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Tender

## **Victim Referral Service**

Police and Crime Commissioner for North Wales  
Police & Crime Commissioner for Dyfed Powys

F02: Contract notice

Notice identifier: 2023/S 000-027342

Procurement identifier (OCID): ocds-h6vhtk-03fd0f

Published 15 September 2023, 12:51pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Police and Crime Commissioner for North Wales

Force Headquarters, Glan-y -don, Abergele Road,

Colwyn Bay, North Wales

LL29 8AW

#### **Contact**

Kim Richards

#### **Email**

[Kim.Richards@northwales.police.uk](mailto:Kim.Richards@northwales.police.uk)

#### **Country**

United Kingdom

#### **Region code**

UKL - Wales

**National registration number**

n/a

**Internet address(es)**

Main address

<http://www.north-wales.police.uk>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/33183>

**I.1) Name and addresses**

Police & Crime Commissioner for Dyfed Powys

Dyfed Powys Police HQ, Llangunnor Road, Carmarthen

Carmarthen

SA31 2PF

**Contact**

Kim Richards

**Email**

[Kim.Richards@northwales.police.uk](mailto:Kim.Richards@northwales.police.uk)

**Country**

United Kingdom

**Region code**

UKL - Wales

**National registration number**

n/a

### **Internet address(es)**

Main address

<https://www.dyfed-powys.police.uk/>

## **I.2) Information about joint procurement**

The contract involves joint procurement

In the case of joint procurement involving different countries, state applicable national procurement law

North Wales Police are the procurement lead. This tender is being run on behalf of the Police & Crime Commissioner for North Wales, and also the Police & Crime Commissioner for Dyfed Powys.

## **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[https://uk.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=72317&B=BLUELIGHT](https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=72317&B=BLUELIGHT)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

[https://uk.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=72317&B=BLUELIGHT](https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=72317&B=BLUELIGHT)

Tenders or requests to participate must be submitted to the above-mentioned address

## **I.4) Type of the contracting authority**

Body governed by public law

## **I.5) Main activity**

Public order and safety

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Victim Referral Service

Reference number

78218

#### **II.1.2) Main CPV code**

- 98000000 - Other community, social and personal services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

North Wales Police & Dyfed Powys Police are looking for Suppliers to provide a Victim Referral Service within their respective Force areas.

The tender will be structured in Lots; Lot 1 - North Wales Police and Lot 2 - Dyfed Powys Police, and will be evaluated and awarded respectively. North Wales Police are the Procurement lead.

The contract will commence on 01.04.24 for an initial period of 3 years, with the option to extend for a further 2x 12 month periods.

Potential suppliers should be aware that the TUPE regulations will apply to this contract, detailed information will be provided on receipt of the signed confidentiality agreement.

Further information and documentation is available on the EU Supply/Bluelight E-tendering system at <https://uk.eu-supply.com/login.asp?B=BLUELIGHT>

Any questions should be raised via the Messaging section, no correspondence will be entered into outside of the system. The closing date is 2pm on 17th October 2023

#### **II.1.5) Estimated total value**

Value excluding VAT: £4,756,000

### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for maximum number of lots

2

Maximum number of lots that may be awarded to one tenderer: 2

The contracting authority reserves the right to award contracts combining the following lots or groups of lots:

Lot 1 – North Wales Police

Lot 2 – Dyfed Powys Police

We reserve the right to award one, both, or no Lots, depending on the quality/value of the submissions. We are looking to award to a single supplier in each Lot.

Each Lot will be evaluated separately. The PCC for North Wales and the PCC for Dyfed Powys will enter into separate contracts with the successful supplier in their respective Lot.

## **II.2) Description**

### **II.2.1) Title**

Victim Referral Service - North Wales

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 79512000 - Call centre
- 85000000 - Health and social work services
- 85320000 - Social services
- 85323000 - Community health services

### **II.2.3) Place of performance**

NUTS codes

- UKL - Wales

Main site or place of performance

LL29 8AW

#### **II.2.4) Description of the procurement**

North Wales Police & Dyfed Powys Police are looking for Suppliers who can provide a Victim Referral Service to victims of crime within their respective Force areas.

The tender will be structured in Lots; Lot 1 for the North Wales Police Service and Lot 2 for the Dyfed Powys Police Service. Each Lot will be evaluated separately and awarded to the top scoring supplier for that Lot. North Wales Police Procurement will lead on this tender on behalf of both Forces.

The contract will commence on 1st April 2024 for an initial period of 3 years, with the option to extend for a further 2 years in multiples of 12 months.

Potential suppliers should be aware that the TUPE regulations will apply to this tender/contract, detailed information will be provided to interested suppliers who sign and return the confidentiality agreement.

Further information and documentation is available on the EU Supply/Bluelight E-tendering system at <https://uk.eu-supply.com/login.asp?B=BLUELIGHT>

Any questions should be raised via the Messaging section of the Tender, please note that no correspondence will be entered into outside of the system.

The closing date for responses is 2pm on 17th October 2023.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £2,756,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

#### **II.2.1) Title**

Victim Referral Service - Dyfed Powys

Lot No

2

#### **II.2.2) Additional CPV code(s)**

- 79512000 - Call centre
- 85000000 - Health and social work services
- 85320000 - Social services
- 85323000 - Community health services

#### **II.2.3) Place of performance**

NUTS codes

- UKL - Wales

#### **II.2.4) Description of the procurement**

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Variants will be accepted: No

#### **II.2.11) Information about options**



Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions

Please review the tender documentation.

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

### **III.2) Conditions related to the contract**

#### **III.2.2) Contract performance conditions**

Please fully review the tender documentation.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

## **IV.2) Administrative information**

### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

17 October 2023

Local time

2:00pm

### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

Welsh, English

### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Tender must be valid until: 17 April 2024

### **IV.2.7) Conditions for opening of tenders**

Date

17 October 2023

Local time

2:00pm

Place

Electronically by Force Solicitor.

Information about authorised persons and opening procedure

Force Solicitor.

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Head of Procurement

North Wales Police Force Headquarters

Colwyn Bay

LL29 8AW

Email

[procurement@northwales.police.uk](mailto:procurement@northwales.police.uk)

Country

United Kingdom

#### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

Standstill period.