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Tender

Victim Referral Service

Police and Crime Commissioner for North Wales
Police & Crime Commissioner for Dyfed Powys

F02: Contract notice

Notice identifier: 2023/S 000-027342

Procurement identifier (OCID): ocds-h6vhtk-03fd0f

Published 15 September 2023, 12:51pm

Section I: Contracting authority

I.1) Name and addresses

Police and Crime Commissioner for North Wales

Force Headquarters, Glan-y -don, Abergele Road,

Colwyn Bay, North Wales

LL29 8AW

Contact

Kim Richards

Email

Kim.Richards@northwales.police.uk

Country

United Kingdom

Region code

UKL - Wales

National registration number

n/a

Internet address(es)

Main address

<http://www.north-wales.police.uk>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/33183>

I.1) Name and addresses

Police & Crime Commissioner for Dyfed Powys

Dyfed Powys Police HQ, Llangunnor Road, Carmarthen

Carmarthen

SA31 2PF

Contact

Kim Richards

Email

Kim.Richards@northwales.police.uk

Country

United Kingdom

Region code

UKL - Wales

National registration number

n/a

Internet address(es)

Main address

<https://www.dyfed-powys.police.uk/>

I.2) Information about joint procurement

The contract involves joint procurement

In the case of joint procurement involving different countries, state applicable national procurement law

North Wales Police are the procurement lead. This tender is being run on behalf of the Police & Crime Commissioner for North Wales, and also the Police & Crime Commissioner for Dyfed Powys.

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=72317&B=BLUELIGHT

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=72317&B=BLUELIGHT

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Victim Referral Service

Reference number

78218

II.1.2) Main CPV code

- 98000000 - Other community, social and personal services

II.1.3) Type of contract

Services

II.1.4) Short description

North Wales Police & Dyfed Powys Police are looking for Suppliers to provide a Victim Referral Service within their respective Force areas.

The tender will be structured in Lots; Lot 1 - North Wales Police and Lot 2 - Dyfed Powys Police, and will be evaluated and awarded respectively. North Wales Police are the Procurement lead.

The contract will commence on 01.04.24 for an initial period of 3 years, with the option to extend for a further 2x 12 month periods.

Potential suppliers should be aware that the TUPE regulations will apply to this contract, detailed information will be provided on receipt of the signed confidentiality agreement.

Further information and documentation is available on the EU Supply/Bluelight E-tendering system at <https://uk.eu-supply.com/login.asp?B=BLUELIGHT>

Any questions should be raised via the Messaging section, no correspondence will be entered into outside of the system. The closing date is 2pm on 17th October 2023

II.1.5) Estimated total value

Value excluding VAT: £4,756,000

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for maximum number of lots

2

Maximum number of lots that may be awarded to one tenderer: 2

The contracting authority reserves the right to award contracts combining the following lots or groups of lots:

Lot 1 – North Wales Police

Lot 2 – Dyfed Powys Police

We reserve the right to award one, both, or no Lots, depending on the quality/value of the submissions. We are looking to award to a single supplier in each Lot.

Each Lot will be evaluated separately. The PCC for North Wales and the PCC for Dyfed Powys will enter into separate contracts with the successful supplier in their respective Lot.

II.2) Description

II.2.1) Title

Victim Referral Service - North Wales

Lot No

1

II.2.2) Additional CPV code(s)

- 79512000 - Call centre
- 85000000 - Health and social work services
- 85320000 - Social services
- 85323000 - Community health services

II.2.3) Place of performance

NUTS codes

- UKL - Wales

Main site or place of performance

LL29 8AW

II.2.4) Description of the procurement

North Wales Police & Dyfed Powys Police are looking for Suppliers who can provide a Victim Referral Service to victims of crime within their respective Force areas.

The tender will be structured in Lots; Lot 1 for the North Wales Police Service and Lot 2 for the Dyfed Powys Police Service. Each Lot will be evaluated separately and awarded to the top scoring supplier for that Lot. North Wales Police Procurement will lead on this tender on behalf of both Forces.

The contract will commence on 1st April 2024 for an initial period of 3 years, with the option to extend for a further 2 years in multiples of 12 months.

Potential suppliers should be aware that the TUPE regulations will apply to this tender/contract, detailed information will be provided to interested suppliers who sign and return the confidentiality agreement.

Further information and documentation is available on the EU Supply/Bluelight E-tendering system at <https://uk.eu-supply.com/login.asp?B=BLUELIGHT>

Any questions should be raised via the Messaging section of the Tender, please note that no correspondence will be entered into outside of the system.

The closing date for responses is 2pm on 17th October 2023.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £2,756,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Victim Referral Service - Dyfed Powys

Lot No

2

II.2.2) Additional CPV code(s)

- 79512000 - Call centre
- 85000000 - Health and social work services
- 85320000 - Social services
- 85323000 - Community health services

II.2.3) Place of performance

NUTS codes

- UKL - Wales

II.2.4) Description of the procurement

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Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

Please review the tender documentation.

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

III.2) Conditions related to the contract

III.2.2) Contract performance conditions

Please fully review the tender documentation.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

17 October 2023

Local time

2:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

Welsh, English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 17 April 2024

IV.2.7) Conditions for opening of tenders

Date

17 October 2023

Local time

2:00pm

Place

Electronically by Force Solicitor.

Information about authorised persons and opening procedure

Force Solicitor.

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.4) Procedures for review

VI.4.1) Review body

Head of Procurement

North Wales Police Force Headquarters

Colwyn Bay

LL29 8AW

Email

procurement@northwales.police.uk

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Standstill period.