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Awarded contract

NHS Devon CCG: Integrated Urgent Care Services across Devon

NHS Devon Clinical Commissioning Group

F03: Contract award notice

Notice reference: 2021/S 000-027332

Published: 1 November 2021, 3:11pm

Section I: Contracting authority

I.1) Name and addresses

NHS Devon Clinical Commissioning Group

County Hall, Topsham Road

Exeter

EX2 4QD

Contact

Garry Mitchell, Deputy Director of Procurement, NHS South, Central and West Commissioning Support Unit

Email

Scwcsu.clinical.procurement@nhs.net

Country

United Kingdom

NUTS code

UKK4 - Devon

Internet address(es)

Main address

<https://devonccg.nhs.uk/>

Buyer's address

<https://in-tendhost.co.uk/scwcsu/asp/Home>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

NHS Devon CCG: Integrated Urgent Care Services across Devon

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

Integrated Urgent Care Services across Devon: incorporating NHS 111 and 111 First, GP Out of Hours and the Clinical Assessment Service (CAS).

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £19,435,352

II.2) Description

II.2.2) Additional CPV code(s)

- 64200000 - Telecommunications services
- 79512000 - Call centre
- 85312310 - Guidance services

II.2.3) Place of performance

NUTS codes

- UKK4 - Devon

Main site or place of performance

Devon, United Kingdom

II.2.4) Description of the procurement

Integrated Urgent Care Services across Devon incorporating NHS 111 and 111 First, GP Out of Hours and the Clinical Assessment Service (CAS).

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

Contract Awarded for period 1st October 2021 - 31st August 2022 with the option to extend for a further 1 month period.

II.2.14) Additional information

The services are healthcare services falling within Schedule 3 to the Public Contracts Regulations 2015 ("the Regulations") which are not subject to the full regime of the Regulations, but is instead governed by the "Light Touch Regime" contained within Chapter 3, Section 7 of the Regulations (Regulations 74 to 77).

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- Extreme urgency brought about by events unforeseeable for the contracting authority

Explanation:

Intended procurement activity was delayed due to the Covid-19 pandemic. To enable a full procurement process and implementation period to be completed a direct award has been made for an 11 month contract (with the option to extend for a further 1 month period) to ensure continuity of services for Service Users.

Devon Doctors Ltd, as the incumbent provider, have been identified as the only provider that can supply the services required for the commissioner within the imposed timeframe.

The contract notice for services from 1st September 2022 was advertised on 27 July 2021, reference number 000-017860.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 October 2021

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Devon Doctors Ltd

Suite 1 Osprey House, Osprey Road, Sowton Industrial Estate

Exeter

EX2 7WN

Country

United Kingdom

NUTS code

- UKK4 - Devon

Internet address

<https://devondoctors.co.uk/>

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £19,435,352

Total value of the contract/lot: £19,435,352

Section VI. Complementary information

VI.3) Additional information

The services are healthcare services falling within Schedule 3 to the Public Contracts Regulations 2015 ("the Regulations") which are not subject to the full regime of the Regulations, but is instead governed by the "Light Touch Regime" contained within Chapter 3, Section 7 of the Regulations (Regulations 74 to 77). Deadline for lodging of appeals should be in accordance with Regulation 87 and Regulation 91 of the Regulations.

VI.4) Procedures for review

VI.4.1) Review body

NHS Devon CCG

County Hall, Topsham Road

Exeter

EX2 4QD

Email

d-ccq.corporateservices@nhs.net

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

As described in VI.3, deadline for lodging of appeals should be in accordance with Regulation 87 and Regulation 91 of the 2015 Regulations.