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Tender

Taxi and Private Hire Marshalling Services

Transport for London

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2022/S 000-027322

Procurement identifier (OCID): ocids-h6vhtk-03715f

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Section I: Contracting authority

I.1) Name and addresses

Transport for London

5 Endeavour Square

LONDON

E20 1JN

Contact

Mrs Charlotte Gohil

Email

CHARLOTTEGOHIL@TFL.GOV.UK

Telephone

+44 0

Country

United Kingdom

Region code

UKI - London

Internet address(es)

Main address

<https://tfl.gov.uk>

Buyer's address

<https://tfl.gov.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Procurer/Advert/AdvertSummary?projectId=d05677d5-a09-ed11-8116-005056b64545&projectStepId=1b6f1986-a22a-ed11-8119-005056b64545>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Other activity

Transport

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Taxi and Private Hire Marshalling Services

Reference number

DN623961

II.1.2) Main CPV code

- 75241000 - Public security services
 - AA01 - Metal

II.1.3) Type of contract

Services

II.1.4) Short description

TfL has a requirement to manage taxi ranks and assist customers during events and incidents which have affected the travel network.

TfL is therefore seeking Taxi and Private Hire Marshals (T&PHMs) to meet ad-hoc requirements for unforeseen events which impact on the public transport network, some examples include industrial action, sporting events, festivals or other incidents or events as may be required at short notice.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 600000000 - Transport services (excl. Waste transport)

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

The Service Provider(s) must be able to provide a flexible and on-demand service, with capacity to deploy T&PHMs at short notice. Some of the key responsibilities of the T&PHMs include; organising and managing taxi ranks, taxi and private hire drop off areas and pre-booked private hire pick up areas, organising taxi sharing when it has been approved and authorised by TfL and providing information about travel options and facilities/amenities the area.

TfL requires a framework contract for the provision of Taxi and Private Hire Marshalling Services to be put in place in 2022. TfL is conducting a competitive tender for this contract for a duration of three (3) years with an option to extend for up to a further one (1) year at TfL's sole discretion. It is TfL's intention to contract with up to two Service Providers under the Framework Agreement.

The procurement process is being conducted on behalf of Transport for London (TfL). TfL is a complex organization operating both as a Functional Body of the Greater London Authority (GLA) under the direction of the Mayor of London and as a provider of transport services. The services may be provided to TfL and/or its subsidiaries and/or the GLA or any other authority that is subject to the requirements of Public Contracts Regulations (2015). It is anticipated that a contract will be awarded by TfL but any part of TfL and/or any of its subsidiaries may award Contract as appropriate. The Awarding Authority reserves the right to withdraw from the procurement process and may award a contract in whole, in part, or not at all as a result of the competition called for by this notice and the Awarding Authority shall not be liable for any costs or expenses incurred by any candidates in considering and/or responding to the procurement process. All discussions and meetings will be conducted in English. Tenders and supporting documents must be priced in sterling and all payments made under the contract will be in sterling. TfL and/or any subsidiary of TfL or the GLA may interview any or all companies who express an interest for tendering for this work.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

9 November 2022

Local time

10:00am

IV.2.4) Languages in which tenders or requests to participate may be submitted

English