50711000 - Repair and maintenance services of electrical building installations

II.2.3) Place of performance

NUTS codes

- UKH1 - East Anglia

Main site or place of performance

East Anglia

II.2.4) Description of the procurement

Lot 2 Maintenance, service and responsive repairs to: •Warden Call Systems and associated door entry systems To respond to this opportunity, please click here: <https://www.delta-esourcing.com/respond/T7GSBR28E3> If you experience any technical difficulties from accessing the above url, then please contact the Delta eSourcing Helpdesk on call 0845 270 7050 or email helpdesk@delta-esourcing.com.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 40

Cost criterion - Name: Price / Weighting: 60

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

To respond to this opportunity please click here: <https://www.delta-esourcing.com/respond/T7GSBR28E3>

II.2) Description

II.2.1) Title

Maintenance, service and responsive repairs to CCTV systems

Lot No

3

II.2.2) Additional CPV code(s)

- 35120000 - Surveillance and security systems and devices

- 50800000 - Miscellaneous repair and maintenance services
- 35100000 - Emergency and security equipment

II.2.3) Place of performance

NUTS codes

- UKH1 - East Anglia

Main site or place of performance

East Anglia

II.2.4) Description of the procurement

Lot 3 Maintenance, service and responsive repairs to: •Door Entry Systems to residential installation •CCTV systems •Automatic Doors ,Gates and Barriers To respond to this opportunity, please click here: <https://www.delta-esourcing.com/respond/895588W838> If you experience any technical difficulties from accessing the above url, then please contact the Delta eSourcing Helpdesk on call 0845 270 7050 or email helpdesk@delta-esourcing.com.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 40

Cost criterion - Name: Price / Weighting: 60

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

To respond to this opportunity please click here: <https://www.delta-esourcing.com/respond/895588W838>

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-013647](#)

Section V. Award of contract

Lot No

1

Title

Fire Safety Systems

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

4 September 2023

V.2.2) Information about tenders

Number of tenders received: 8

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

M. English Security Ltd

2a George Edwards Rd

Fakenham

NR21 8NL

Country

United Kingdom

NUTS code

- UKH16 - North and West Norfolk

National registration number

04713999

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £740,983.45

Total value of the contract/lot: £740,983.45

Section V. Award of contract

Lot No

2

Title

Maintenance, service and responsive repairs to warden call systems

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

4 September 2023

V.2.2) Information about tenders

Number of tenders received: 6

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Malthouse Security Limited

Malt House, The High Street

Gislingham

IP23 8HS

Country

United Kingdom

NUTS code

- UKH14 - Suffolk

National registration number

06884001

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £147,494.5

Total value of the contract/lot: £147,494.5

Section V. Award of contract

Lot No

3

Title

Maintenance, service and responsive repairs to CCTV systems

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

4 September 2023

V.2.2) Information about tenders

Number of tenders received: 7

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Malthouse Security Limited

Malt House, The High Street

Gislingham

IP23 8HS

Country

United Kingdom

NUTS code

- UKH14 - Suffolk

National registration number

06884001

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £221,550

Total value of the contract/lot: £221,550

Section VI. Complementary information

VI.3) Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=809166072>

GO Reference: GO-2023915-PRO-23896451

VI.4) Procedures for review

VI.4.1) Review body

Flagship Housing Group Limited

31 King Street

Norwich

NR1 1PD

Telephone

+44 8081684555

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Flagship Housing Group

31 King Street

Norwich

NR1 1PD

Email

procurement@flagship-group.co.uk

Telephone

+44 8081684555

Country

United Kingdom

Internet address

<https://www.flagship-group.co.uk/>

VI.4.4) Service from which information about the review procedure may be obtained

Flagship Housing Group

31 King Street

Norwich

NR1 1PD

Email

procurement@flagship-group.co.uk

Telephone

+44 8081684555

Country

United Kingdom

Internet address

<https://www.flagship-group.co.uk/>